

# IT'S

HERE

Urgent Crisis Center now open



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VIEW THIS REPORT ONLINE AT THEVILLAGE.ORG/AR



### **MISSION**

To build a community of strong, healthy families who protect and nurture children.

### DIVERSITY STATEMENT

The Village's commitment to diversity extends beyond our words.

Diversity fuels our mission.

We believe that we are stronger and better when we actively include diverse people and thought to guide our practices and engagement with others. Through our diversity we learn fundamental truths, discover opportunities to create a more inclusive society, and enact real change.

All of the programs and groups we attend monthly at The Village are very important. It makes the family more united.

> ROSSIE ALCANTARA, VILLAGE CLIENT



**SCAN FOR ROSSIE'S VIDEO** STORY.

# Dear friends,

"Where real change happens" is more than a tag line for The Village, it is a call to action. We knew coming out of the pandemic that The Village had an opportunity—really an obligation—to adapt. The mental health crisis facing our families and children requires more than bouncing back. It calls on providers to innovate, invest and lead.

This past fiscal year The Village served more clients, built a new level of care for children and youth experiencing a mental health crisis, implemented a program designed to break generational cycles of poverty and trauma, and transformed our foster care program. You will learn more about these initiatives in this annual report.

Real change is not just for our clients. This fiscal year The Village will welcome new leadership: Curt Cameron will take over as board chair and Hector Glynn will become the new president and chief executive officer. Both leaders are dedicated to The Village's mission and ready to help write the next chapter in its 200-year history.

We are heartened that they will not do it alone. The Village has nearly 600 staff members, and supporting them are thousands of donors, Auxilians, Ambassadors, volunteers and community partners. This annual report reflects their impact and provides evidence that we are all connected. Every donation, grant and hour volunteered creates a stronger Village and better outcomes for the families we serve.

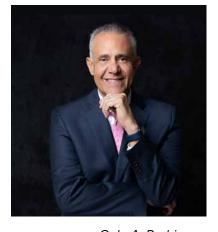
We are grateful for your partnership.

John Turgeon, CPA, HCS **Board Chair** 

Galo A. Rodriguez, MPH President and CEO



John Turgeon



Galo A. Rodriguez



### As you flip through the pages of this report you will see QR codes.

Hold your smartphone camera up to the codes or use a QR code app to hear from Village clients, donors, volunteers, staff and community partners as they share their inspiring stories.

**Urgent Crisis Center:** 

Revolutionizing youth

mental health care

HARTFORD'S FIRST-EVER. WALK-IN **URGENT CRISIS CENTER (UCC) FOR** YOUTH MENTAL HEALTH, making a massive stride to address the children's mental health crisis in Connecticut. Working with Connecticut's Department of Children and Families (DCF) and a legislative oversight committee, The Village is blazing the trail for this game-changing new level of behavioral health care in the state.

### A NEW LEVEL OF CARE

THE VILLAGE HAS OPENED

The UCC is specifically designed to meet the needs of children and adolescents up to age 18 who are in the throes of a mental health crisis, including challenges such as feelings of depression, anxiety or hopelessness; outof-control behaviors; thoughts of suicide or self-injury; substance misuse and more.

The center can help divert families from hospital emergency rooms, which previously may have been their only option. Now, families are able to come to the UCC to get immediate help to deescalate the crisis their child is experiencing with support from a



**SCAN FOR** THE UCC VIDEO STORY.

Right: Malik Oates, Village client.

2023 Annual Report

### **URGENT CRISIS CENTER**



50 children at a time were being seen at Connecticut Children's ED before the UCC opened.

encompasses square feet of newly renovated space.

The UCC



multidisciplinary team of APRNs, nurses, clinicians, family navigators, behavioral support specialists and discharge planners that is prepared to meet their needs. No appointment or referral is necessary to receive help.

"The UCCs give families another safe option—a place to bring their child and receive care, support, patience, compassion and good direction on where to go from there and how to get help when they go back home," explains Sarah Eagan, Connecticut's Child Advocate.

At the UCC, trained staff provide crisis stabilization support to youth and their families. The team completes a thorough evaluation and helps connect youth to ongoing support, such as counseling, and also works directly with caregivers to create a safety plan for when they go home. Even after families leave the UCC with added stability and a plan in place, Village staff make regular calls to check in and ensure families are connected to the resources they need.

Part of The Village's historic campus at 1680 Albany Avenue in Hartford, the UCC encompasses 6,000 square feet of newly renovated space and has 19 specially designed patient rooms that provide comfort and privacy.

The rooms are decorated with brightly colored, soft furniture and motivational murals. The UCC is also equipped with fidget toys, weighted blankets and vests for comfort, and other tools to help with deescalation.

For parents just like Tenesha Oates, who has had to miss days of work while her son in crisis waited for the support he needed, the UCC provides both streamlined and immediate help in a place that's designed to be comfortable and calming. It's a place she knows she can turn to in the future.

"Being in the emergency department was beyond terrifying, nerve-wracking and scary. Emotionally, for both of us, it was so hard. The Urgent Crisis Center means not waiting for eight hours just to be seen and also being able to get connected to other resources quicker," she shared.

#### THE CREATION OF THE UCC

Among the many challenges that came along with the pandemic, the situation uncovered a tremendous need for improvements to mental health care and access statewide, especially for children.

Countless youth were struggling with anxiety, depression and other challenges brought on or

"The UCCs give families another safe option—a place to bring their child and receive care, support, patience, compassion and good direction on where to go from there and how to get help when they go back home."

SARAH EAGAN, CONNECTICUT'S CHILD ADVOCATE





**Crisis Center** means not waiting for eight hours to be seen and also being able to get connected to

> TENESHA OATES, MOTHER OF VILLAGE CLIENT

> > 023 Annual Report

other resources

quicker.

there was nowhere else for families to turn except already overwhelmed hospitals. Children would end up waiting several hours or even days to be seen.

"We were inundated with kids, and COVID exacerbated the crisis. At any given time, we would see 30-50 children in the emergency department. There were children who truly needed crisis intervention, and there was no place in the community for them to go to other than a hospital emergency room," said Dr. James Shmerling, President and CEO of Connecticut Children's.

As the pandemic stretched on, the children's mental health crisis grew until it eventually took center stage. Community leaders, advocates, parents and to help our children.

It would be the catalyst that inspired the General Assembly and Lamont Administration to create and pass landmark, bipartisan legislation in 2022 that helped develop four UCCs across Connecticut and a new committee dedicated to transforming children's behavioral health. As one of the state's most established providers, The Village was called upon to lead the way in Greater Hartford.

The Village stands ready to help along with three other UCC partners in Connecticut: Yale New Haven Hospital in New Haven, The Child and Family Agency of Southeastern Connecticut in New London and Wellmore Behavioral Health in Waterbury. ■

"Establishing a continuum of care is critically important. The number of children who need services far exceeds any of our individual abilities to manage it, so it does take a village."

DR. JAMES SHMERLING, PRESIDENT & CEO, CONNECTICUT CHILDREN'S





Foster care:

Expanding services to help more youth

FOSTER CARE IN CONNECTICUT HAS BEEN TRANSFORMED TO BUILD BRIGHTER FUTURES **FOR KIDS**. Working in partnership with the state's Department of Children and Families (DCF), The Village is implementing a new evidence-based model and has become one of the largest foster care providers in the state.

Research shows that children do best when raised with their families of origin. While this may not always be possible, the state's new foster care model, called Functional Family Therapy – Foster Care, helps families involved with DCF address and overcome challenges they're facing. At the same time, it ensures that youth are safe and live in stable and supportive homes. Whenever possible, The Village and DCF work hard to keep families together.

"The goal all the time for foster care is reunification. If children can't be kept safe at home and have to temporarily come into foster care, those lengths of stay need to be short," explained DCF Commissioner Vannessa Dorantes. "It's so critical to include the biological family and the foster family so that parents can work in concert to address a child's needs."

When a child enters foster care through DCF, The Village and DCF rise to meet the family where they are. Ideally, a child remains in their home while support is put in place to address issues that led to DCF's involvement.

Sometimes, children need to live with a relative or family friend while issues are addressed at home.

If no relative can provide a home, youth are paired with foster parents who step in to provide short-term "respite" care for about three to nine months.

When reunification is not possible, foster families may choose to continue fostering for a longer term. In some cases, foster parents may choose to adopt.

Many foster parents now also

dedicated foster parents, youth and their families receive individualized support they need to heal and grow.

#### **MEET JENNA**

Jenna Nikirk always wanted to be a mom. She had considered fostering—with the hope of adopting—as a way to start her family. Eventually, she and her husband Chris learned that it may be the only way.

"They're part of our family unit. They know we love them to pieces, and they can give that love back to us. It's the best thing you can give a child."

#### JENNA NIKIRK, VILLAGE FOSTER PARENT

provide temporary relief to fellow foster parents who need childcare for an evening or weekend. This means that more foster parents are needed, but for a shorter time.

While the model has changed, the need is greater than ever. On a given day in Connecticut, there are thousands of youth in foster care and nearly 100 in need of a safe and stable home.

Today, The Village's foster care program covers Greater Hartford, Manchester, New Britain and surrounding towns, and is one of the largest and most comprehensive programs in the state.

Youth supported by The Village's program have life experiences that have impacted them in complex ways. In a collaborative effort between DCF, The Village and

"There are many ways to start a family. When we had some challenges getting started, a dear friend led us to The Village, and that's how I began the process," shared Jenna.

