



ANNUAL
REPORT

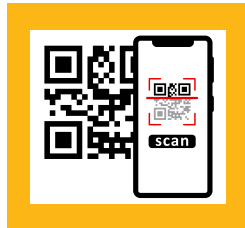
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AN INTERACTIVE REPORT

AS YOU FLIP THROUGH THE PAGES OF THIS REPORT YOU WILL SEE QR CODES.

Hold your smartphone camera up to the codes or use a QR code app to hear from Village clients, donors, volunteers, staff and community partners as they share their inspiring stories.



MISSION

To build a community of strong, healthy families who protect and nurture children.

DIVERSITY STATEMENT

The Village's commitment to diversity extends beyond our words.

Diversity fuels our mission.

We believe that we are stronger and better when we actively include diverse people and thought to guide our practices and engagement with others. Through our diversity we learn fundamental truths, discover opportunities to create a more inclusive society, and enact real change.

VIEW THIS REPORT ONLINE AT THEVILLAGE.ORG/AR

A MESSAGE FROM OUR BOARD CHAIR

Dear friends,

MY TENURE AS CHAIR OF THE VILLAGE'S BOARD OF DIRECTORS MAY HAVE JUST BEGUN, BUT I HAVE BEEN CONNECTED TO THIS ORGANIZATION FOR 60 YEARS! I was adopted through The Village when I was an infant, and I'm grateful every day for my good fortune. The Village connected me to my incredible family, who not only provided me with much love, but also with countless opportunities that have helped me become the person I am today. So, it is an honor and a privilege to give back to this special organization as chairman of its board.

My parents always stressed that my "birth parents" must have loved me a great deal to make the very difficult choice to let me be adopted by a family who could take better care of me. Growing up with that explanation always made me feel fortunate and never abandoned.

I went away to college, enjoyed success in various jobs and entrepreneurial endeavors and eventually took over the Thomas Hooker Brewery.

Early in the brewery's existence, we were looking for a non-profit to support, and we decided to donate to The Village. That marked the beginning of my new relationship with the organization: as a donor, volunteer and eventually, board member.

It has been gratifying to play a small role in The Village's success. I get

to work with an incredible group of dedicated board members and a brilliant executive management team who value innovation, collaboration and accountability.

We are all committed to ensuring that we use The Village's resources efficiently and constantly search for ways to maximize impact. Last year we launched one of the state's only urgent crisis centers for youth experiencing mental health emergencies. Whether it be access to primary medical care for Hartford residents, substance use counseling for young adults or our fatherhood program for dads who often grew up without one, the breadth of our services is ever expanding.

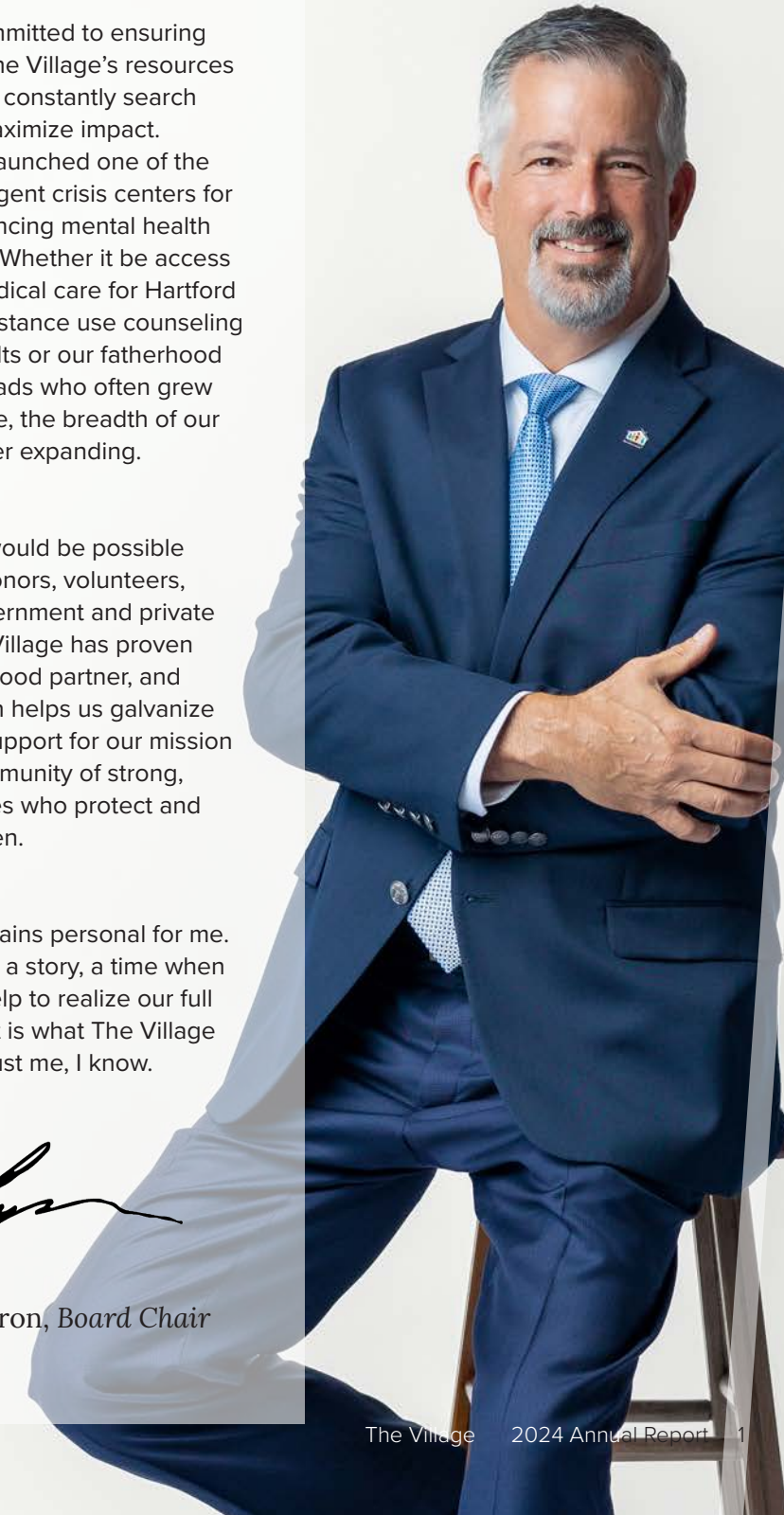
None of this would be possible without our donors, volunteers, auxiliaries, government and private funders. The Village has proven itself to be a good partner, and that reputation helps us galvanize unwavering support for our mission to build a community of strong, healthy families who protect and nurture children.

