It Takes a Village
OUR MISSION:
To build a community of strong, healthy families who protect and nurture children

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Dear friends,

No doubt, each of us knows someone who has faced a mental health challenge. And unfortunately, the impact of trauma can last a lifetime. But with the right help and support, people who have suffered trauma can learn coping skills to draw upon when times get hard. Children, adults and families who are suffering today can be healed, can be emotionally healthy, and can be successful.

We know that this work literally ‘takes a village.’ Behind each clinician, each social worker, each child development specialist, is a tightly connected group of people who care deeply about making a difference.

We see this in many of our programs and especially in an exciting new initiative called Stronger Families, Stronger Futures. In partnership with many funders, state and municipal agencies and community-based providers, we are creating an integrated system of supports for parents.

We see this in the people who step up when they see a child in need — whether it’s in a school they work in or the foster children placed in their care. We see this in the generous and committed donors who provide lifelines of financial support through annual giving or endowed funds.

We are grateful for their — and your — support as we continue this life-changing work!

Andrew G. Baldassarre
Board Chair

Galo A. Rodriguez, MPH
President and CEO
Parenting can be the most fulfilling and joyful role of a person’s life.

It can also be demanding, stressful and even heartbreaking. And when a parent lacks the physical and/or emotional resources to meet a child’s needs for healthy growth and development, a child can be in real danger.

While many services are available to help parents be successful, too often they aren’t easily accessible or understood, or they don’t meet all the needs of a parent or child. Agencies providing the services may not coordinate with each other, leading to gaps or duplication of services and inefficiencies. With limited resources available for data collection and analysis, there isn’t enough hard evidence of the effectiveness of their efforts.

“The home visiting program has been a life changing experience. As I go through my trials and tribulations of being a working mother of two, it’s been an advantage and huge support to know I have home visiting in my corner. They are flexible with me and at my pace. The people involved are what brings the program to life. I refer to them as my life coaches. Thank you, I am forever grateful.”

Stronger Families, Stronger Futures client
This year, an ambitious and unique effort called Stronger Families, Stronger Futures (SF²) was made to address these issues.

The Village joined forces with the City of Hartford’s Department of Health and Human Services and community agencies to create a coordinated system of supports for parents and caregivers that ensures the optimal development, learning and health of young children. The initiative is funded by the Connecticut Office of Early Childhood, with additional support from the Hartford Foundation for Public Giving and Fund for Greater Hartford.

“Our vision for this new system is to ensure that all families have access to the home-based services and supports they need, and that those services are fully embedded in other systems of care including health, mental health, early childhood services, and early care and education,” said Toral Sanghavi, The Village’s Associate Vice President and Senior Program Director for Stronger Families, Stronger Futures.

The foundation of the Stronger Families, Stronger Futures initiative is home visiting services. Why?

Research shows that negative early childhood experiences have a large impact on a child’s mental and physical health, even into adulthood. Home visiting is a powerful way to promote healthy and safe children, and strengthen families. Evidence-based home visiting can reduce the incidence of child abuse and neglect by 50 percent. Visits can also improve the health of the child and the parent, improve school readiness and achievement, reduce crime and domestic violence, and improve family economic self-sufficiency.

The Village has been a great support for children and families in the Hartford Region. Their recent work bringing together multiple agencies to form a coalition of programs to support families will benefit families, help coordinate efforts throughout the City, and leverage the strengths of the various programs.”

Beth Bye
Commissioner, Connecticut Office of Early Childhood

Home visiting services pair families with trained professionals to give families parenting information, resources and support during pregnancy and throughout the child’s early years.

Stronger Families, Stronger Futures brings together many of the agencies that have been independently providing services to parents in the Greater Hartford region. In addition to The Village and the City, the partners include two major healthcare systems (Trinity Health/Saint Francis Hospital and Hartford Hospital/ Hartford HealthCare at Home), as well as the Hispanic Health Council, Catholic Charities, Archdiocese of Hartford, Family Life Education, and Urban League of Greater Hartford.

By improving coordination of the services provided by these agencies, the network will maximize expertise and resources to provide a high-quality spectrum of service options for expecting parents and families with young children in the 22-town Greater Hartford region.
“Now, more parents will have access to the parenting supports they need,” said Toral. “I like to say that now, there is no wrong door for families to enter the home-visiting system. Through the two hospitals, new parents are made aware of and can enroll in the home-visiting services right after the birth of their child. Or, they can enter through any of the community agencies, through their OB/GYN or pediatrician, their child care center or by calling Child Development Infoline. It will truly be a seamless system.”

Services such as Healthy Start, Comadrona and the Maternal and Infant Outreach Program (or MIOP) will be available before a child is born. For families with children age 0-5, two evidence-based home visiting models will be used initially: Child First, available to the highest-risk young children and families, and Parents as Teachers for all other families. The Village has seen great results with families using these models, and is working with others to add additional models over time. In addition, telephone support will be available to low-risk families and group support will be open to all.

“Collaboration is key to improving the quality of services received by community members and expanding the scope of those services. Our partnership with The Village and the rest of the SF² team ensures that the driving force of our work is what is in the best interest of residents.”