After completing thorough training with The Village, Jenna and Chris officially became licensed foster parents and welcomed a three-yearold boy to their home. That same day, as they signed the paperwork, they learned a home was needed for one of his siblings. With room in their home—and plenty in their hearts they soon welcomed his twelve-yearold brother, too.

Jenna will never forget the look on the younger boy's face when he was reunited with his big brother two days later. It was a major comfort to both boys, who had already been through so much.

### **FOSTER** CARE

The Village is now one of the largest foster care providers in the state.



Foster parents are backed by



support from The Village.

On any given day in Connecticut,

kids are in need of safe and stable homes.



**SCAN FOR THE FOSTER** CARE **VIDEO STORY.** 

Left: Village foster parent Jenna Nikirk.

"I had a great foster family, and because of that I can now raise my own child in a way that I know is positive."

> ERNEST DAVIS, FORMER VILLAGE FOSTER CHILD

"The situation left them with no stability and no sense of safety," said Jenna. "The Village has helped us be more equipped and prepared to provide them with what they needed to heal. The first thing we want to do is make sure they feel safe. That's the number one priority."

Backed by 24/7 support from The Village's foster care staff and clinicians, Jenna and Chris can help support the boys' unique needs, some of which have come about because of all they've been through.

"One of the things I'm proud of in this journey to becoming a mom is that I am able to provide two children of very different ages, who have very different needs, with something they did not have before. A sense of stability. A sense of family," shared Jenna.

Today, the boys have been with Jenna and Chris for more than a year. As their foster parents, they ensure the boys have regular visits with their other siblings and stay connected. They're getting the opportunity to be just like other kids, celebrating birthdays and making new friends. The youngest is learning to swim.

To top it all off, Jenna and Chris have begun the process to adopt them.

"When I reflect on what they were like when they first came to us and how they are now,



unit, and they know that. They know can give that love back to us. It's the

At the end of his foster care journey, Ernest Davis found a loving place that finally felt like home. As a ward of the state from a young age, Ernest grew up mostly in group homes, hospitals and other settings before he eventually entered The Village's foster care program as a teen.

At first, entering foster care felt new and scary. He had been through a lot and didn't have a strong sense of what home would feel like, but he stayed hopeful. Eventually his journey led him to his new family. At 23, he's still involved in their lives. His foster mom has become, more simply, just "Mom."

"Under the law they are my foster family, but to me they're more than that," Ernest said. "They never judged me, and that goes a long way. Even today when I walk into the house, it feels like home."

His foster family is still a major source of support and motivation, especially as Ernest enters adulthood. His family provided him with structure and key learning experiences he needed to grow. Most of all, he says, they never gave up.

"No matter how much stuff I had going on, they never turned their backs on me," shared Ernest. "Even as an adult they stick with me, like any other family."

Today, Ernest is a father. He holds the important lessons his foster parents taught him close to his heart and imparts them to his daughter, ensuring she knows what a loving and supportive family feels like.

"I had a great foster family, and because of that I can now raise my own child in a way that I know is positive," he said.

Ernest is still in contact with many of the mentors and support team from throughout his life who helped him through transitions and growing up when he didn't have anyone else.

"I really appreciate all the help I got from The Village and my social worker at DCF. I had the right people on my side helping me get to where I am today. If it wasn't for them, I don't know where I would be."

Ernest's time in foster care has also inspired a new goal for him to encourage other youth in care and let them know they can overcome whatever challenges they're facing.

"I want other kids in the system who are going through a hard time to know that the phase isn't permanent, and they can change their life in a positive way and can get through it. There's hope, and it takes time, but there are blessings. I want them to enjoy being a kid whenever they can and enjoy having a home environment and remember that someone is looking out for them." ■

"We've partnered with The Village to enhance our foster care system. As partners we produce great things when we link arms with each other."

VANNESSA DORANTES, COMMISSIONER, CT DEPARTMENT OF CHILDREN & FAMILIES



Left: Former Village foster child Ernest Davis.

THE VILLAGE'S 40+ PROGRAMS SERVE APPROXIMATELY 20,000 CLIENTS EACH YEAR. Some are accessed by referrals; others are open to the public. All programs accept clients regardless of their ability to pay. For more information or to connect to a Village program, visit thevillage.org or call 860-236-4511.

## Children/Teen Mental Health & Wellness

#### **Care Coordination**

Trained staff work to connect and facilitate care within Village services and outside providers to provide help managing care for the whole system—behavioral and physical.

### Clinic-based Multidimensional Family Therapy

Provides children and teens with an integrated, comprehensive, family-centered treatment.

#### **Eagle House Education Program**

A specialized school program for children who are participating in our Eagle House Psychiatric Residential Treatment Facility that focuses on trauma-informed practices and positive behavior supports.

### **Eagle House Psychiatric Residential Treatment Facility**

Provides comprehensive and intensive behavioral health treatment for children who present with significant emotional or behavioral difficulty and are transitioning from psychiatric hospitalization.

#### **Extended Day Treatment**

A six-month day program that supports children in developing and practicing social and coping skills to express their feelings in healthy ways.

#### **Integrated Primary Car**

Licensed clinicians and care coordinators work with community physicians and other medical staff to support the whole health of each client—physical, social and emotional.

### **Intensive Community Program**

Provides children and teens with integrated trauma-informed, relational, multi-level treatment for complex psychiatric and behavioral needs.

We had to leave our country and arrive here with nothing. I don't know where I would have been without The Village.

ROSA RAMOS, VILLAGE CLIENT

### Intensive In-Home Child and Adolescent **Psychiatric Services**

Designed to keep children, who are at risk of psychiatric hospitalization or in need of additional clinical support, in their community.

### Outpatient Behavioral Therapy (Children & Teens)

Our multidisciplinary team of psychiatrists, APRNs, psychologists and clinicians work with youth and their families to achieve progress and change they're looking for and tackle life's challenges.

#### Rapid Response

Provides short-term, in-home services for children who have experienced or witnessed a crime in the past 90 days to help reduce the impact of trauma.

### **Urgent Crisis Center**

Provides walk-in outpatient services for children and teens who are experiencing an urgent mental or behavioral health crisis.

### **Vernon ROCKS Coalition**

A collaboration of community stakeholders, parents and youth focused on preventing the use of drugs and alcohol among Vernon's youth.



### Adult Mental Health & Wellness

### **Behavioral Health Intensive Outpatient Program**

Provides therapy to treat and manage behavioral health, substance use and co-occurring issues and provide support on building and using coping skills, symptom management, managing challenging emotions and cravings, relationship building and repairing and much more.

### Care Coordination

Trained staff work to connect and facilitate care within Village services and outside providers to provide help managing care for the whole system—behavioral and physical.

### **Integrated Primary Care**

Licensed clinicians and care coordinators work with community physicians and other medical staff to support the whole health of each client-physical, social and emotional.

### **Medication Assisted Treatment**

Offers comprehensive support to help adults overcome addiction and set their path to a

### **Multidimensional Family Therapy**

Provides adults with an integrated, comprehensive, family-centered treatment.

### **Outpatient Behavioral Therapy (Adults)**

Using a client-centered and collaborative approach to behavioral health care, our multidisciplinary team of psychiatrists, APRNs, psychologists and clinicians works with adults to set the goals for what they want to achieve and help bring about changes in their lives.

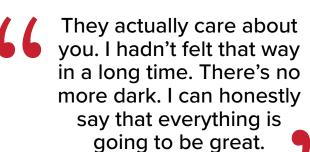
#### **REACH Program**

Provides parents and primary caregiving family members with support to enhance their recovery journey and develop a safe support network.

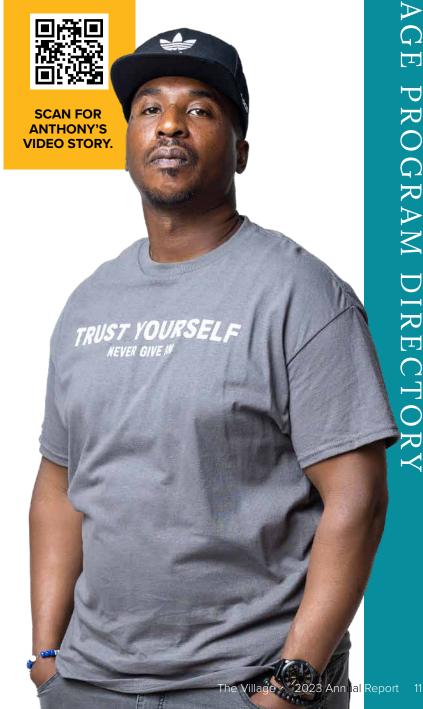
### Village Expanded Recovery Vehicle

Offers a range of support to help individuals and family members who have been impacted by opiate use.

Left: Village client Rosa Ramos with her children. Right: Village Adult Services client Anthony Davis.



ANTHONY DAVIS, VILLAGE CLIENT



# Family Strengthening & School-Based Support

#### Ascend

The North Hartford Ascend Pipeline (Ascend) is a "cradle to career" effort in collaboration with Connecticut Children's, local care providers and community-based organizations committed to helping children and families in and around North Hartford access supportive, critical resources to reach their full potential.

#### **Child First**

Helps reduce the impact toxic stress can have on a child's development by strengthening parents' relationships with their children and addressing families' basic needs, such as shelter, food, medical care or employment.

