In-Kind Donation Policy

The Village appreciates all gestures of kindness and material donations offered to us by our friends and neighbors. However, due to regulations from our national certification programs, we cannot accept used items for the children and clients we serve. All gently used items can be delivered directly to our Second Chance Shops. All proceeds from the Shops are given to The Village for programs and services for our clients.

Items we can accept for children and families in our programs:

- Gift cards (minimum of $10 each) – from department stores like Target, Wal-Mart, Burlington, Shop Rite, Stop & Shop
- New toiletry items – hygiene kits, shampoo, soaps, deodorants, toothbrushes
- New art and school supplies – all items, paper, notebooks, colored pencils
- New & gently used baby and toddler items – clothes, diapers, wipes, bottles, tote bags, no furniture
- New, unwrapped toys – Legos, board games, action figures
- New & gently used books – all age levels, especially children’s reading books

Please deliver to The Village Center for Family Life, 105 Spring Street, Hartford, CT.

Second Chance Shops accept:

- Accessories (hats, purses, belts, ties, scarves, etc.)
- Antiques and collectibles
- Books, DVDs, CDs
- Clothing (infant, children, adult)
- Holiday items
- Household items (linens, china, glass, silver, baskets, gadgets)
- Jewelry
- New Electronic items, in original boxes (provided they have not been banned or deemed unsafe)

Second Chance Shops cannot accept:

- Furniture; beds, mattresses, cribs, strollers, and car seats
- Large sports equipment; treadmills, ellipticals, skis/snow boards, etc.
- Used, banned, or unsafe Electronics; TVs, computers, appliances, anything with a plug
- Food of any kind

Please deliver new or clean gently-used items to one of our Second Chance Shops.

- Glastonbury: 730 Hebron Avenue  860-633-5188
- Simsbury: 12 Station Street  860-658-7152
- Suffield: 116 Mountain Road  860-668-2841

Please call to confirm shop will accept donation prior to delivery. Shop hours are listed on our website www.thevillage.org. Visit the shops on Facebook: facebook.com/Secondchanceshopsct/.

If you have questions, please contact the Development office at development@thevillage.org or 860-297-0544.

* Specialty items may be accepted at The Village campuses with prior approval. The Village reserves the right to not accept any donation.

Updated 8/15/17