Liany E. Arroyo, MPH, CPH
Director, Department of Health and Human Services, City of Hartford

The Village’s successful Words Count program is also being integrated into home visits. This parent-directed, play-based program helps build the parent-child bond as well as the children’s vocabulary and conversational abilities, which are crucial to a child’s ability to learn and to be successful in school — and in life. (Funding from the Hartford Foundation for Public Giving, United Way and Fund for Greater Hartford have helped Words Count to expand.)
This new network will also integrate the work of six neighborhood-based Family Centers run by The Village, Catholic Charities, and Family Life Education and funded by the Hartford Foundation for Public Giving. In addition to providing early childhood education and parenting programs, the Centers also provide adult education, employment readiness, budgeting and financial management, behavioral health support, and links to resources to meet the family’s needs. Each year, the Family Centers serve about 1,500 families in some of Hartford’s most distressed neighborhoods.

“Staff from each of the agencies are sharing information and being cross-trained so they can help out wherever needed,” said Toral. “We’re becoming more efficient in a lot of ways. And there is a shared sense of ownership — we all depend on each other’s success.

“As someone who values transparency and the power of data, I’m excited that a key feature of the initiative is to measure, evaluate and continuously improve,” said Toral. “Together, The Village and the City of Hartford are building a shared database to collect, analyze and report data. The partners will use the data to make improvements in the home visiting programs and the network that supports this work.”

Transforming the former Nurturing Families programs into the new SF² program promises to bring the strengths of our CBOs, our hospitals and our public health agencies to the families of Greater Hartford that need these services and support. This new cooperative and coordinated systems approach should revolutionize not only the way we deliver these important services but also the way we track their effectiveness.”

Walter P. Trymbulak, MD, PhD
Vice Chairman, Women and Infants Service Line
Trinity Health Of New England Medical Group

A strong network of Family Centers can create one system of integrated services and resources for families to use everywhere around the city while remaining responsive to neighborhood needs. We are glad to support and partner with The Village as well as with the parents and agencies actively involved in the Centers to document and learn from a new way of working to benefit children and families throughout Hartford.”

Jay Williams
President, Hartford Foundation for Public Giving

“While The Village helps children, adults and families at every level — from relatively minor problems to crises — we are increasingly focusing on prevention services,” said Galo Rodriguez, President and CEO. “The more we can help families build their resilience, create safe and nurturing homes, and foster their children’s healthy growth and development, the fewer crises families will experience. This reduces trauma and the lifelong impact that it can have.

“In fact, this past year, we invested $7.4 million in prevention programs compared to only $85,000 in 1995,” said Galo. “Stronger Families, Stronger Futures is another significant step in the right direction.”
Today, Jazlyn Figueroa is a vibrant teenager in a loving family. She’s a high school freshman, a summer camp counselor-in-training, and an accomplished poet. Her dream is to earn a forensic psychology degree and eventually become an FBI agent.

Jazlyn’s life now is in stark contrast to what it was like as a child and early teen. Jazlyn grew up with her younger brother Jordan and her mother in Pennsylvania. Due to her mom’s substance abuse and frequent absences, Jazlyn took on the role of parent to Jordan. She witnessed violence with her mom’s boyfriends and her mom’s deteriorating ability to care for herself.

After living a short time with her grandparents, Jazlyn and Jordan were taken in by child protective services, which moved them to her father’s home in Connecticut. Soon, though, it became clear that he was unable to care for them. For the next two years, Jazlyn and Jordan lived together and separately with a series of foster parents.

As a result of these traumatic events, Jazlyn began to protect herself from any further harm. “I didn’t trust anyone,” said Jazlyn. “I had this guard that I would put over myself if anybody tried to connect with me, or tried
to help me, to block them out. I didn’t want any sort of contact.”

Jazlyn started working with clinicians Melissa Aiello and Nicole Cyr at The Village for Families & Children. Because individual and group therapy hadn’t worked with Jazlyn previously, Melissa used Eye Movement Desensitization and Reprocessing (EMDR) techniques to ‘unblock’ stuck memories and help Jazlyn heal psychologically. Nicole and Melissa also used Jazlyn’s love of art to work through her traumatic memories.

During this time, Jazlyn had also met Amy Coates, a secretary in the counseling department at Illing Middle School in Manchester.

“I would go the guidance office a lot because of how isolated I was from everyone and how hard school was on me,” said Jazlyn. “Amy would always talk to me and make me feel better. I didn’t know it then, but Amy and her husband began talking about adopting me.”

Jazlyn remembers the day Amy told her why. “She said, ‘I chose you because you are so bright. You have this potential in you that I see.’ She said I deserved all the love in the world, and the best family possible, and that she would provide support for me because she knew I can reach really high things.”

On August 31, 2017, Jazlyn moved into the Coates family home. Despite suffering a fall during cheerleading practice, and wearing a neck brace, Jazlyn was all smiles on Friday, October 11th of this year, when the judge approved her adoption.

“Now, I’m probably the most social person you would ever meet in Manchester!” says Jazlyn. “I’m involved in a bunch of social justice movements and activism work — and I’m very proud of that. I’m very involved with my school — I was in a musical and I do cheerleading and track.”

Jazlyn is excited that her brother is in the process of also being adopted by a local family. She knows their future is bright.

“Your current reality is not your destiny,” Jazlyn says. “Many who are in a bad situation think ‘this is how it’s always going to be’ but it can be different. I know that my life will not always be positive — there will be many rocks and boulders to deal with. But I know I have the ability to make it over and around them.”

Left to right: Jon Coates (Jazlyn’s adoptive dad), sons Evan and Dylan, Amy Coates (Jazlyn’s adoptive mom), Jazlyn (in neck brace), and the judge who formalized the adoption.
“We help them heal, thrive and move forward in their lives.”
Tameka Hewitt is proud of the blended family of five she and her husband Rohan have together. Their children, who range in age from four to 20, “may not always get along, but they love each other and show by their actions what a united family looks like.”

