Our impact lies in the thousands of children, adults and families who have overcome enormous challenges and are now seeing **real and meaningful change in their lives** with help from the treatment, services and advocacy of The Village.

860-236-4511 | THEVILLAGE.ORG
At The Village, children, families and adults find the hope they need to believe that their lives are meaningful. Through innovative specialized care, they find the help that is necessary for moving forward.

Our custom programs help the people we serve to move barriers and empower them to live healthier, more satisfying and stable lives. We are in unwavering in our dedication to helping people build the ability to overcome the challenges that life throws at them.

We are committed to changing lives today, and communities tomorrow. We lend our ideas and expertise to improve the system of services for children and families.

Founded in 1809, The Village was one of the first agencies in the country to provide homes for neglected children. Over 200 years later, we continue to help vulnerable children and at-risk families throughout the Greater Hartford region – over 8,000 each year.

Our mission is “to build a community of strong, healthy families who protect and nurture children.”

To accomplish this, we provide a full range of behavioral health treatment and support services for children, families and adults – including parenting education classes, outpatient mental health therapy, substance abuse treatment, and foster care and adoption – which help them achieve real and meaningful change in their lives.

Our 500 professional staff members include child psychologists, clinicians, social workers and parent educators. We operate out of our beautiful original campus at 1680 Albany Avenue in Hartford, the former Trolley Barn building at 331 Wethersfield Avenue, the former Shelter for Women at Gray Lodge at 105 Spring Street, several schools in the city of Hartford, and offices in other towns throughout Greater Hartford, including Bloomfield, Manchester, Meriden, Middletown and Vernon.

More information about The Village and its programs, including stories of success about our donors, volunteers and clients, can be found at:

www.thevillage.org
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Prevention, Community Support & Early Intervention

At-risk children and families get the help and support they need before problems escalate.

From an early childhood learning center for preschoolers and academic support programs for teens, and programs for parents such as financial stability and parenting education, The Village provides myriad services – in schools, community family centers and in homes – to strengthen families.

Basic Human Needs Programs

The Village offers food pantries at RAMBUH Family Center and through its Family Resource Centers in four Hartford schools: Burns Latino Studies Academy, John C. Clark Jr. Elementary & Middle School, Martin Luther King Jr. Elementary School and SAND Elementary School. Clothing, furniture and other items may also be provided as needed to families in crisis.

Community Schools

Certain Hartford public schools have been designated as Community Schools and offer a range of academic support and enrichment services to students and their families. For each community school, a nonprofit agency is responsible for coordinating the services and supports that students need to be successful in school, while also supporting the development of healthy families and communities.

The Village is the lead nonprofit agency for Burr Community School, with dedicated space and staff. In partnership with parents and the Hartford Public School district, we provide an array of services, including health, mental health, youth development, life-long learning, parent enrichment, community engagement, financial literacy, and truancy prevention.

Early Childhood Consultation Partnership

The Early Childhood Consultation Partnership offers Early Childhood educators relationship-based consultation services. These services focus on the healthy social and emotional development of children birth to age 5. Directors, teachers, support staff, parents and consultants collaborate on a range of interventions, from brief phone consultations to intensive center-based consultation to manage behavior issues and improve student success.

Early Childhood Learning Center

The Village’s Early Childhood Learning Center is a nationally accredited preschool with a therapeutic approach that helps children ages 3-5 acquire the skills necessary to prepare them for kindergarten and beyond. The Center provides a nurturing, open and safe educational environment that helps to promote learning, intellectual curiosity, creativity, independence, social skills and physical development. In addition to providing children with creative and clinical support for behavioral and emotional issues, the Center also supports families to help them understand their role in their child's education.
The Financial Center

The Financial Center at The Village, in partnership with United Way of Central and Northeastern Connecticut, helps individuals living in Hartford over the age of 18 with incomes less than $54,000 per year effectively manage their finances and achieve financial goals. Through free on-on-one coaching and financial education classes, participants learn how to create budgets, understand and improve their credit scores, define their financial goals, and develop plans to reach their goals. Participants may also be eligible to open a Matched Savings Account to begin building their savings to purchase assets. In addition, the program offers career coaching and housing mobility services that help families increase income and move to neighborhoods with better opportunities.

Family Resource Centers at Hartford Public Schools

Located in schools across Hartford, Family Resource Centers take advantage of the physical accessibility of public schools and embody the concept that healthy development and good education begin with access to quality childcare and support services from birth. Family Resource Centers provide preschool, school-age child care services, family support, workshops and classes to help parents build skills, positive youth development services, resource and referral services, food pantries, and more.