We were able to afford preschool because of The Village. Without it, our life would be drastically different.

> IESSICA HOOTMAN, VILLAGE PRESCHOOL PARENT



### **Community Support for Families**

A family-driven program that helps families strengthen natural and community support systems to maintain safe and healthy home environments, reducing the risk of child abuse and neglect.

### Early Childhood Consultation Partnership (ECCP®)

Provides relationship-based consultation services to help parents manage their child's behavior and improve their success at school.

#### Early Head Start

Provides parent education, child development information, resources and learning activities with weekly home or virtual visits to help parents strengthen their child's development through play and creative activities.

### **Early Childhood Learning Center**

Helps prepare preschoolers with the skills necessary to transition to kindergarten and beyond by providing a nurturing, open and safe educational environment that promotes learning, intellectual curiosity, creativity, independence, social skills and physical development.

### **Head Start Mental Health Consultation**

Provides staff, teachers and parents with support for the social-emotional well-being of children in Head Start classrooms across Hartford and Middlesex counties.

#### Mid-Level Developmental Assessment

Provides families with timely services to address their concerns and bring children who are struggling at home or school back to a normal developmental trajectory before problems escalate.

### Parenting During and After Divorce (KIDSAFE)

Educates and trains parents on how to help children adjust in a healthy way to divorce or living apart from

### **Parenting Education Program**

Helps parents and children adjust in a healthy way after divorce or living apart from a parent/caregiver.

#### Parents as Teachers

Home visiting program that helps build parental resilience and knowledge of parenting and child development to help children thrive and be healthy, safe and ready to learn.

### School-Based Student and Family Support

The Village partners with several Hartford Public Schools to provide children with services and supports to be successful in school and support families' healthy development through after-school programs, schoolbased mental health, family resource centers, teen outreach and truancy prevention.

### Stronger Families, Stronger Futures (SF2)

Manages partnerships with birthing hospitals and other non-profits, connecting pregnant people and parents with young children to resources to help families thrive.

### **Supervised Visitation**

Provides private services to help parents and children who are not currently living together have family time in a safe, neutral and comfortable home-like environment.

#### **Words Count**

A parent-directed, play-based program that provides parents with support to increase their child's vocabulary and enhance their conversational abilities.

Left: Village Early Childhood Learning Center parent, Jessica Hootman with son. Below: Village Fatherhood Engagement Services client Jabron Haugabook with children.



DIRE

### Foster Care & Child Welfare

#### **Adoption Services**

Help individuals and couples create or expand a family through adoption and supports children and families through the adoption process.

#### **Family-Based Recovery**

Ensures that children develop optimally in drug-free, safe and stable homes with their parent(s)/caregivers.

### **Fatherhood Engagement Services**

Works to help strengthen father-child bonds and enhance the level of involvement of fathers in their Connecticut State Department of Children and Families (DCF) case planning, provision of services and positive parenting.

### **Functional Family Therapy - Foster Care**

Serves local youth ages 6-18 who have forms of trauma resulting from neglect and/or abuse. Using the Functional Family Therapy (FFT) model, we provide in-home clinical treatment focused on trauma recovery, case management services and 24/7 support.

### **Multidisciplinary Evaluation Program**

Provides evaluations for children who are placed into the custody of DCF to identify areas of medical, dental or mental health needs.

### **Quality Parenting Center**

Provides a comfortable, home-like environment where parents and caregivers referred by DCF can have family time with their children while they are not currently living together.

#### **Reunification and Therapeutic Family Time**

Provides intensive support services for families with children in DCF custody whose permanency goal is family reunification.

Right: Village Fatherhood Engagement Services and Adult Services client Harley Fitzpatrick

Don't give up. The Village could lead you into a life that you have never imagined.





### Financial & Career ———

### **Career Coaching**

Offered through our Financial Opportunity Center and in partnership with United Way of Central and Northeastern Connecticut, helps adults identify unique skills and interests, build a professional resume, learn the ins and outs of applying for jobs online, improve networking skills and connect to certification programs to build job skills.

### **Financial Coaching**

Our financial coaching services, offered through our Financial Opportunity Center and in partnership with United Way of Central and Northeastern Connecticut, help adults effectively manage their finances and achieve financial goals.

### **Upward Mobility**

A partnership program where coaches work oneon-one with parents and families, empowering them to identify and achieve life goals, connect to community resources and like-minded peers, practice self-advocacy and gain problem-solving and organizational skills.

### **Volunteer Income Tax Assistance (VITA)**

Offered through our Financial Opportunity Center and in partnership with United Way of Central and Northeastern Connecticut and 211 Connecticut, helps individuals and families access free tax preparation, asset-building opportunities, financial education and additional resources.

# Support for Justice-Involved Youth

### Juvenile Review Board

A community-based program that provides youth who have committed a juvenile offense the opportunity to make things right with an alternative to Juvenile Court.

### **Linking Youth to Natural Communities**

A center-based program for court-involved youth and their families where clinicians work with youth to make sustainable behavioral changes and promote skill-building opportunities and connections to community supports.

Below: Village Financial Opportunity Center client Tanisha Stewart.

I was at a breaking point. I needed help. The Village has helped me financially, emotionally and now I'm able to pay my bills, I have a vehicle and am on my way to owning a home.

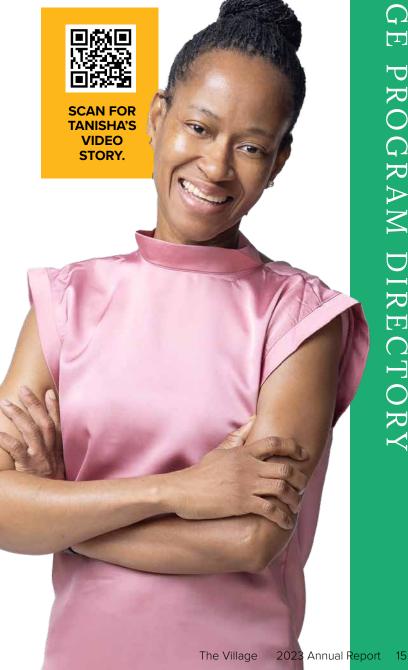
> TANISHA STEWART, VILLAGE CLIENT



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PROGRAM

DIRE



### FINANCIAL REPORT

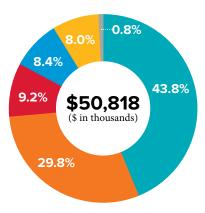
THE VILLAGE BOARD AND EXECUTIVE **LEADERSHIP ARE COMMITTED TO THE** SAFEGUARDING OF THE AGENCY'S ASSETS AND OPERATING ITS PROGRAMS IN A COST-**EFFICIENT MANNER WITH OPTIMAL RESULTS.** 

This dedication to fiscal oversight and a disciplined management style has enabled the organization to experience significant planned growth, and commendation from regulators, funders and lenders.

The generosity of donors and the commitment of our staff have placed The Village in the top tier of fiscally strong non-profit providers.

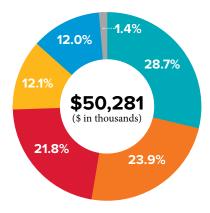


### PROGRAM FUNDING



<ul><li>Grants - State Funds</li></ul>	\$22,252
<ul><li>Program Fees and Contracts</li></ul>	\$15,151
<ul><li>Other Grants and Contributions</li></ul>	\$4,671
<ul><li>Grants - Federal Funds</li></ul>	\$4,247
Authorized Endowment Contribution	\$4,083
<ul><li>United Way</li></ul>	\$414

### PROGRAM EXPENSES



	Community Services	\$14,424
•	Residential Services and Extended Day Treatment Programs	\$12,039
•	Outpatient Behavioral Health Services	\$10,981
	Permanency	\$6,081
	General & Aministrative	\$6,057
	Fundraising	\$699

### CLIENT SATISFACTION

CLIENT FEEDBACK AND INPUT IS KEY TO OUR ABILITY TO PROVIDE QUALITY, EFFECTIVE SERVICES. While we are always looking for ways to improve, we are pleased with the results of this year's surveys. Here's a sample of client feedback from our more than 40 program offerings at The Village.

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Program/Service	Overco	\ \range \colon	Cultur	Gensith trogged	iti. Imbro	ved Soc Improv
Child First	100%	100%	100%	96%	98%	98%
Community Schools/After School Programming	98%	99%	99%	96%	NA	NA
Community Support for Families	100%	100%	100%	100%	NA	100%
Eagle House Psychiatric Residential Treatment Facility	89%	77%	100%	93%	89%	59%
Early Childhood Learning Center	73%	NA	100%	NA	NA	100%
Extended Day Treatment	98%	91%	95%	95%	95%	84%
Fatherhood Engagement	94%	94%	100%	88%	100%	97%
Functional Family Therapy – Foster Care	100%	NA	NA	NA	NA	NA
Intensive In-Home Child and Adolescent Psychiatric Services	95%	97%	97%	97%	95%	77%
Mid Level Developmental Assessment	83%	100%	NA	NA	NA	67%
Outpatient Behavioral Therapy (Children & Teens)	99%	92%	100%	99%	100%	89%
Quality Parenting Center	100%	100%	100%	100%	NA	95%
Rapid Response	89%	100%	NA	NA	NA	92%
Reunification and Therapeutic Family Time	100%	98%	100%	100%	100%	98%
Stronger Families, Stronger Futures (SF2); Parents as Teachers	99%	NA	100%	100%	NA	100%
Overall	97%	97%	99%	98%	98%	94%

### 100%

of clients in The Village's Community Support for Families program were satisfied with the service.