Despite the time commitments of being a parent, a spouse and a 19-year insurance executive, Tameka has always wanted to give back to her community.

“As I was earning my social work degree at University of Saint Joseph, we were asked in a class assignment to write our own obituaries; what would we accomplish and be remembered for? That helped me articulate a goal and a passion that had been brewing in me for a long time; in addition to my other goals, I always wanted to be a foster parent,” she relates.

As their children got older, Tameka explored foster parenting programs. After attending a therapeutic foster care orientation session at The Village, she decided it was time to help at-risk kids who needed a safe, stable place to live and grow. “It took me a while to convince Rohan, but he knew how much I wanted to help other kids in our community,” she smiles. The couple participated in an 11-week training course and an evaluation process.

Tameka and Rohan are currently foster parents to a 16-year-old girl and her 12-year-old brother who are unable to live with their biological mother. “We thought it would be great for the foster children who joined our home to learn how our kids interact as a family,” Tameka explains. “It’s been helpful for them to have other young people they can talk things through with.”

“As foster parents, it’s our job to make sure our foster kids are safe and cared for. That they are secure in reaching out to us and talking through their fears. That they have what they need to grow,” says Tameka. “The Village supports us with a number of resources, such as tutoring for our foster son and mentors for our foster daughter. Case workers visit our home weekly to talk to the children as well as check in with the family. During these meetings the children are given the opportunity to discuss their experiences within the home as well as any experiences related to school and the community where they live.”

“The Village’s therapeutic foster care program understands that developing trust and support is a gradual process,” Tameka says. “They give us the time to build a relationship with our foster kids. We also attend monthly touch-base sessions at The Village with other foster parents. During these sessions we talk through common issues, challenges and participate in information sessions to further develop our skills and understanding of therapeutic care.

“While Rohan and I will never take the place of our foster kids’ biological parents, we want to be seen as protectors, advisors and role models who help them heal, thrive and move forward in their lives.”
"We did it — we got our own home!"

Not many 28-year-old women own their own homes. But, with ambition, hard work and the help of The Village’s Financial Center, Allena and her fiancé are now ecstatic to have a place to call home.

Allena grew up in Hartford, graduated from Weaver High School, received a bachelor’s degree in human development from the University of Connecticut and, in May, earned a master’s degree from Springfield College. Obviously, Allena is a young woman with goals and the drive to achieve them.

“I always felt that it was important to give back to the community,” says Allena. “I feel like I’m a good role model and I want to help people make smart choices.”

Her job as a transition coordinator at the High Road School of Hartford gives her a chance to do just that. The High Road School is a private high school for students
with social, emotional and behavioral challenges. The program focuses on both academic and behavioral goals so that students can return to a less restrictive educational setting. That’s where Allena comes in — working to transition the students back into the community.

Like the students at the High Road School, Allena knows when to ask for help. She had worked in a bank so she knew something about how mortgages work. But it was still scary and she wanted to be prepared so that she would be successful getting a mortgage and being able to purchase a home. She also could use some help in augmenting her savings.

Allena had heard about The Financial Center at The Village and reached out. She met Andrea, who gave her lots of information and encouragement, and some homework. During the one-on-one sessions, she learned that she needed to work on the balance on her credit cards so that they wouldn’t be maxed out, was reminded to continue paying her bills on time, and she signed up for the Matched Savings Program, which helped her save for a down payment. After a couple months, she felt ready to apply for a mortgage.

“Because Andrea prepared me and I knew what to expect, everything went smoothly,” said Allena. “I didn’t feel stressed out.”

When she heard that she was approved, Allena wasn’t sure it was true at first. “It had all gone so well and so quickly!” she said. “It was such an amazing feeling!”

She and her fiancé Patrick are happily working around the home to “make it their own.” They love the yard and the neighborhood. “One of the neighbors came over with home-made cookies to welcome us. It’s great for us and my stepdaughters,” Allena says.

“I’m so grateful to Andrea and The Financial Center,” said Allena. “They made it so easy.”

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**The Financial Center at The Village**

The Financial Center’s goal is for clients to achieve increased financial stability. This includes increasing earnings, income and assets and decreasing debt, as well as creating a greater sense of overall confidence in making informed financial decisions. Services include benefits screening, credit repair, budgeting, matched savings, career development, housing mobility coaching, and tax preparation.

- Over 260 clients received help from The Financial Center last year, with over 800 helped since its inception in 2012.
- Clients saved $15,000 last fiscal year. Since the start of the program, over 100 women have saved a total of nearly $75,000, which has been matched dollar for dollar, for a total of almost $150,000.
- United Way Women United helped launch The Village’s Financial Center and continues to be its primary funder.
- Over 9,200 tax returns were prepared by the Greater Hartford VITA campaign last season, returning more than $20 million in refunds and credits.
Outcomes

20,002 total served

- 10,796 (54%) clients
- 9,206 (46%) Volunteer Income Tax Assistance (VITA) clients

Gender:
- 54% Female
- 46% Male

Age:
- 22% 6 to 11
- 20% 12 to 17
- 14% 40 and Over
- 14% Under 6
- 9% 18 to 24
- 21% 25 to 39

Ethnicity:
- 47% Latino
- 34% African American/Black
- 13% White
- 6% Other

(Statistics do not include VITA clients.)
The Village's programs address all levels of need — from **prevention** to **crisis intervention** and everything in between. Here are just a few of the outcomes achieved by the children, families and adults we serve.