Fatherhood Engagement Services

Fatherhood Engagement Services is a program for fathers involved with an open Connecticut Department of Children and Families case. Through intensive outreach, case management and parenting education, the program strives to enhance the parent/child bond and teach fathers the skills they need to be more positively involved in their children’s lives.

Governor’s Task Force on Justice for Abused Children

The Governor’s Task Force on Justice for Abused Children was established to amplify the coordination of agencies involved in the investigation, intervention and prosecution of child sexual abuse and serious physical abuse cases. Multidisciplinary teams provide critical coordination at the beginning stages of an investigation and maximize community resources that strengthen and improve interagency responses and interventions. The Village evaluates the teams and coordinates efforts to improve their effectiveness and other activities related to preventing child abuse.

“I am different now because I have hope.”
- Participant of The Financial Center
Integrated Pediatric Clinics

At the Integrated Pediatric Clinics, doctors and other medical staff from Connecticut Children’s Medical Center work together with clinicians and care coordinators from The Village to support the whole health of each child—physical, social and emotional. During a child’s visit, we look at symptoms or situations that could put a child’s health at risk or point to other issues, such as school performance, nutrition and neighborhood violence. Our Clinics go even further down the path of supporting a child’s health – and their family’s health – by providing access to basic human needs and community resources when necessary.

Juvenile Review Board

The Juvenile Review Board is a community-based program that provides juvenile offenders with an alternative to Juvenile Court. Through a mediated process, the juvenile offender understands how their behavior harmed the victim and community, acknowledges that their behavior harmed others, and takes responsibility to repair the harm through direct or indirect action. The program also helps youth make lasting changes to their behavior to prevent future offenses.

Linking Youth to Natural Communities

Linking Youth to Natural Communities (LYNC) is a center-based program for court-involved youth ages 12-17 and their families. Clinicians work with youth to make sustainable behavioral changes by providing an array of services that promote skill-building opportunities and connections to community supports. Services include crisis stabilization, individual and family therapy, case management, educational and vocational supports, and more.

Maternal, Infant and Early Childhood Home Visiting

The Maternal, Infant and Early Childhood Home Visiting (MIECHV) program provides pregnant women and first-time mothers with assistance and support to help promote positive parenting and reduce incidences of child abuse and neglect. The program engages with and supports parents before the birth of their child through weekly home visits, parent education and guidance, and social support. Staff also work closely with fathers as they transition into parenthood and their new role with the baby.

Multisystemic Therapy

Multisystemic Therapy is a strengths-based intervention for at-risk youth involved in juvenile probation programs. The program promotes positive behavioral shifts through amplifying the strengths of the individual, family and extra-familial systems. Services include intensive in-home clinical services, assessment, case management, crisis intervention, treatment and discharge planning.

Nurturing Families Network

The Nurturing Families Network provides pregnant women and first-time mothers with assistance and support to help promote positive parenting and reduce incidences of child abuse and neglect. The program engages with and supports parents before the birth of their child through weekly home visits, parent education and guidance, and social support. Staff also work closely with fathers as they transition into parenthood and their new role with the baby.

RAMBUH Family Center

RAMBUH Family Center supports the growth and development of children pre-natal through age 8 and their families with programs that enhance parent/child relationships and community involvement. RAMBUH is a place where families can enjoy their community, access resources, and grow and learn in a safe environment. Services include parenting support, home visitation, access to basic needs, adult education, and early childhood screening/assessments.

Stronger Families, Stronger Futures (SF²)

SF² offers home-based services designed to strengthen skills for parents and caregivers of children ages prenatal to five years old. The program provides group-based and telephone support, The Village’s innovative Words Count model to boost early childhood literacy, and an extensive partner network to provide referrals to valuable resources that include referrals for healthcare, mental and behavioral health, basic needs, education, employment, financial management, and much more.
**Vernon ROCKS Coalition**

The Vernon ROCKS Coalition is a collaboration of community stakeholders, parents, youth, and volunteers who focus on preventing the use of drugs and alcohol in Vernon’s youth by promoting protective factors and decreasing risk factors that contribute to substance use. The Coalition works to raise awareness about substance use and local resources through social marketing and community outreach, support for law enforcement strategies to reduce access and availability of substances, and community education about substance use and local trends. The Vernon ROCKS Coalition is a program of The Village and its affiliate, KIDSAFE CT, and is funded through a grant from the Department of Mental Health & Addiction Services.