### 100%

of clients in The Village's Child First program were satisfied with the service.

### 95%

of clients in The Village's Intensive In-Home Child and Adolescent Psychiatric Services (IICAPS) program were satisfied with the service.

### 98%

of clients in The Village's Extended Day Treatment program were satisfied with the service.

### 99%

of clients in The Village's Outpatient Behavioral Health (Children & Teens) program were satisfied with the service.

### 100%

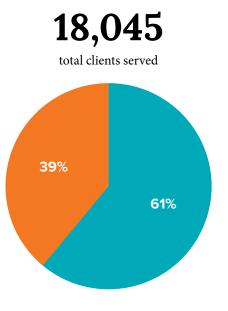
of clients in The Village's Quality Parenting Center were satisfied with the service.

### **OUTCOMES**

OUR IMPACT CAN BE FOUND IN THE THOUSANDS OF CHILDREN, ADULTS AND FAMILIES WHO HAVE OVERCOME ENORMOUS CHALLENGES TO ACHIEVE REAL AND MEANINGFUL CHANGE IN THEIR LIVES WITH HELP FROM THE TREATMENT, SERVICES AND ADVOCACY OF THE VILLAGE.

Our wraparound approach includes individual and family counseling, group home, residential and outpatient treatment, school-based support programs and in-home family strengthening.

Our goal each day is to do whatever it takes to improve the health, well-being and success of children, adults and families.



Clients receiving outpatient services, early childhood and youth support, addiction and recovery support, foster care and additional support services

7,051

Volunteer Income Tax Assistance (VITA) clients 100%

of children in The Village's Early Childhood Learning Center improved in their use of sentences and vocabulary to describe ideas.

96%

of children in The Village's
Extended Day Treatment program
did not require placement in a
more restrictive setting.

4,834

**children, teens and adults received services** in The Village's outpatient behavioral health programs.

232

clients received services in The Village's Stronger Families, Stronger Futures program.

90

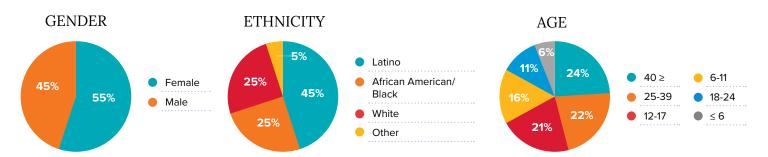
children and youth received services in The Village's Functional Family Therapy – Foster Care program.

97%

of fathers who completed
The Village's Fatherhood
Engagement Services program say
they will use what they learned
through the program.

Right: Village Fatherhood Engagement Services intern and former client Jared Ramsdell and children.

### CLIENTS SERVED



(The above demographic statistics do not include VITA)

91%

of children were reunified in The Village's Reunification-Therapeutic Family Time program. 80%

of students in The Village's After School Programs & Family Resource Centers **improved academic performance.**  \$13.4M

in refunds and credits were made as a result of Volunteer Income Tax Assistance (VITA) tax returns.



Galo A. Rodriguez:

A vision realized

TRANSFORMATION IS A WORD OFTEN **ASSOCIATED WITH THE VILLAGE.** Each

year Village clinicians, staff and volunteers help approximately 20,000 families and children embrace change. Over the last 17 years, The Village itself has been transformed through Galo Rodriguez's leadership as its president and chief executive officer. Rodriguez will retire in 2024 but his legacy will endure. A look back at his tenure reveals critical decisions and calculated risks that are responsible for The Village's growth.

Underpinning it all was a vision.

"I came to The Village in 2006, to an organization that had been around for 200 years, and the expectations were high," said Rodriguez. "My vision was to have an organization that would significantly impact people's lives—a lasting impact. Something that families can take with them and that will transform their lives."

Andrea Barton Reeves, commissioner of the state's Department of Social Services, served on the search committee that hired Rodriguez.



**SCAN FOR GALO'S VIDEO** STORY.

Right: Galo A. Rodriguez, Village President & CEO.

She remembers being impressed not only by his credentials but also his unique perspective. She says Rodriguez's emigration from Colombia, lack of privilege and love of family helped him truly understand the community he serves.

"When I think about the work he's done, it's visionary and transformational," said Barton Reeves. insisted on not only blurring but eliminating," said Barton Reeves.

More innovations followed. Village management became less siloed so clients could more easily access different programs. Delivery of services was decentralized and brought closer to the community. Preventing trauma, instead of just treating it, became a priority.

"Every time I see a family making a big change, I feel great. It is not Galo's Village or agency. It belongs to 600 workers, working together to fulfill the mission."

DR. GALO A. RODRIGUEZ, VILLAGE PRESIDENT & CEO

Barton Reeves credits Rodriguez and the board with expanding The Village's focus beyond children and realizing that strong families are the key to mental health and wellness. Under his leadership The Village added programs and services for mothers, domestic violence survivors, fathers, substance users and those in need of adult outpatient care. A new Financial Opportunity Center was created along with a Quality Parenting Center.

"For a long time, The Village believed the focus should just be on children, but then we started to realize that you can't support children without supporting families, so this bright line that existed before was one [Galo]

"We knew The Village was great for treatment for foster care, for clinical, for residential care but we need to prevent families from getting there," said Rodriguez. "We needed to get in front of it, identify at-risk families and start creating evidence based early interventions."

Dr. Paul Dworkin is the executive vice president for community child health at Connecticut Children's and has worked with Rodriguez for years. "What's so remarkable about his legacy is the extent to which he embraced prevention or even promotion of children's health and well-being," said Dr. Dworkin.

Under Rodriguez's leadership,

VILLAGE **GROWTH OVER** GALO'S

17 YEARS



Staff has increased 90%, from 301 to 562.

The number of clients served annually has increased



Village sites have grown from 15 to 28.

225%

increase in the number of programs centered around prevention. "What's so remarkable about his legacy is the extent to which he embraced prevention or even promotion of children's health and well-being."

DR. PAUL DWORKIN, CONNECTICUT CHILDREN'S EXECUTIVE VICE PRESIDENT, COMMUNITY-CHILD HEALTH



The Village started overseeing home visiting services in Hartford for at-risk families and began embedding at pediatric offices to truly integrate mental and physical health treatment.

"Galo always leads with optimism, with positive thinking, and with asking the question—how can we best do this—rather than citing all the obstacles we need to overcome to achieve success," said Dr. Dworkin.

"I hope one day the prevention side will take The Village out of business on the intervention side," says Rodriguez.

"I think of Galo as
a visionary, always
thinking about the next
thing that can be done
and never settling for the
status quo. He pushes the
organization, and it has
improved by leaps and
bounds."

BETH COSTELLO, THE HARTFORD CHIEF FINANCIAL OFFICER Since Rodriguez arrived in 2006,
The Village has more than doubled the
number of clients it serves each year.
More staff, new buildings and additional
programs mean The Village's reach is
far greater than at any time in its 200year history.

For The Village Board, it's important that growth coincides with fiscal strength and strategy. Beth Costello is the Chief Financial Officer at The Hartford and a longtime leader of The Village Board's Finance Committee. She says the finances have improved substantially and that supports the goal of stability and ultimately serving more clients.

"I think of Galo as a visionary, always thinking about the next thing that can be done and never settling for the status quo. He pushes the organization, and it has improved by leaps and bounds."

In recent years, The Village, like all nonprofits, had to navigate the pandemic. Existing clients needed the critical services to continue but the traditional methods of treatment were not always available. In addition, demand for mental health supports skyrocketed from communities outside The Village's typical service area. The Village quickly launched a telehealth program, secured funding for a basic needs grant to help families make ends meet and nearly doubled its investment in school-based mental health programs.

Today The Village serves clients in 59 towns, compared to 8 before the pandemic. The new Urgent Crisis Center on the Albany Avenue campus, one of four in the entire state, cements The Village's role as one of the leading mental health agencies in Connecticut.

So, while the pandemic challenged The Village, it ultimately made it stronger. The Village— thanks to its board, government partners, corporate and private donors, volunteers and staff—met the moment.

John Turgeon is a partner at CohnReznick and was Chair of The Village Board of Directors through the pandemic. He believes The Village is well positioned for the future because innovation and teamwork are part of its DNA.

"One thing I've seen with Galo over the last nine years is that he is a magnet for talent. When you think about all the people who are here today and the people who have come on board during my tenure, you can see he wants to bring people here who have the same passion and vision and appetite for success that he has had."

Hector Glynn, a longtime Village executive, says Rodriguez's mentorship will help him succeed as the agency's next president and CEO, "There is no doubt Galo's impact will be felt for a very long time. I hope he can take a step back and appreciate what he's been able to accomplish for families and children."

Rodriguez does not spend a lot of time looking back. He's more inclined to think about The Village's future, gratified that his legacy will help shape it.

"Every time I see a family making a big change, a child having coping mechanisms for trauma, able to control nightmares, tantrums, anxiety, every time I see changes, I feel great. I tried to instill that passion in The Village's workers because it is not Galo's Village or agency. It belongs to 600 workers, working together to fulfill the mission." ■

Top right: (L-R) Senator Ceci Maher, Hartford Mayor Luke Bronin, Governor Ned Lamont, Village President & CEO Galo Rodriguez, State Representative Tammy Exum, and DCF Commissioner Vannessa Dorantes cut the ribbon to The Village's new Urgent Crisis Center.