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>85%</strong> of the youth attending our enrichment after-school programs attended school 90% or more of the time.</td>
<td></td>
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<tr>
<td><strong>90%</strong> of the families served by our Words Count program, which uses innovative tools and data to increase parent-child bonds and literacy development, demonstrated improved parenting skills.</td>
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<tr>
<td><strong>9,200</strong> tax returns were prepared by VITA (Volunteer Income Tax Assistance), returning more than <strong>$20 million</strong> in refunds and credits.</td>
<td></td>
</tr>
<tr>
<td><strong>100%</strong> of the children attending our Extended Day Treatment therapeutic after school programs did not require further hospitalization, intensive treatment or out-of-home placement while in the program.</td>
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</tr>
<tr>
<td><strong>83%</strong> of children receiving services from our outpatient Enhanced Care Clinic demonstrated decreased problem severity.</td>
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<tr>
<td><strong>94%</strong> of students who attended the Truancy Court Prevention Program received no suspensions while in the program.</td>
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<tr>
<td><strong>95%</strong> of the children served by our short-term crisis stabilization program went to a home or community setting.</td>
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<tr>
<td><strong>72%</strong> of the children in our foster care programs remained in just one foster home over 12 months.</td>
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<tr>
<td><strong>82%</strong> of the youth in our intensive psychiatric services program, which helps children and youth stabilize at home, did not require psychiatric hospitalization while in the program.</td>
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</tr>
</tbody>
</table>
Client Satisfaction

Client feedback and input is key to our ability to continue to provide quality, effective services. While we’re always looking for ways to improve, we are pleased with the results of this year’s surveys.

<table>
<thead>
<tr>
<th>Program</th>
<th>Overall Satisfaction</th>
<th>Access to Services</th>
<th>Cultural Competency</th>
<th>Engaged in Treatment Planning</th>
<th>Improved Social Support</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extended Day Treatment</td>
<td>94%</td>
<td>99%</td>
<td>99%</td>
<td>97%</td>
<td>96%</td>
</tr>
<tr>
<td>Enhanced Care Clinic</td>
<td>99%</td>
<td>98%</td>
<td>99%</td>
<td>99%</td>
<td>97%</td>
</tr>
<tr>
<td>Intensive In-Home Child and Adolescent Psychiatric Services (IICAPS)</td>
<td>93%</td>
<td>99%</td>
<td>99%</td>
<td>98%</td>
<td>95%</td>
</tr>
<tr>
<td>Multidimensional Family Therapy Program (MDFT)</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>Child First</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>Reunification and Therapeutic Family Time</td>
<td>99%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>99%</td>
</tr>
<tr>
<td>Community Support for Families</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>NA</td>
</tr>
<tr>
<td><strong>Overall</strong></td>
<td><strong>99%</strong></td>
<td><strong>99%</strong></td>
<td><strong>100%</strong></td>
<td><strong>99%</strong></td>
<td><strong>97%</strong></td>
</tr>
</tbody>
</table>

“I can’t thank you all enough for what you have done for me and my daughter. Because of you and everyone who helped us, I felt my voice was finally heard. I really feel there is now hope for my daughter to move forward.”

- Mother of a seven-year-old girl helped by our Enhanced Care Clinic
## Financial Report

### Program Funding

**Fiscal Year 2019 ($ in thousands) % of total**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>% of total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Fees and Contracts</td>
<td>$14,306</td>
<td>41.0%</td>
</tr>
<tr>
<td>Grants — State Funds</td>
<td>13,104</td>
<td>37.5%</td>
</tr>
<tr>
<td>Other Grants and Contributions</td>
<td>2,826</td>
<td>8.1%</td>
</tr>
<tr>
<td>Authorized Endowment Contribution</td>
<td>2,049</td>
<td>5.9%</td>
</tr>
<tr>
<td>Grants — Federal Funds</td>
<td>1,903</td>
<td>5.5%</td>
</tr>
<tr>
<td>United Way</td>
<td>713</td>
<td>2.0%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$34,901</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

If you have any questions about our financials, please feel free to contact Martin Morrissey, Chief Financial Officer, at mmorrissey@thevillage.org.

### Expenses

**Fiscal Year 2019 ($ in thousands) % of total**

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>% of total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outpatient Behavioral Health Services</td>
<td>$8,934</td>
<td>26.0%</td>
</tr>
<tr>
<td>Residential Services and Extended Day Treatment Programs</td>
<td>8,633</td>
<td>25.1%</td>
</tr>
<tr>
<td>Community Services</td>
<td>8,129</td>
<td>23.7%</td>
</tr>
<tr>
<td>General &amp; Administrative</td>
<td>4,278</td>
<td>12.5%</td>
</tr>
<tr>
<td>Permanency</td>
<td>3,798</td>
<td>11.0%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>584</td>
<td>1.7%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$34,356</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

“My earliest recollection was that my mom was my adoptive mom,” said Connie Gavrich, “and I knew I was the center of her universe.”

Connie was adopted as a newborn. Her adoptive mother, Betty Goumas, could not have children. Her adoptive father died of leukemia when she was just shy of three years old.

“As a single parent in the 1950s, my mom was very much a woman ahead of her time,” said Connie. While Betty had no formal education, she worked fulltime, ran a household, and cared for her daughter and other family members in the household.

Connie laughed as she said her mother knew how to stretch a penny. “She always dressed very well,” Connie remembers. “She had one or two nice outfits and would keep them looking great year after year.”

The Goumas family lived in Livingston, New Jersey, with easy access to New York City and Atlantic City. “My mother would take me on adventures almost every weekend,” said Connie. “She wanted to expose me to everything she could.”