**Volunteer Income Tax Assistance (VITA)**

In partnership with United Way of Central and Northeastern Connecticut, The Village’s Volunteer Income Tax Assistance (VITA) program provides free tax preparation services for individuals and families earning up to $55,000 per year in the Greater Hartford, Enfield, Manchester, Vernon and Windham communities. The program provides access to valuable credits, saving individuals and families money on costly tax preparation fees. VITA also provides information, access and referrals to asset-building opportunities, financial education and other financial resources in these communities.

“VITA is a wonderful service that I’ve been using for over a decade. The volunteers are great and have helped me through some complicated filings. I tell all my friends about VITA and appreciate the program very much.”

- Participant of VITA

“While the program focuses on literacy, the real benefit is strengthening parent-child bonds and helping parents understand their role as their child’s first teacher.”

**Words Count**

Words Count is a short-term, play-based program that builds on creativity and caregiver-child bonds to help children (up to age 5) increase their vocabularies and enhance their conversational abilities. During in-home and community-based coaching sessions with a literacy specialist, parents and caregivers learn how to improve their children’s language and literacy skills. Words Count utilizes innovative technology to count and measure the number of words spoken by adults a child hears and the number of conversations the child has with adults.
Outpatient Behavioral Health/Trauma Center

Children, adults and families process trauma and learn to cope with life's challenges.

Treatment services are provided to families, adults and children at various sites - our clinics, Hartford Public Schools, in families' homes. Our staff has access to a variety of evidence-based treatment options to customize services for each individual and family.

Adult Services

The Village's Adult Services program helps people unlock their inner strengths, grow healthy and stable, and develop the ability to overcome challenges that life throws at them. By offering many proven treatment models, we are able to find one that best meets each client’s needs. Services available for adults include mental health counseling, focused trauma treatment services and substance abuse treatment. Services are provided in English and Spanish.

Child First

Child First is an intensive in-home therapeutic intervention for Hartford, Bloomfield and Windsor families with children up to age 6 dealing with emotional challenges, developmental and learning problems and abuse/neglect issues in the home. The program works to reduce the impact toxic stress can have on the child's development by strengthening parent-child relationships and addressing the family's basic needs. Services include intensive in-home, attachment-based parent-child psychotherapy, trauma treatment and comprehensive case management.

“What I repeatedly hear from our clients is, It didn’t matter how ad it looked to me. y therapist assumed I could get etter – I could see the hope they had for me.”
Collaborative Trauma Center

The Village has a unique expertise in the use of trauma-informed screening and treatment for children and youth. As a Trauma Center, we are working to strengthen the broader system of care for children affected by trauma. Recognizing that each individual who has experienced trauma responds in unique ways to treatment, the Trauma Center offers a variety of treatment models, including: Eye Movement Desensitization and Reprocessing (EMDR), Child-Parent Psychotherapy (CPP), Trauma Affect Regulation: Guide for Education and Therapy (TARGET), and Trauma Focused Cognitive Behavioral Therapy (TFCBT). We offer these treatment models through many of our programs, and are helping to expand the capacity of other child-serving clinical organizations by providing information, training and other assistance on effective treatment models.

Early Childhood Rapid Response Program

The Early Childhood Rapid Response Program is a short-term in-home service for young children and their families who have experienced or witnessed a crime in the past 30 days. A licensed mental health professional provides in-home crisis-intervention and stabilization, trauma assessment, referrals, supports, advocacy and more to each family. The program is designed to reduce the impact of trauma on young children by the earliest possible time, before there is a significant compromise to the developing brain.

Enhanced Care Clinic (ECC)

The Village’s Enhanced Care Clinic (ECC) provides high-quality treatment for children in the Greater Hartford area facing psychiatric, behavioral and emotional challenges. Clinicians help children and youth ages 3 through 20 and their families to identify behavioral health challenges and increase emotional and behavioral functioning. The ECC helps children cope with psychosocial problems, including behavioral issues, family conflict, sexual abuse, trauma, substance abuse, anxiety, and depression. Services include individual and family assessments and therapy, individualized treatment plans, medication management, and more.

Early Childhood Rapid Response Program

The Early Childhood Rapid Response Program is a short-term in-home service for young children and their families who have experienced or witnessed a crime in the past 30 days. A licensed mental health professional provides in-home crisis-intervention and stabilization, trauma assessment, referrals, supports, advocacy and more to each family. The program is designed to reduce the impact of trauma on young children by the earliest possible time, before there is a significant compromise to the developing brain.