"When I think about the work he's done, it's visionary and transformational."

ANDREA BARTON REEVES, COMMISSIONER OF THE STATE'S DEPARTMENT OF SOCIAL SERVICES



The Village 2023 Annual Report

A legacy of caring and love

**BARRY LASTRA GREW UP IN THE PERIOD** OF WORLD WAR II. During that time, his family, parents and older brother lived with his maternal grandparents in their modest, two-bedroom rental house in Ocean Park, near Los Angeles. It was not unusual to have an aunt or uncle for dinner and spend a night or more, as it was difficult economic times. They considered themselves fortunate to live in fertile Southern California and were able to regularly forage for vegetables and fruit in the harvest leftovers at area farms. When the war ended, Barry's family moved into a small mobile trailer. While they knew money was scarce, they had ample love, family and moral support.

These experiences would later inspire his deep desire to help families who were struggling, much like Barry's family struggled when he was a boy. Over the years, Barry and his late wife, Alison Coolbrith, have been generous benefactors of The Village and made a lasting difference in countless lives through their support.



Right: Village legacy donor and board member

Barry Lastra. Far right: Barry with his late wife and 2016 Village Girl Within Woman of the Year, Alison Coolbrith.

"I learned there are a lot of people who need a lot of help," Barry said. "This is the beginning for what made me want to be engaged with the community. I knew it was the right thing to do to help however I could."

Barry went on to have a storied career at Chevron Oil Company, where he worked for 36 years before retiring from his role as a public affairs executive. Alison, who had a long and distinguished career as a senior executive at Aetna, sadly passed away in 2015, leaving behind a shared legacy of giving that Barry carries out today.

In 2016, Alison was posthumously named The Village's Woman of The Year at the annual Girl Within event for the fierce and fearless energy she poured into improving the lives of others, especially women in Greater Hartford. Barry accepted the award on Alison's behalf and—coupled with his own generosity continues to make a lasting impact in the community in her honor.

"When I retired, I decided that I would have a little extra something—mainly my time, as well as some money—and I wanted to be able to help other people."

BARRY LASTRA, VILLAGE LEGACY DONOR & BOARD MEMBER

"When I retired, I decided that I would have a little extra something—mainly my time, as well as some money—and I wanted to be able to help other people," Barry said. "I thought: what better use of my time than working to help those who need it?"

Through his generosity, Barry continues to fill the gap: creating opportunities for others that he didn't have during his childhood. He serves on The Village's Board of Directors and boards of other nonprofits. He also manages the Lastra Coolbrith donor-advised fund at the Hartford Foundation for Public Giving, the focus of which is helping young people in need.

"My friends and colleagues often ask me why I feel strongly about giving back," Barry said. "I do it because it's the right thing to do, and that gives me a great deal of pleasure." ■



### THANK YOU, DONORS.

July 1, 2022 — June 30, 2023

### GRATITUDE.

The Village is grateful for all our donors who display a true generosity of spirit. They give with no expectation of return and are fueled by compassion for others. In the following pages we recognize their contributions, honor their commitment and celebrate the impact.



The Village received a \$10,000 donation as part of the Hartford Federal Credit Union Gives 2023 campaign. Pictured (L-R): Galo Rodriguez, Village President & CEO; Ed Danek, Hartford Federal Credit Union President & CEO; Lt. Governor Susan Bysiewicz.

### Agencies

#### **FEDERAL**

US Department of Health & Human Services, Office of Minority Health US Department of Health & Human Services, Substance Abuse and Mental Health Services Administration US Department of the Treasury, Internal Revenue Service

### **STATE**

State of Connecticut Judicial Branch. **Court Support Services Division** State of Connecticut Judicial Branch, Office of the Victim Advocate State of Connecticut, Department of Children and Families

State of Connecticut, Department of

Education

State of Connecticut, Department of Mental Health and Addiction Services State of Connecticut, Department of **Social Services** 

State of Connecticut, Office of Early Childhood

#### MUNICIPAL

City of Hartford Town of Ellington Town of Simsbury Town of Vernon Town of West Hartford

### Virginia Thrall Society

#### \$100,000+

### **ORGANIZATIONS**

Hartford Foundation for Public Giving Maximilian E. & Marion O. Hoffman Foundation, Inc.

The Simsbury Auxiliary of The Village The Glastonbury Auxiliary of The Village The Hartford

The Suffield Auxiliary of The Village United Way of Central & Northeastern Connecticut

### Augusta Williams/Gray Lodge Society

### \$50.000+

### **ORGANIZATIONS**

Arbella Insurance Foundation Gawlicki Family Foundation LEGO Community Fund U.S. Local Initiatives Support Corporation (LISC) MacLean Family Fund at the Hartford Foundation for Public Giving

The Robert and Judith Sturgis Family Foundation

The West Hartford Auxiliary of The Village University of Connecticut

### Alison Gill Lodge Society

#### \$25,000+

CVS Health Foundation Fidelity Charitable Gift Fund

### \$10,000+

### **ORGANIZATIONS**

Anonymous

Foundation for Public Giving

Barbara V.G. Coffin Fund at the Hartford Foundation for Public Giving **Emanuel Lutheran Church** ESPN. Inc. Fairview Capital Partners, Inc.

Hartford Federal Credit Union Independence Blue Cross J. Walton Bissell Foundation, Inc. KeyBank Foundation Liberty Bank Foundation

#### **ORGANIZATIONS**

### **INDIVIDUALS**

Mr. Loren Godfrey

### President's Society

Asylum Hill Congregational Church Birmingham Family Foundation Budd Family Fund at the Hartford

Team M.A.D. Inc. The Ellen Jeanne Goldfarb Memorial Charitable Trust

Max Cares Foundation, Inc.

Trust, Inc.

SIMONIZ USA

Webster Bank, N.A.

Public Giving

**INDIVIDUALS** 

**Anonymous** 

Deavens

Kinney

Lombardo

\$5,000+

Anonymous

All Waste, Inc.

Kloter Farms

KPMG LLP

Ernst & Young LLP

Exchange Club of Rockville

Ms. JoAnn Price

**ORGANIZATIONS** 

Mr. David Gavrich

Ms. Judith Kissane

Morgan Stanley Global Impact Funding

The Sandy River Charitable Foundation

Amiel & Mary Anne Zak Public Service

Fund at the Hartford Foundation for

Mr. Colin Cooper & Mrs. Jeanmarie Cooper

Mrs. Beth A. Costello & Mr. Rick Costello

Mr. John Hurley & Mrs. Christina Hurley

Mr. Patrick J. Kinney & Mrs. Patricia C.

Mr. Peter Lombardo & Mrs. Rosemary

Mr. Brian P. Reilly & Mrs. Anne Reilly

Eastern Connecticut State University

First Church of the Divine Light, Inc.

Goodwin Being Fund at the Hartford

Jeffrey P. Ossen Family Foundation

Foundation for Public Giving

McLelland Family Foundation

Rossmore Private Capital, LLC

Salisbury Bank and Trust Company

SBM Charitable Foundation, Inc.

Smith Brothers Insurance, LLC

Management, LLC

Robinson & Cole, LLP

Penwood Real Estate Investment

Farmington Bank Community Foundation

Brainard-Goodwin Society

Mr. Gregory Deavens & Mrs. Beverly

Samuel Bailey Family Foundation

Timken Foundation of Canton

The Sandra and Arnold Chase Family Foundation, Inc.

The Stocker Foundation Virtus Investment Partners

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Mr. David Golino & Mrs. Jane Golino

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Mr. Christopher Kissane

Mr. William & Mrs. Deanna Leikin

Mr. Zachary Malet & Mrs. Kathleen Malet

Dr. Rocco III & Mrs. Joanne Orlando

Mr. Joseph J. Selinger, Jr. & Mrs. Noreen Selinger

Ms. Nancy Sinha

### Hartford Trolley Barn

#### \$2,500+

#### **ORGANIZATIONS**

Anonymous Aspen Insurance Group CohnReznick, LLP Collision Automotive CarStar ConnectiCare. Inc. & Affiliates Connecticut Convention Center CoreNet Connecticut Westchester Chapter Deloitte & Touche LLP **Enterprise Holdings Foundation** 

Gowrie Group Kingswood-Oxford School

Lastra Coolbrith Fund at the Hartford Foundation for Public Giving

M & T Charitable Foundation Merrill Lynch

PwC - Pricewaterhouse Coopers

Quincy Mutual Group

Raytheon Technologies

Schwab Fund for Charitable Giving The Exchange Club of Madison Project Aims

The McPhee Foundation, Inc. Tokio Marine HCC

Triumph Group Charitable Foundation Unitarian Society of Hartford

Magrieta L. & Sherwood S. Willard Fund at the Hartford Foundation for Public Giving

### **INDIVIDUALS**

Anonymous

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Ms. Sara Bass & Mr. Gale Hoffnagle Ms. Tina Cervin

Mr. Chad Czerwinski

Joanne & Dan Eudy Family Fund at the Hartford Foundation for Public Giving Mr. William D. Field & Mrs. Arlene Field Mr. Lawrence J. Gavrich & Mrs. Connie

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Ms. Mavourneen Vigneault

Mr. Mark R. Wetzel & Mrs. Barbara Wetzel

### Trumbull-Robinson Society

#### \$1,000+

### **ORGANIZATIONS**

Anonymous Aurora Women & Girls Foundation

AXA XL **Butler Company** 

Bergen County United Way's Charitable Flex Fund

Blessed Sacrament Catholic Parish Jim & Anne Carroll Fund at the Hartford

Foundation for Public Giving Chubb Charitable Foundation

David L. Coffin, Jr. Memorial Fund at the Hartford Foundation for Public Giving

Community Renewal Team, Inc.