Connie attended the all-women Cedar Crest College in Allentown, Pennsylvania, where she majored in Political Science — but also studied Secondary Education and Environmental Studies.

“It was great!” exclaimed Connie. “Since it was all-women, I learned to assert myself in positive ways.”

Connie then went on to earn an
Betty was very open to Connie about looking for her birth mother and asked her at age 16 if she wanted to try to find her. Connie said, “No” because she knew she had “the best parent anyone could have wanted.”

To honor her mom and to celebrate the commitments of other adoptive families, Connie and Larry created the Betty Goumas Endowed Fund at The Village. It joins six other endowed funds created to support, in perpetuity, a particular interest of a donor.

Connie and Larry are pleased with the growth of the fund over the years. Friends and family members have contributed to honor Betty’s life. Last year, with money from the fund, The Village was able to provide gift cards for adoptive parents to help them do fun and exciting things as a family — like Connie did with her mom.

Connie and Larry are now considering creating a college scholarship fund for foster and adopted children.

No doubt, Betty Goumas would be as proud of that as she always was of her daughter. Betty’s legacy of unconditional love continues.

MBA from Rutgers University.

“Mom always taught me to be independent,” said Connie. After college she got a job at a large New Jersey bank as a systems analyst and then with TRW Financial Services in Manhattan, the beginning of a successful career in finance and banking. “When I graduated, I wanted to have a roof over my head and to make my own decisions,” she said. “I wasn’t looking for a husband.”

At age 24, Connie moved back into the house where she had spent most of her life. Coincidentally, it was also where Connie met her husband, Larry Gavrich. She was mowing the lawn one day and Larry was visiting at the house across the street. They struck up a conversation which eventually led to friendship, marriage and another loving family.

Connie and Larry, who is a Village Board member, have two children, Tim and Jennie, and they all remained close with Connie’s mom, who continued to work until she was 70 years old. Jennie is a social worker for the State of Vermont and Tim lives and works in Florida for The Golf Channel.

“She loved her grandkids!” Connie said. “She was a fun grandmother — she’d get right down on the floor to play with them. She always had a twinkle in her eye when the kids were around.”

Connie’s mom passed away in 2004 at age 87. But her impact clearly hasn’t.

As a single parent in the 1950s, my mom was very much a woman ahead of her time.”

“She taught me that love is unconditional,” said Connie. “I admired her. She was strong and always did what she needed to. She was very kind and selfless — always doing things for other people.”

Connie never knew her natural family, only that her birth mother was very young and her birth father had been killed in the Korean conflict.

Betty Goumas and her grandchildren Tim and Jennie
Leadership Giving (2018-19)

Support means many things here at The Village. Caregivers support their families financially, socially and emotionally. We support children, adults and families as they work to make real and meaningful change in their lives. Individuals, organizations, corporations, foundations and governmental agencies support our work by donating their time, talent and treasure. To each of you, we say THANK YOU! It means so much to the staff — and to the children and families we serve — to know that you are there to support us.

**Federal, State and Municipal Agencies**
- Advanced Behavioral Health
- Americorps VISTA
- Child and Health Development Institute (CHDI)
- City of Hartford
- Connecticut Department of Children and Families
- Connecticut Health Foundation
- Connecticut State Department of Education
- Connecticut Department of Housing
- Connecticut Department of Mental Health and Addiction Services
- Connecticut Department of Social Services
- Connecticut Judicial Branch — Court Support Services Division
- Connecticut Judicial Branch — Office of Victim Services
- Connecticut Office of Early Childhood
- Connecticut Office of Policy and Management
- Hartford Public Schools
- Internal Revenue Service
- United Health Foundation
- U.S. Department of Health and Human Services
- University of Connecticut Health Center

**Virginia Thrall Society**
$100,000+

**ORGANIZATIONS**
- Glastonbury Auxiliary of The Village
- Hartford Foundation for Public Giving
- Simsbury Auxiliary of The Village
- United Way of Central and Northeastern Connecticut

**Augusta Williams/Gray Lodge Society**
$50,000+

**ORGANIZATIONS**
- Suffield Auxiliary of The Village

**Alison Gill Lodge Society**
$25,000+

**ORGANIZATIONS**
- The Fund for Greater Hartford
- The Travelers Companies, Inc.
- West Hartford Auxiliary of The Village

**President’s Society**
$10,000+

**INDIVIDUALS**
- Jeanmarie and Colin Cooper
- Mr. Loren Godfrey
- Ms. Linda Carlson Hart
- Mr. John Hurley
- Ms. Lisa C. Khan
- Mr. and Mrs. Peter G. Lombardo

**ORGANIZATIONS**
- Aetna Foundation, Inc.
- Asylum Hill Congregational Church
- J. Walton Bissell Foundation, Inc.
- Fairview Capital Partners, Inc.
- Penwood Real Estate Investment Management, LLC
- SBM Charitable Foundation, Inc.
- Webster Bank, N.A.