Extended Day Treatment (EDT)

Extended Day Treatment (EDT) is a therapeutically intensive day program that supports children in developing and practicing social and coping skills that will help them to be more successful in their schools, homes and communities. During the 6-month program, children work on individualized goals and build skills in daily peer groups. Families also receive support in connecting with schools and the community. Group, individual and family therapy, case management, and medication management are also provided as needed.

“With The Village’s help, I was able to advocate and receive important school resources for my daughter. They were helpful, knowledgeable and willing to go the extra mile to be sure we found success.”

- Client in our Child First program
Family-Based Recovery

Family-Based Recovery ensures that children develop optimally in drug-free, safe and stable homes with their parent(s). This program integrates in-home, attachment-based parent-child therapy and substance abuse treatment to minimize children’s risk of abuse/neglect, poor developmental outcomes and/or removal due to parental substance abuse. Treatment includes 3 in-home visits per week and case management. Parents are eligible for evaluation and medication management, and children are eligible for assessments, intervention and advocacy.

Mental Health Intensive Outpatient Program (IOP)

Our Mental Health Intensive Outpatient Program (IOP) is an intensive treatment program (3 days a week, 3.5 hours a day) for adults struggling with a mental health diagnosis. Through individual, group and family therapy, IOP strives to help clients with symptom management, stress management, medications, emotional self-regulation, relationship-building, managing suicidality, learning to live with emotional disorders, and more. Programs are provided for both English-speaking and Spanish-speaking groups.

Multidisciplinary Evaluation Program (MDE)

Our Multidisciplinary Evaluation Program (MDE) provides multidisciplinary evaluations for children who are placed into the custody of the Connecticut State Department of Children and Families (DCF). The evaluations identify areas of medical, dental, or mental health needs and provide DCF with recommendations on how to best meet these needs. The evaluations are completed in partnership with Community Health Services.

Intensive In-Home Child and Adolescent Psychiatric Services (IICAPS)

IICAPS works to decrease the amount of time children ages 3-18 spend in inpatient hospitals and residential facilities due to psychiatric and behavioral challenges. Specifically, IICAPS serves children who are unable to be discharged safely from institutional treatment due to a lack of home and/or community resources, children at risk for psychiatric institutional-based treatment, or children who have been unresponsive to clinic-based services. The program works with families and children to provide the skills and resources they need for the child to stabilize at home. Services include individual and family therapy and extensive case management.

“Now, we can introduce them to a colleague — a memer of our team — who can help them right here. That has an immediate and positive impact on the family’s level of trust.”
**Mid-Level Developmental Assessment**

Mid-Level Developmental Assessment provides a high quality, easily accessible developmental assessment of children ages 6 months to 6 years who are struggling within their home and/or school environment. The assessment provides a comprehensive clinical assessment and developmental testing that covers communication, cognitive, physical, adaptive and social/emotional development. Following the assessment session, clients receive a feedback session and an integrated family services plan.

**Psychological Evaluation Center**

The Village's Psychological Evaluation Center provides psychological, neuropsychological and developmental evaluations to clients of The Village. These evaluations are critical to identify appropriate services and treatments for clients and assist with medication management decisions, help with placement/disposition planning, and make specific treatment recommendations.

**Substance Abuse Treatment Services**

Within The Village's Adult Services program, we provide a full range of services for individuals with substance use problems with a focus on relapse prevention, emotional self-regulation and strategies to reduce and eliminate negative consequences of addiction. Services include individual treatment, group therapy, family therapy, medication, and care coordination. Services are provided in English and Spanish.

**Women’s REACH Program**

The Women's REACH (Recovery, Engagement, Access, Coaching, Healing) Program is designed to provide outreach, engagement, case management, recovery coaching, community connections to treatment, and recovery support resources to women, especially those who are pregnant or parenting. Our team of female Recovery Navigators helps connect women to services aimed at enhancing their recovery journey and supporting their goals as they develop a safe support network.

They gave me the tools I needed to change my outlook, and helped me understand my problems so I could make better decisions about my behavior. I could never have done it by myself. Now, I spend my time on positive things, like going to the gym and working on my business. I have a lot more hope about the future and what I can accomplish.

- MAT program participant
Intensive Community & Residential Treatment

Youth with serious emotional, behavioral and mental health issues receive intensive treatment.

We provide short-term care and treatment for children with severe behavioral and mental health issues, a group home for teenage girls, a safe home for children in need of short-term 24/7 care and treatment, and an intensive community support program. The goal is to return children to their families and enable them to be successful in school and at home.