Connecticut Health Foundation

Connecticut Sun

Delamar West Hartford

**DND Construction Services** Exchange Club of West Hartford

Field Activate LLC

H.A. Open Golf Tournament iCare

Interscape Commercial Environments Jewish Community Foundation of Greater

Hartford Kalevala Management, Inc.

M&T Bank

MetalFinish LLC Microsoft Corporation Novus Insight, Inc.

OneDigital

Reid & Riege, P.C. Santini Villa Apartments & Grand Lofts

Savin Family Fund at the Hartford Foundation for Public Giving

The Community Health Foundation for Greater New Haven

Taussig Family Foundation Thomas Byrne Associates

Thomas Hooker Brewing Company LLC

Town Fair Tire Foundation Inc. UBS Financial Services, Inc. UnitedHealth Group University of Hartford Vernon Poolman, Inc.

#### **INDIVIDUALS**

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Walt Disney World Co.

Mr. Ross Baker & Mrs. Mary Baker

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### Hillyer-Jewell Society

#### \$500+

#### **ORGANIZATIONS**

Anonymous

Alpha Xi Delta - The University of Hartford

Arcari Motor Sales

Barings, LLC

Barnes Group Foundation

Bill's Auto Parts, Inc.

Century 21

Charleston Shoe Company, LLC

Connecticut Foodshare, Inc.

East Granby Congregational Church

Ellington High School

Empire Industries, Inc.

Ensign-Bickford Aerospace & Defense

Greater Hartford Host Lions Club, Inc. Kona Ice of Manchester

L.E. Whitford Company, Inc.

MFS Investment Management

Morris Group, Inc.

Prudential Financial, Inc.

Prudhomme Vision LLC

Rotary Club of Rockville

Starr Team at KW Legacy Partners

The Lutheran Church of St. Mark

Westminster School

Wolff Financial Group, LLC

Your Choice Brands, LLC - Jeff's Granola

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### Cooley-Williams Society

#### \$250+

### **ORGANIZATIONS**

Anonymous

AmazonSmile Foundation

CVS Health Charity Program

Environmental Group, Inc.

Friar Architecture Inc.

Glastonbury Centennial Lions Club

Guardian Life Insurance Co.

Kahan Kerensky Capossela, LLP

Otis Elevator Company Putnam Plaza Super Liquors

Savers

Shea's Electrical, Inc.

Spray Booth Filter Co

St. John's Episcopal Church The Barn Yard Enterprises, Inc.

YWCA of Hartford Region, Inc.

Travelers

Union Baptist Church of Hartford Unitarian Universalist Society - East Voya Financial Matching Gifts Program

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Ms. Laura Dake Roche, O.D. Dr. Juan C. Salazar, MD, MPH, FAAP

Mr. Andy Salone

Mrs. Mary T. Sargent Mr. Frank Sataline & Mrs. Caroline Sataline

Ms. Alison Schoen Mr. Zachary Schurin

Ms. Maryellen Sciallo Mr. Dan Skoczylas Mr. Josh Solomon

Mr. Edward G. Sullivan & Mrs. Kathryn Sullivan

Mr. James Tanski Mrs. Sally Taylor Ms. Ann E. Thomas & Mr. Michael B.

Bonzagni Mrs. Sarah Thompson & Mr. Kris Thompson

Ms. Kelly Trahan

Mr. Robert Vaughan Mr. Robert Walsh

Mrs. Louise M. Wilder Mr. Chad Williams

Mrs. Barbara Zakarian & Mr. Albert Zakarian Mr. Michael Zurcher



Milner Middle School with a \$5,135 donation to support their work. Pictured (L-R): Diamond Wallen, BSW, Village Lead TOP Coordinator; Shane Myers, Village TOP Co-Facilitator; Eric Vieweg, M.A.D. Charities President; Leonardo Watson, Principal of Milner Middle School; Donna Ferguson, Village Senior Director of Community Schools; Anaida Delgado, Village Assistant Program Supervisor; Aldwin Allen, Village Senior Director of Community Schools with Milner Middle School students.

Team M.A.D. Charities presented The Village's Teen Outreach Program (TOP) at

\$2,500 from their annual golf tournament. (L-R) Derek Slap, Village VP of Advancement; Mark Nisbett, Village Board Member and former CoreNet President; Tammy Freeberg, Village VP of Strategy and Planning; Becky Nolan, CoreNet President.

CoreNet Global presented The Village with a check for

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### VOLUNTEERS



The Hartford employees rolled up their sleeves to mulch and plant beautiful flowers outside Village South, helping ensure our campus feels welcoming for all who walk through our doors.



EY volunteers helped with mulching and weeding and transported new padded seating that was installed in our Urgent Crisis Center.



AXA XL staff filled dozens of duffels with new pajamas, toiletries, books and comforting items for children who are in (or entering) foster care.



The Connecticut Sun WNBA stars teamed up with The Village to provide a one-day basketball clinic for kids who were receiving mental health services through an innovative, sports-based therapy.

Ms. Debra Askwith

Mr. Austin Atkinson

Mr. Mark Athens

Ms. Eleanor Binns

Ms. Greta Blanchard

Mr. Jeffrey R. Blanchard

### VILLAGE EVENTS



After two years of celebrating virtually, The Village's 22<sup>nd</sup> Annual Girl Within Event returned in person and in full force, raising \$200,000 to aid women and girls affected by trauma. Pictured (L-R) Village President & CEO Galo Rodriguez; 2022 Woman of the Year and Aurora Women and Girls Foundation Executive Director Jennifer Steadman; 2022 Young Woman of the Year Shaniece Nugent; Channel 3 Eyewitness News Morning Anchor and Girl Within emcee Irene O'Connor. View more photos at thevillage.org/gw.



Thousands of car enthusiasts and community members gathered for the 11th Annual KIDSAFE CT Car Show, where hundreds of unique hotrods, roadsters, new and classic cars, and tricked-out tractors were on display. View more photos at thevillage.org/cars.



The 12th Annual Foursomes for Fatherhood Golf Classic at TPC River Highlands raised \$110,000 for The Village's Fatherhood Engagement Services thanks to event sponsors and more than 120 golfers who hit the links to support the cause. Pictured (L-R) Village President & CEO Galo Rodriguez, Village client Norman Sparrow, Village Fatherhood Engagement Services Supervisor Don Crocker, Village Board Member and Golf Committee Chair Brian Reilly. View more photos at thevillage.org/golf.

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& Mr. James D. Devoe Ms. Nancy A. Kramer Mr. Joseph Krause Ms. Caroline Kron Mr. Eric Kruzyk Mr. Abheeranga Kumar & Ms. Madhushree Kumar Ms. Marlene Kurban Mrs. Joan Kyle Ms. Amy Lafleur Mr. Ronald LaMarche Ms. Ellie Lambert Ms. Kerri Lammers Mr. Steve Langlais & Mrs. Colleen Langlais Ms. Carrie Langschultz Mr. Greg Lanz Ms. Meagan Lapinski Ms. Kristen LaPointe Mr. Mark Lassman Ms. Judith Latin & Mr. Matt Latin Ms. Donna Laude Mr. Bruce Lauzier Mr. Tony Lawrence Ms. Janet Layden Ms. Jill Leavenworth Mr. Lon W. Lebel Ms. Claudette Leblanc Mr. Carmelo Lebron Ms. Deborah Leclerc Ms. Merisa Leclerc-Kelly Mrs. Josephine Lee Ms. Debra Lefcheck Mr. Steven P. LeFebure Mr. Zeke Lehrer Agnieshka Lenarchyk Ms. Gina Leonetti Mrs. Ellen B. Lescher & Mr. Mark Lescher Ms. Eva Lesinski Mr. Daniel Levasseur Mr. Frank Levick Mr. Bruce Levy Mr. Ken Liappes Mr. Paul H. Lichtenberger & Mrs. Margaret Lichtenberger Mr. Fred Ligeiro Ms. Jessica Lincoln-Grimm Mr. Ronald Lindlauf Ms. Sharen Lingenfelter Mr. Ron Linstruth Mel Lipes Mr. Rickie Lipscomb Ms. Niki Liquori Ms. Sandy Lisella Mr. Victor Liuzzo Mr. Jameson Lloyd Mr. Ethan Logan