This work remains personal for me. We each have a story, a time when we needed help to realize our full potential. That is what The Village is all about; trust me, I know.

Curt Cameron, Board Chair



SCAN FOR CURT'S VIDEO



Dear friends,

I AM GRATEFUL TO BE THE NEW PRESIDENT AND CEO OF THE VILLAGE. When you lead an organization that has existed for more than two hundred years and is part of the fabric of Greater Hartford, it comes with certain responsibilities.

The Village must never be satisfied with doing the bare minimum for our clients. Our staff of more than 600 people is deeply mission driven, and when you talk to our employees you are likely to hear stories of how colleagues went above and beyond to help someone. The passion for our work is rooted in something simple and powerful: an ability to see the humanity in every client. When we do that, it's easy to see their potential and unlock their resilience.

I learned a lot about this sense of community from my parents. They brought me to Hartford from Bogota, Colombia when I was six years old and created a home where everyone was welcome. The kitchen was always filled with relatives, friends and neighbors. We were not wealthy, but I understood that we had more than others, and that came with an obligation to share.

The Village is our collective kitchen table. We can't solve every problem, but together we can nurture children, heal neighbors and build a healthier community. Success requires that we use our resources—from donors, auxiliaries, government contracts and corporate partners—efficiently and

effectively to maximize our impact. At The Village we measure everything so we can improve outcomes. If a program's performance is not meeting expectations, we find out why and make changes. High-performing programs get celebrated and scaled. We include a description of all our programs, along with client satisfaction and outcomes, in this annual report. I encourage you to review the material, scan the QR codes to listen to the testimonials and reach out to us if you have any questions.

Finally, the challenges facing our clients are often intergenerational. Real change requires The Village to form partnerships with other service providers. In the last year alone, we have strengthened our relationships with longstanding partners, like United Way and the Hartford Foundation for Public Giving, while creating new connections with organizations including Hartford Promise, UConn and Dignity Grows. You can read more about our partnerships in the following pages.

I am honored to be on this mission with you.

Hector Glynn
President & CEO



SCAN FOR
HECTOR'S
VIDEO

Hope for the Future: Helping Kids Heal and Grow

“ I was feeling mad and sad and not happy. Now I'm doing better. I like that The Village [taught] me my coping skills.

- LAMAR, VILLAGE CLIENT ”

LAMAR FIRST CAME TO THE VILLAGE'S EXTENDED DAY TREATMENT (EDT) PROGRAM IN MANCHESTER WHEN HE WAS SIX YEARS OLD.

According to his grandmother—his primary caregiver—Lamar had difficulty managing his emotions, which resulted in aggressive behavior and being disruptive in school, and at home. Lamar was struggling and unhappy, and it was impacting the entire family.

The Village's EDT program, which lasts six months, turned out to be a game-changer. The program features individual and family therapy, peer groups and innovative approaches, such as the Doc Wayne sports therapy program, to teach children how to express their feelings in healthy, productive ways. Lamar says being active and playing sports and games was his favorite part. He was able to be creative, enjoy positive interactions with peers and adults, and ultimately improve how he communicates.

Lamar and his grandmother also benefited from other programs, including in-home and outpatient therapy, and The Village's Child First program, which is an intensive therapeutic intervention for families and their young child. The goal is to reduce the impact that toxic stress can have on the development of a child.