We were overwhelmed by the generosity of The Hartford. In addition to everything else they do for The Village, their employees donated toys and gifts for hundreds of our children and families to brighten their holiday season. Pictured are Donna Jolly, former vice president for advancement at The Village, and Diane Cantello, The Hartford vice president of corporate sustainability.
**Brainard-Goodwin Society**
$5,000+

**INDIVIDUALS**
Anonymous (1)
Thomas and Ellen Byrne
Mrs. Ruth E. Clark
Mrs. Beth A. Costello
Mr. Thomas A. Cranley
Mr. Thomas M. Daugherty
Ms. Judith Kissane
Mr. Barry N. Lastra
Mr. and Mrs. Thomas Reardon
Mr. and Mrs. Brian Reilly

**ORGANIZATIONS**
All Waste, Inc.
Arbella Insurance Foundation
Cigna
ConnectiCare, Inc. & Affiliates
Deloitte & Touche LLP
Eastern Connecticut State University
Emanuel Lutheran Church
Farmington Bank Community Foundation, Inc.
KPMG LLP
Morgan Stanley Global Impact Funding Trust, Inc.
NEOS, LLC
Prudential Financial, Inc.
Robinson+Cole LLP
Saint Francis Hospital and Medical Center
The Stocker Foundation
Thomas Byrne Associates
United Technologies Corporation

**Hartford Trolley Barn Society**
$2,500+

**INDIVIDUALS**
Ms. Wendy Carberg
Mr. and Mrs. Arnold Chase
Mr. and Mrs. Edward R. Cowles
Mr. and Mrs. Lawrence J. Gavrich
Mr. and Mrs. Kevin W. Grenda
Mr. and Mrs. Wayne Hoffman
Ms. Cathy N. Iacovazzi
Mr. and Mrs. Robert F. King
Mrs. Janice F. Klein
Mr. Alan J. Kreczko
Mr. and Mrs. Kevin LaFreniere

**ORGANIZATIONS**
Ahearn Family Foundation
The Sandra and Arnold Chase Family Foundation, Inc.
Comcast NBCUniversal Foundation
Community Renewal Team, Inc.
Connecticut Natural Gas Corporation
Ernst & Young LLP
Ellen Jeanne Goldfarb Memorial Trust
Greater Hartford Community Foundation, Inc.
Hartford Federal Credit Union
Hartford Hospital at Hartford Healthcare
KeyBank Foundation
Janice and David Klein Fund
Liberty Bank Foundation
The McPhee Foundation, Inc.
Merrill Lynch, Pierce, Fenner & Smith, Inc.

**As part of a special campaign, Enterprise Holdings Foundation made a donation to The Village for each car sale Enterprise made to Hartford Federal Credit Union members. We’re grateful to Ed Danek, president and CEO of the Credit Union (and an Ambassador of The Village) for facilitating this partnership.**

Joanne and Rocco Orlando
Mr. Anthony J. Pierson
Mr. Simon R. Plummer
Galo A. Rodriguez and Ms. Moraima Gutierrez
Mr. and Mrs. Joseph J. Selinger, Jr.
Mrs. Judith Sturgis
Mr. and Mrs. John J. Turgeon, CPA, HCS
Ms. Lynn Weisel and Mr. John Pray

**Trumbull-Robinson Society**
$1,000+

**INDIVIDUALS**
Ms. Sarah Adanti and Mr. Mark Adanti
Mr. James Antunes
Mr. and Mrs. David P. Bailey
Mr. and Mrs. Samuel G. Bailey, Jr.
Mr. and Mrs. Ross Baker
Mr. Andrew G. Baldassarre, C.F.A.
Mr. and Mrs. Allan Borghesi
Ms. Deborah Bradley and Mr. Eric Bradley
Ms. Elizabeth S. Bryden
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Ms. Wendy Carberg
Mr. and Mrs. James P. Carroll
Ms. Elizabeth York and Mr. Gary L. Carter
Mr. Edward Chanda
Mrs. Barbara Coffin

Niagara Bottling, LLC
People’s United Bank
People’s United Bank Community Foundation
PwC
The Connecticut Water Co.
The Warrington Foundation
For almost a decade, The Village’s Foursomes for Fatherhood Golf Classic has been raising money to support our programs that provide fathers with the skills and support they need to be involved in the lives of their children. This year, over 120 golfers and several generous sponsors came together to raise over $100,000 to support these life-changing programs. Pictured are Hector Glynn, The Village’s COO; Marcus Hines, Fatherhood program participant; Brian Reilly, Board member and event chair; and Don Crocker, Fatherhood program supervisor.

With a five-year, $1.5 million federal grant from SAMHSA, we are expanding our Partnership for Success program (also known as the Vernon ROCKS Coalition) into Manchester. Pictured are (l-r): Sharon Kozey director, Manchester Youth Service Bureau; Sheridan Douglass, project program coordinator, Manchester Youth Service Bureau; Kaitlin Carafa, MVPP program director, The Village; and Michelle Hill, director, Vernon Youth Services.
Hillyer-Jewell Society
$500+

INDIVIDUALS
Ms. Mary Abel
Ms. Staci Bachman
Mr. and Mrs. John J. Bermel
Mr. and Mrs. Jeffrey Boulden
Ms. Stephanie Bush
Mrs. Miriam B. Butterworth
Mrs. Marcy Cain
Mrs. Francine E. Christiansen
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Ms. Carrie L. Firestone
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Mr. and Mrs. David Golino
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Mr. and Mrs. Marc A. Green
Ms. Paula Healey
Donna E. Jolly
Ms. Pamela J. Joyce
Mrs. Elizabeth Keister
Mr. Daniel Lamberty

This year’s recipients of the Abbott-Carlson Scholarship gathered with Linda Carlson (the scholarship’s creator and donor) and their mentors. The scholarships help those who have accessed The Village’s programs attend college and become financially self-reliant.