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Ms. Jen Taylor

Ms. Nancy Taylor Mr. Don Thibodeau Ms. E. M. Thomas-Jones Mr. Gregory Thompson Mr. Scott Thompson Ms. Kathleen Thomson Mr. Spencer Thrall & Mrs. Sarah Thrall Mr. Ronald J. Tine & Mrs. Lorraine Tine Mr. Bob Titus & Mrs. Judy Titus Ms. Jenny Titus Mr. Jim Titus Mr. Jeffrey Tobasky & Mrs. Pamela Tobasky Ms. Emily Todd Mr. Joey Tolentino Mr. Louis Toomey Mr. Jon Toth Mr. Peter Toziel Jaime Trajcevski Ms. Anne Tranberg Mr. Stanley Tripp Ms. Deborah Trovato Ms. Beverly Truebig Ms. Antoinette Tworkowski Ms. Sarah Tyler Papacoda Mr. Michael Ugliarolo Mrs. Deborah Ullman Mrs. Jeannette H. Urban Ms. Patricia Valle Ms. Inna Vartanova Ms. Laura Vasas Mr. Angelo Vasi & Mrs. Maria Vasi Ms. Carmen Veloria Mr. James R. Venneman & Mrs. Ellie Venneman Ms. Sara Verge Ms. Beth-Ann Vervaert Mr. Eric Vikmanis Mr. Robert Volpe, Esq. Ms. Shirley Wainman Ms. Mary Wallace Ms. Jill Waller Ms. Jeanna Walsh Ms. Torrilynn Walton Mr. William Walton Mr. Don Ward Ms. Shirley Warn Ms. Wanda Warshauer Ms. Deborah Washington-McNeill Mr. Al Waters Mr. Rich Waters Mr. Michael Watkins Mr. Joseph Waxman & Mrs. Carol Waxman Ms. Lynn Webber

Mr. Edward Weingarden & Mrs. Judith Weingarden Mrs. Beth Weisel Ms. Tracey Weiss Mr. Gary Wenner Mr. Al West Mr. David Westcott Ms. Jackie Weston Mr. Bryan Whipple Mr. David White Mr. Larry White Mr. William White & Ms. Mary B. White Ms. Margaret Whitehead Mr. Wilfred L. Whitman & Mrs. Fredricka Whitman Mr. Steve Whitman & Mrs. Jennifer Whitman Mr. Derrick Wiecenski Ms Sue Wiik Ms. Donna Wilbur Mr. Sean Wilder Mr. Jack Wilkie Mr. Ron Wilkos & Mrs. Gerri Wilkos Ms. Celeste Willard Dez Williams Ms. Gloria Williams Ms. Susan Williams Kemsha Wilmot Ms. Jean Wilson Mr. Stephen Wilson & Mrs. Katherine Wilson Ms. Manira Wilson-Bassett Mr. Durwood Winchell Ms. Silvia Winn Ms. Cheryl Winter Ms. Alison Wolf Mrs. Nancy M. Woodward Ms. Suzanne Woodward Ms. Nancy Woodworth Mr. Bryan Wright Ms. Erica Wynter Ms. Connie Yan Mr. Samuel Yang Ms. Brittany Yingling Mr. Paul Yocum Mr. Keith Yoreo & Mrs. Lisa Yoreo Mr. Byron Yost Ms. Mana Zarinejad Ms. Maureen Zavatone Mr. Christopher Zell Ms. Amanda Zepp

Ms. Jennifer Zimberlin

Mrs. Linda Zultowski

Mr. Robert Zumwalt

Eastman

### IN-KIND GIFTS



Juan Gonzalez's fifth-grade class at Squadron Line Elementary School in Simsbury created holiday gift bags and raised money to throw a pizza party for children living at The Village.



Staff from Ares Management LP in Simsbury decorated and donated 30 "Sweet Cases" for children we serve.



Thanks to a generous donation from Goya, The Village delivered 250 bags of food to families we serve and distributed cans of beans, rice, vegetables and more through our Community School food pantries with help from ESPN volunteers.

In-kind donors can be viewed on our website: thevillage.org/inkind.

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Mrs. Marilyn Webber

Mr. David Weigert

Mr. Donald Weigt

### COMMITTEE OF THE AUXILIANS

The Village and the children and families we serve are fortunate to have the support of more than 400 volunteer Auxilians.

Among many other things, the Auxilians run our Second Chance Shops, thrift boutiques located in Glastonbury, Simsbury, Suffield and West Hartford that sell new and gently used clothing and household items. All proceeds from the Shops support The Village.

Learn more at the village.org/shops.

Below: (L-R) Suffield volunteer Bärbel Röder,

Chair Cathy Daly, West Hartford Vice Chair

Carol Waxman.

Simsbury Co-Chair Julie Zehren, Glastonbury



### Glastonbury

Cathy Daly, Chair JoAnn Adams, Shop Manager

#### Simsbury

Patty Crawford, Co-Chair Gail Korten, Co-Chair Jennifer Herbeck, Shop Chair

#### Suffield

Jayne Hastings, Co-President Ellen Peterson, Co-President Janeene Crane, Shop Manager Chris Rago, Shop Manager

#### **West Hartford**

Jill Scully, Chair Carol Waxman, Vice Chair





GLASTONBURY. Pictured (L-R): Hector Glynn, Village Chief Operating Officer; Jeannette Urban, Auxiliary Shop Treasurer; JoAnn Adams, Shop Manager; Cathy Daly, Auxiliary Chair



SUFFIELD. Pictured (L-R): Jayne Hastings, Auxiliary Co-President; Darlene Burrell, Auxiliary Treasurer; Ellen Peterson, Auxiliary Co-President; Derek Slap, Village Vice President, Advancement



SIMSBURY. Pictured (L-R): Julie Zehren; Gail Korten, Auxiliary Co-Chairs; Galo Rodriguez, Village President & CEO; Ellie Benson, Auxiliary Representative; Patty Crawford, Auxiliary Co-Chair



WEST HARTFORD. Pictured (L-R): Carol Waxman, Auxiliary Vice Chair; Galo Rodriguez, Village President & CEO; Jill Scully, **Auxiliary Chair** 

Ambassadors are engaged members of the community who share a

commitment to The Village's mission and help spread the word about

### AMBASSADORS

Ana Alfaro Dr. Biree Andemariam Mark Anson & Robyne Watkin-Anson Peter Arakas **Doris Arrington** Samuel & Janet Bailey Hyacinth Bailey, Esq. Constance Bain Andrea Barton Reeves, Esq. Nicole Blades Nannette Bosh-Finance

Kenneth Boudreau

Martha Brackeen-Harris

Chester (Chet) Brodnicki **Donald Brooks** John Bruno & Artemis Tsagaris Caitlin Burchill Carlene Bush Thomas Byrne Marcy Cain Patricia Campanella

Daniels Edward Casares, Jr. David Castellani

Lesa Cavallero-Laraia Francine Christiansen Monica Cipes Ruth Clark Judith Clarke Stacy Hurley Cloud Sara Connolly Judyth Coughlin Jean & Ed Cowles **Christopher Dadlez** Edward Danek, Jr. Rick Daniels Alden Davis Dr. Eddie Davis Dan & Nine Dechamps John Henry Decker Jaye Donaldson Susan Dunn Dr. Paul Dworkin Dan Eudy Rose Fortuna Kathleen Kane-Francalangia Susan Freedman John Q. Gale Marilda Gándara, Esq. Loren Godfrey

Dr. Darcy Lowell Matthew Gordon, Esq. Marc & Sheryl Green Sheralyn Marsh Rev. William Arthur Greenblatt Kevin Grenham **Donald Griesdorn** Ruth Grobe Nathan Grube

and garner support for The Village.

Carl Hardrick Dr. Walter Harrison David Hart Michael Haylon Jeffrey Hoffman John Horak, Esq.

John Hurley Janet Jackson Leonard Jaskol John Kennelly Judy Kissane Janice Klein

Alan Kreczko

Robert Laraia & Lesa Cavallero-Laraia Lewis Lassow Diane Lipes Dr. Thomas Lipscomb

Peter & Rosemary Lombardo

McKissick, Jr. Yvette Meléndez EdJohnetta Miller David & Dana Misorski Mark Mitchell Thea Montanez **Christopher Montross** Joelle Murchison Denise Nappier Peter Neville **Bobby Nims** Mark Nisbett Irene O'Connor Bonnie Parry Teresa Pelham Steve Phillips Paul Pita Janis Potts JoAnn Price Dr. Kyle Pruett Wanda Reves-Dawes

Hon. Matt Ritter

Dr. John Rodis

Dr. Annette Rogers

Nelly Rojas Schwan Gilda Roncari Fernando Rosa Dr. Juan Salazar Dr. Carlos Salguero Anita Ford Saunders Philip Schulz Jendayi Scott-Miller Jennifer Shimanski Robert Smith, Jr. Jessica Starr Albert Staten Laura Stevens Sarah Stevens Edward Sullivan John & Barbara Taussig Morgan Tuck Carol Waxman **Armistead Webster** Joseph Wendover Louise Wilder John & Linda Zembron

Jason Rojas

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Staff from KeyBank presented Galo Rodriguez, Village President & CEO, with a \$5,420 donation as part of the KeyBank Assists program at the Hartford Yard Goats.



The Village received a \$9,000 gift from Liberty Bank Foundation to support our Financial Opportunity Center. Pictured (L-R): John K. Jepson, Jr., First Vice President of Commercial Lending, Liberty Bank; Gretchen Fountain, Village Director of Corporate and Foundation Relations; Derek Slap, Village VP of Advancement.