Alison Gill Lodge Therapeutic Group Home

Alison Gill Lodge is a therapeutic group home for girls aged 13-19 who are dealing with emotional and behavioral challenges. The program helps young women adjust to a smaller, community-based, home-like setting before transitioning to a lower level of care, such as a family setting, group home or supervised apartment. Treatment includes individual, group, family and recreation therapy that helps residents deal with a myriad of traumas and behavioral issues, including: anxiety, mood and disruptive behavior disorders; sexual, physical and/or emotional abuse; truancy; family problems; criminal activity; and drug/alcohol use.

Eagle House Psychiatric Residential Treatment Facility

Eagle House is a psychiatric residential treatment facility that provides comprehensive and intensive behavioral health treatment for children ages 6-12 who present with significant emotional or behavioral difficulty and are transitioning from psychiatric hospitalization. This program serves as a “step down” and prepares them for community-based treatment and a family or foster care setting. Eagle House residents receive coordinated treatment and care that includes individual, group and family therapy; nursing and psychiatric services; and an on-site education program.

“The Village never gave up on me. They believed in me when I needed it the most. I feel like my future is going to be bright.”

- Genesis (Genny) Martine
Client of Alison Gill Lodge
**Intensive Community Program**

The Village’s Intensive Community Program provides integrated multi-level treatment for adolescents with complex psychiatric and behavioral needs who meet the criteria for a residential level of care. With the goal of supporting youths’ successful functioning in the community, the program provides a continuum of care that effectively builds a bridge between congregate care facilities and family settings or independent living. Based on a trauma-informed, relational approach, the program provides multiple interventions as a part of a continuous strategy.

**Psychiatric Services**

Psychiatric Services provides consultation, evaluation, assessment of need for medication, and follow-up for children who are being served by a variety of Village programs. Services are provided by child and adolescent psychiatrists and APRNs (Advanced Practice Registered Nurses) who are on call 24/7.

**S-FIT**

The Village’s S-FIT is a short-term crisis stabilization program, which uses a trauma-informed, brief solution-focused family approach to treatment. Youth can stay in the residential program for up to 14 days. Services include individual, group and family therapy, psychiatric consultation, nursing services, care coordination, educational support, advocacy, and aftercare follow-up.

“If it wasn’t for the people believing in me...I wouldn’t believe in myself right now and know that I’m capable of more.”

- Client of Alison Gill Lodge
The Village’s Adoption Services provide adoption and search services. Our adoption services help individuals and couples create or expand a family through adoption and supports children and families through the adoption process. Our search services provide vital background and medical information to adoptees and helps adoptees and birth parents search for each other for the purpose of reuniting.

Community Support for Families

Community Support for Families is a voluntary, family-driven program that helps families strengthen natural and community support systems to maintain safe and healthy home environments, reducing the risk of child abuse and neglect. Staff work with families to create an individual care plan focused on the families’ strengths and needs, and rooted in each family’s culture and experiences.

Family and Community Ties Foster Care Program

Family and Community Ties is a clinical foster care program that serves youth ages 6-18 struggling with complex behavioral, emotional, physical and mental health issues. The goal is to reunify the child with their birth families or find permanent placement through adoption. Youth who are referred to the program have often experienced multiple placements and need the stability of a consistent, nurturing placement. Using a wraparound approach, our clinical team works with the child and family, providing intensive home and community-based clinical treatment focused on trauma recovery, case management services and 24/7 support.
Therapeutic Foster Care

The Therapeutic Foster Care program provides safe, nurturing foster homes for children ages 6-18 who have been exposed to trauma and may be challenged with emotional, behavioral and psychiatric issues. The program assists these children to achieve their goal of a permanent home through services such as outpatient therapy, case management, on-call support, and referrals. Foster families receive extensive training, case management support, and support group opportunities.

Supervised Visitation

Our Supervised Visitation program provides private, supervised visitation services to non-custodial parents so they may visit their children in a neutral and appropriate setting. This ensures the safety and well-being of the children during their visit time. Our highly skilled staff monitor each visit and supplement the program with parent education and a strengths-based approach. This program is offered by KIDSAFE CT, an affiliate of The Village, in the Vernon/Manchester area.

“The Village gave me a family. And my family is the reason I live an incredible life today. I am definitely one of the lucky ones.”
- Client adopted through The Village

This is what one foster parent and child said about their life-changing experience:

“I want him to know that he deserves special things. They feel so thrown away as it is.”

“She taught me I can be whatever I want to be.”
The Village’s mission is to build a community of strong, healthy families who protect and nurture children.