Ms. Lisa Levinger
Ms. Diane Lipes
Ms. Carol B. Martin
Ms. Patricia Martino
Mr. and Mrs. David L. Mingolelli
Mr. John R. Nealon and Ms. Pamela Lucas
Donna L. O’Shea, M.D., MBA
Ms. Andrea Papazoglou
Mr. Brewster Perkins
Mrs. Janet M. Peyton

Ms. Stephanie M. Radinieri
Mr. Dante Roccascecca
Ms. Lori Rodden
Mrs. Peter Russell
Mr. Robert Stone
Ms. Monica Tarasek
Ms. Deborah L. Tedford
Ms. Kathy Thorsell
Mr. and Mrs. Mark R. Wetzell

For the 13th year, Village clients were the beneficiaries of the Prudential Hartford Black Leadership Forum’s Backpack Drive. Prudential’s staff donated over 250 backpacks filled with school supplies for the children we serve, helping them to have a smooth start to the school year.
Once again, a dedicated group of volunteers from KPMG visited our Early Childhood Learning Center to work with the children on different activities and crafts.
ENDOWMENT GIFTS
A strong endowment is a critical component of an institution’s financial strength. Funds established in support of The Village’s endowment provide program support for the families we serve today and for future generations. They also generate steady and predictable income for daily operations. We are grateful to the donors who established these lasting gifts.

Ruth E. Clark Memorial Endowment Fund
Norbert Fried Memorial Scholarship Fund
Diane D. and Irving J. (Irv) Friedman Family Fund
Friends of the Family Endowed Fund
Cynthia B. Godfrey Memorial Fund
Betty Goumas Memorial Fund
Kissane Family Emergency Assistance Fund

THE VILLAGE LEGACY SOCIETY
The Village Legacy Society is a devoted group of donors who have named The Village as a beneficiary in their estate plans. Their generous bequests will enrich, sustain and preserve our services, establishing an enduring legacy of caring, protection and support for the children, families and adults we serve. We are honored to be the guardian of these meaningful contributions.

Brian and Wendy Carberg
Mrs. Francine E. Christiansen
Mrs. Janice F. Klein
Mr. Barry N. Lastra
Mrs. Pamela P. Little
Ms. Susan Varnum Smith Rubin
Mr. Henry R. Schwartz
Mrs. Erika M. Smith
Ms. Jennifer R. Walkwitz
Mrs. Louise M. Wilder

We are grateful to the 500 guests who attended our 2018 Girl Within Luncheon and to our sponsors — especially our presenting sponsor, The Hartford. Because of their generosity, we raised over $190,000 to support The Village’s life-changing programs for at-risk girls and young women in the Greater Hartford area. Pictured are Carrie Firestone, 2018 Woman of the Year; Jeanmarie Cooper, Girl Within Luncheon committee chair and member of The Village’s Board; Genesis Martinez, guest speaker; Galo Rodriguez, president and CEO of The Village; Beth Costello, CFO of The Hartford (presenting sponsor) and member of The Village’s Board; Brett Francis, keynote speaker; and Irene O’Connor of WFSB-TV, Ch. 3 and event emcee.

IN REMEMBRANCE
Sallie Norris
2012 Village Woman of the Year

December 2, 1922 – November 24, 2019

After losing her daughter, Lee, to a random act of violence, Sallie Norris became a staunch advocate and champion for women and girls. She served for many years on the Board of Directors for The Shelter for Women (Gray Lodge) and went on to serve on the Board of Directors at The Village during its merger/affiliation with The Shelter. Sallie was named Woman of the Year in 2012 in recognition of the many programs and services she was involved in for women and girls throughout the community. In 2002 she was chosen as the Alison Gill Lodge Volunteer of the Year, and in 2006 a Legacy Program was created in her name. Her memory and spirit will live on at Gray Lodge as the foyer was dedicated in her honor along with a room upstairs named in memory of her daughter, Lee.
This year, the Glastonbury, Simsbury, Suffield and West Hartford Auxiliaries raised more than $342,000 for The Village through their Second Chance Shops. Since their creation, the Auxiliaries have contributed more than $5.8 million to our organization.
About The Village

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President, Chief Executive Officer

Elizabeth Bryden, LCSW
Senior Vice President, Programs

Deborah Bradley
Vice President, Human Resources

Ashley Dorin, MD
Medical Director

Tammy K. Freeberg, MSW
Vice President, Strategy and Planning

Hector Glynn, MSW
Chief Operating Officer

Derek Slap, MBA
Vice President, Advancement

Steven Moore, Ph.D.
Vice President, Business Development

Martin Morrissey, MHA, CPA, FACHE
Chief Financial Officer

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(current)

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Sr. Vice President, Wealth Management, UBS Financial Services Wealth Management

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Vice Chair*
Partner, CohnReznick

Cathy Iacovazzi
Secretary*
Senior Vice President, US Trust, Bank of America

Galo A. Rodriguez, MPH*
President & CEO, The Village for Families & Children

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Auxiliary Representative

Jeffrey A. Brine, Esq.
Member & Attorney at Law, Kurien Ouellette LLC

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Community Volunteer

Wendy Carberg
Vice President Group & Worksite Markets, Guardian Life Insurance Company

Curt Cameron*
President, Thomas Hooker Brewing Company

Jeanmarie H. Cooper*
Community Volunteer

Beth A. Costello*
Executive Vice President & CFO, The Hartford Financial Services Group, Inc.