### ENDOWMENT GIFTS

A strong endowment is a critical component of an institution's financial strength. Funds established in support of The Village's endowment provide program support for the families we serve today and for future generations. They also generate steady and predictable income for daily operations. We are grateful to the donors who established these lasting gifts:

Ruth E. Clark Memorial Endowment Fund

Norbert Fried Memorial Scholarship Fund

Dian D. and Irving J. Friedman Family Fund

Friends of the Family Endowed Fund

Cynthia B. Godfrey Memorial Fund

Betty Goumas Memorial Fund

The Helping Hands Emergency Assistance Fund

Gifts made in memory or in honor of a loved one can be viewed on our website: thevillage.org/memory-honor.

The Village's Development staff is available to discuss your family's planned giving options. Contact The Village at 860-297-0545 or development@thevillage.org.

# THE VILLAGE LEGACY SOCIETY

The Village Legacy Society is a devoted group of donors who have named The Village as a beneficiary in their estate plans. Their generous bequests will enrich, sustain and preserve our services, establishing an enduring legacy of caring, protection and support for the children, families and adults we serve. We are honored to be the guardian of these meaningful contributions:

Estate of Flora W. Arnoldi

Mr. Brian & Mrs. Wendy Carberg

Mrs. Francine Christiansen

Mr. Colin & Mrs. Jeanmarie Cooper

Estate of Linda Carlson Hart

Estate of Mary Hannon

Mrs. Janice Klein

Mr. Barry Lastra

Mrs. Pamela P. Little

Estate of Sallie Norris

Ms. Susan Varnum Smith Rubin

Mr. Henry R. Schwartz

Mrs. Erika M. Smith

Ms. Jennifer R. Walkwitz

Mrs. Louise Wilder

Estate of Mella Yaneski



State and local leaders urge people to file their taxes through VITA. Pictured (L-R): Congressman John Larson; United Way of Central and Northeastern Connecticut President and CEO Eric Harrison; Village President and CEO Galo Rodriguez, Lt. Governor Susan Bysiewicz; Governor Ned Lamont; Mayor Luke Bronin; HRA of New Britain Asst. Director of Operations Juan Berrios.



U.S. Senator Richard Blumenthal came to The Village to discuss the importance of keeping kids safe online and connections between social media and mental health during a news conference. Pictured (L-R): Senator Richard Blumenthal and Village COO Hector Glynn.

### Affiliations & Partnerships Licensure & Accreditation

Alliance For Bloomfield Children

Blue Hills Civic Association

Capital Workforce Partners

Catholic Charities Archdiocese of

Hartford, CT

Community Guidance Clinic for Central

Connecticut

City of Hartford Department of Families, Children, Youth and Recreation

Community Health Services

Community Renewal Team

Connecticut Children's Connecticut Foodshare

Hartford Board of Education

Hartford Public Library

Hispanic Health Council

Institute of Living

Judge Baker Children's Center

KIDSAFE CT

Local Initiatives Support Corporation (LISC)

Middlesex Hospital

The National Child Traumatic Stress

Network

National Health Service Corps

National Service Office for Nurse-Family

Partnership and Child First

Putnam Public Library

Read To Grow

Stafford Public Library

Town of Enfield

Upper Albany Neighborhood Collaborative

**UCONN Health Center** 

Urban Alliance

Urban League of Greater Hartford

Yale Child Study Center

# **Department of Children and Families**

Child Care Facility to provide Group Home Services

Child Care Facility to provide Temporary **Shelter Services** 

Child Placing Agency and Foster Care and **Adoption Services** 

**Extended Day Treatment** 

Licenses

Outpatient Psychiatric Clinic for Children Residential Treatment

### **Department of Public Health** Licenses

Psychiatric Outpatient Clinic for Adults Facility for the Care or Treatment of Substance Abusive or Dependent Persons

### Office of Early Childhood

Child Day Care Center for Preschool Services

### **Accrediting Bodies**

American Psychological Association The Joint Commission National Association for the Education of Young Children (NAEYC)

### Associations & Memberships

Association of Psychology Postdoctoral and Internship Centers

Asylum Hill Neighborhood Association Child Welfare League of America

Connecticut Alliance of Family Resource Centers

Connecticut Council on Adoption Connecticut Council of Family Service Agencies

CT Community Nonprofit Alliance Family Support Network

Fatherhood Initiative of Connecticut

Hartford/West Hartford System of Care/ Community Collaborative

MetroHartford Alliance

National Council for Mental Wellbeing

New England Children's Behavioral Health Network

North Hartford Triple Aim Collaborative Parents as Teachers

Planned Giving Group of Connecticut United Way of Central and Northeastern

Connecticut West End Civic Association

West Hartford Chamber of Commerce

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### ABOUT THE VILLAGE

### Board of Directors

Galo A. Rodriguez, MPH\* Village President & CEO

John Turgeon, CPA, HCS\* Board Chair Partner, CohnReznick

Curt Cameron\*

Board Vice Chair President, Thomas Hooker Brewing Company

Cathy lacovazzi\*

Board Secretary

Community Volunteer

Ellie Benson
Village Auxiliary Representative

Andrew G. Baldassarre\*
Principal & Chief Market
Strategist. Rossmore Private

Jeffrey A. Brine, Esq. Member & Attorney at Law, Kurien Ouellette, LLC

Richard (Jerry) Bundy Community Volunteer

Carrie M. Casciani Partner, KPMG US

Capital, LLC

Jeanmarie H. Cooper\*
Community Volunteer

Beth A. Costello\*
Executive Vice President &
CFO, The Hartford Financial
Services Group, Inc.

Thomas Daugherty Partner, KPMG

Kim DiPietro
Community Volunteer

William D. Field
President, FieldActivate

Lawrence J. Gavrich Founder & President, Home on The Course, LLC

**Stephen E. Goldman, Esq.** Partner, Robinson + Cole

Frederick E. Jenoure, Jr. Owner, FEJ Consulting

**Diana Sousa Jepsen, MBA** Community Volunteer

Richard M. Kaplan, Esq. Community Volunteer

Patrick Kinney
Community Volunteer

**Charles H. Klippel, Esq.**Professor of Practice, NYU
School of Law

Nicole Lake, Esq.

Chief Impact Officer and LAZ Investments, Executive Vice President

**Barry N. Lastra**Community Volunteer

**Zachary Malet**Director, ESPN Business
Development & Innovation

John Mallin, CPA, MBA
Partner, Ernst & Young, LLP

Patricia Marealle, Esq.
Staff Attorney, Immigrant
Children's Justice Project,
Center for Children's Advocacy

Mark Nisbett
President & CEO, People,
Places & Spaces

**JoAnn Price** Co-Founder/Managing Partner, Fairview Capital Partners

**Brian P. Reilly\***Retired Chief Auditor and
Sr. Vice President. Travelers

Michael F. Zurcher Field Vice President, Business Insurance/Northeast Region, Travelers

\*member, executive committee

### Executive Leadership

Current

**Galo A. Rodriguez, MPH**President, Chief Executive
Officer

Hector Glynn, MSW Chief Operating Officer

Victor De La Paz Chief Administrative Officer

Marjorie Loring
Chief Financial Officer

**Laine Taylor, DO, MBA**Medical Director

**Deborah Bradley** Vice President, Human Resources

**Tammy K. Freeberg, MSW** Vice President, Strategy and Planning

**Derek Slap, MBA**Vice President, Advancement



West Hartford Hartford Hartford Hartford Glastonbury Britain Middletown

Suffield

KIDSAFE CT

Quality Parenting Center

• 1680 Campus

1680 Albany Ave., Hartford, CT 06105 860-236-4511

Church Street

**Spring Street** 

450 Church St., Hartford, CT 06103

105 Spring St., Hartford, CT 06105

Village South

331 Wethersfield Ave., Hartford, CT 06114

The QPC at Alison Gill Lodge 151 Hartford Rd., Manchester, CT 06040

KIDSAFE CT

An affiliate of The Village 19 Elm St., Vernon, CT 06066

Extended Day Treatment

1680 Albany Ave., Hartford, CT 06105 300 Parker St., Manchester, CT 06042 282 Main St. Ext., Middletown, CT 06457

Linking Youth to Natural Communities (LYNC)

450 Church St., Hartford, CT 06103 145 S. Whiting St., New Britain, CT 06051 The Village provides services in these schools:

Hartford

Simsbury

Alfred E. Burr Middle School
Bellizzi Middle School
Bulkeley High School
Burns Latino Studies Academy
Dr. Michael D. Fox Elementary School
Fred D. Wish Museum School

Hartford High School

Hartford Magnet Trinity College Academy

Martin Luther King Jr. Middle School

Naylor CCSU Leadership Academy Noah Webster Microsociety

Opportunity High School SAND Elementary School

Sarah Rawson Elementary School

Thirman Milner Middle School West Middle School

Vernon

Rockville High School

### Second Chance Shops

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**Suffield Second Chance Shop** 116 Mountain Rd., Suffield, CT 06078 860-668-2841

**Simsbury Second Chance Shop** 12 Station St., Simsbury, CT 06070 860-658-7152

**Glastonbury Second Chance Shop** 730 Hebron Ave., Glastonbury, CT 06033 860-633-5188

West Hartford Second Chance Shop 175 Park Rd., West Hartford, CT 06119 860-461-7067

Integrated Pediatric Care
 A partnership with
 Connecticut Children's

800 Connecticut Blvd., 1st Floor, East Hartford, CT 06108

599 Farmington Ave., Suite 202 Farmington, CT 06032



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CONNECT WITH US







The Village for Families & Children

thevillage.org • 860-236-4511