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Principal, A & B Enterprises

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Legal Analyst, Massachusetts Office of the Attorney General

Ashley Metellus
Corporate Responsibility Lead, Cigna

Dr. Elsa M. Núñez
President, Eastern Connecticut State University

Brian P. Reilly*
Chief Auditor and Sr. Vice President, Travelers

*member, executive committee
AMBASSADORS
Ambassadors are engaged members of the community who share a commitment to The Village’s mission and help spread the word about and garner support for The Village.

Ana Alfaro
Dr. Biree Andemariam
Mark Anson and Robyne Watkin-Anson
Peter Arakas
Doris Arrington
Samuel and Janet Bailey
Hyacinth Bailey, Esquire
Constance Bain
Andrea Barton Reeves, Esq.
Nicolae Blazes
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Kenneth Boudreaux
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Chester (Chet) Brodnicki
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Louise Wilder
John and Linda Zembron

KIDSAFE CT
An affiliate of The Village, KIDSAFE CT is dedicated to the early intervention, prevention, and treatment of child abuse and neglect. Its mission is to “partner with the community to educate and empower families and promote the wellbeing of young people.”

ADVISORY COUNCIL
Lourdes Ardel
Richard (Jerry) Bundy
Tim Hill
Doug Manion
Derrick McBride
Turquoise McBride
Yolanda Sazo

THANK YOU to the KIDSAFE CT donors for supporting our work.
The Village provides services in these Hartford schools:
- Alfred E. Burr Elementary School
- Asian Studies Academy at Bellizzi
- Bulkeley High School — Teacher Preparation and Humanities Academies
- Burns Latino Studies Academy
- Dr. Michael D. Fox Elementary School
- Hartford Public High School
- Martin Luther King Jr. Elementary School
- Milner Elementary School
- Museum Academy at Wish
- OPPortunity High School
- Sarah J. Rawson Elementary School
- S.A.N.D. School
- Thirman Milner School
- West Middle School
COMMITTEE OF THE AUXILIARIES

The Village and the children and families we serve are fortunate to have the support of more than 500 volunteer Auxilians. Among many other things, the Auxilians run our Second Chance Shops, thrift boutiques that sell new and gently used clothing and household items. All proceeds from the Shops support The Village.

(Current)

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Lori Holmes del Guidice, Chair
Sandra Nix, Vice Chair
JoAnn Adams

Simsbury
Patty Crawford, Co-Chair
Gail Korten, Co-Chair
Lynn Snyder

Suffield
Jayne Hastings, Co-President
Ellen Peterson, Co-President
Janeene Crane
Chris Rago

West Hartford
Jill Scully, Chair
Carol Waxman, Vice-Chair

SECOND CHANCE SHOP LOCATIONS

730 Hebron Avenue
Glastonbury, CT 06033
860-633-5188

12 Station Street
Simsbury, CT 06070
860-658-7152

116 Mountain Road
Suffield, CT 06078
860-668-2841

175 Park Road
West Hartford, CT 06119
860-461-7067

AFFILIATIONS & PARTNERSHIPS

Access Agency
Alliance for Bloomfield’s Children
Child FIRST
Child Guidance Clinic for Central Connecticut
City of Hartford Division for Young Children
Community Health Services
Community Renewal Team
Connecticut Children’s Medical Center
FOCUS Center for Autism
Foodshare
Hartford Board of Education
Hartford Division for Youth
Hartford Public Library
Hartford/West Hartford System of Care
Hispanic Health Council
Judge Baker Children’s Center, an affiliate of Harvard Medical School
KIDSAFE CT
Institute of Living, a division of Hartford Hospital
Manchester Community College
Middlesex Hospital
National Child Traumatic Stress Network
National Health Service Corps
Putnam Public Library
Read to Grow
Stafford Public Library
Town of Enfield
Upper Albany Neighborhood Collaborative
UCONN Health Center
Urban League
Windham Area Interfaith Ministry
Yale Child Study Center

LICENSURE & ACCREDITATION

Department of Children and Families Licenses
Child Care Facility to provide Group Home Services
Child Care Facility to provide Temporary Shelter Services
Child Placing Agency and Foster Care and Adoption Services
Extended Day Treatment
Outpatient Psychiatric Clinic for Children
Residential Treatment

Department of Public Health Licenses
Child Day Care Center for Preschool Services
Psychiatric Outpatient Clinic for Adults
Facility for the Care or Treatment of Substance Abusive or Dependent Persons

Accrediting Bodies
American Psychological Association
The Joint Commission
National Association for the Education of Young Children (NAEYC)

ASSOCIATIONS & MEMBERSHIPS

Alliance for Children & Families
Association of Psychology Postdoctoral and Internship Centers
Asylum Hill Neighborhood Association
Blue Hills Civic Association
Child Welfare League of America, Inc.
Connecticut Alliance of Family Resource Centers
CT Family Resource Center Alliance
Connecticut Community Providers Association
Connecticut Council on Adoption
Connecticut Council on Family Service Agencies
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860-236-4511
Visit www.thevillage.org to give to The Village, read our success stories, learn about our programs, join our mailing list, or get more involved with us.

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Connecticut State Department of Education
Connecticut Early Childhood Alliance
CT Community Nonprofit Alliance
Family Support Network
Fatherhood Initiative of Connecticut
Hartford/West Hartford System of Care/Community Collaborative
MetroHartford Alliance
National Council for Community Behavioral Healthcare
Parents as Teachers National Center
Planned Giving Group of Connecticut
United Way of Central and Northeastern Connecticut
West End Civic Association

Everybody can be great...because anybody can serve.
You only need a heart full of grace.
A soul generated by love.”
- Martin Luther King, Jr.

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Alex Syphers: page 23 (Girl Within Luncheon)

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