Today Lamar is happier and credits The Village for teaching him his coping skills. His grandmother calls it a transformation and says that for the first time she has hope for the future. ■

Right: Lamar with his grandmother, April Sanchez.



SCAN FOR
LAMAR'S
VIDEO

Help to Thrive Again: Comprehensive Adult Mental Health Care

THE VILLAGE PROVIDES A COMPREHENSIVE RANGE OF MENTAL HEALTH AND SUBSTANCE USE RECOVERY SERVICES DESIGNED TO HELP ADULTS

overcome challenges, make lasting positive changes, and manage and reclaim their lives.

Our approach to behavioral health care is client-centered, meaning that we focus on our clients' unique needs and goals. Our multidisciplinary team of mental health professionals collaborates with clients to develop a personalized treatment plan tailored to their specific situation. We recognize that different aspects of health are interconnected—physical health can affect mental well-being, and mental health challenges often go hand-in-hand with substance use.

We provide treatment for a wide array of issues, including addiction, anxiety, trauma, PTSD, grief and loss, adjustment issues, parenting challenges, life transitions, gambling, and more. As a Certified Community Behavioral Health Clinic (CCBHC), Village clinicians are specially trained to ensure services can be geared toward veterans, military personnel and adults in the 50+ age bracket.

Whatever the challenge, we are committed to helping our clients overcome it. We meet them where they are on their journey and walk alongside them every step of the way.

MEET IAN

Ian Dugan has come a long way since he first moved to Hartford eight years ago. His story, once clouded by challenges with substance use and debilitating anxiety, has transformed into a powerful one of hope and recovery. Today, Ian is not only thriving but also helping others along their own paths to healing.

For much of his life, Ian struggled with alcoholism, compounded by anxiety and depression. When coping with everyday life became impossible, he knew it was time to seek help. He turned to The Village for intensive counseling and therapy, where he began to strengthen the coping skills that would guide him on his journey to recovery.



SCAN FOR
IAN'S VIDEO

Over the past eight years, Ian has sought treatment from The Village at various points. He participated in The Village's Behavioral Health Intensive Outpatient Program (IOP) and Medication Assisted Treatment (MAT), which were instrumental in helping him overcome addiction and reclaim his life.

"Before The Village, my life was unmanageable," Ian said. "I've had my

ups and downs, and since then my life is a lot better now than it was before. The Village has been a rock of support in my life for the last eight years in different ways."

One of the most significant factors in Ian's recovery has been consistent accountability and knowing that The Village is always there if he needs to reach out again. He is able to breathe easier because of the progress he has made in managing his anxiety and challenging the false beliefs that once held him back.

"One of the worst parts of anxiety was the fear of the anxiety itself,"



SCAN FOR
THE VERV
VIDEO

of violence, resulting in a wound across his face. Instead of resorting to old coping mechanisms—substance use, isolation or withdrawal from others—Ian drew on the coping skills he has honed.

"I'm active in my own recovery, [and use] the tools I learned at The Village," Ian said. "It's changed the way that I respond to stressors. If this had happened a few years ago, I would have had a

"Before The Village, my life was unmanageable. The Village has been a rock of support in my life."

IAN, VILLAGE CLIENT

Ian says. For years, he feared being overwhelmed, unable to control his feelings or reactions to situations. "My anxiety had me avoiding a lot of things, but now I don't. Being able to do everyday things without fear is liberating."

Ian's journey has taken him from self-isolation to confidently sharing his story. He is now able to serve at his church and speak in front of the congregation.

A testament to his journey is how he handled a recent traumatic event. During his lunch break, Ian was attacked in a random act

lot of resentment built up, a lot of bitterness, a lot of anger. The fact that I can go through something like that and it's not really having any negative impact on me is a testament to what The Village has helped me achieve in my life."

Ian's success in his recovery has also translated into his career. Today, he works in the social services sphere, where his lived experiences allow him to connect with others who are in positions similar to where he once was.

"I always tell them if I can do it, you can do it," he said. ■

VERV: Bringing Recovery Support Directly to the Community

The Village Expanded Recovery Vehicle (VERV) is a mobile recovery support service that travels across Greater Hartford, offering essential resources and support to individuals and families affected by opiate use.

Aboard VERV, a dedicated team of recovery support navigators provides guidance and assistance to whomever they meet. With lived experience, the team is uniquely equipped to walk in stride with individuals on their recovery journey and support them in achieving their goals.

All services are offered free of charge and include recovery coaching, case management, Narcan distribution, harm reduction tools and information, connections to treatment when individuals are ready, and one-time Suboxone bridge prescriptions.



Left: Village client Ian Dugan. Above: Village staff set up outside of the mobile VERV program with an array of resources to meet clients' unique needs. View the VERV schedule at thevillage.org/verv.

The Village Urgent Crisis Center: Immediate Help, Immediate Hope

THE VILLAGE OPENED HARTFORD'S FIRST-EVER WALK-IN URGENT CRISIS CENTER (UCC) FOR YOUTH MENTAL HEALTH IN THE SUMMER OF 2023, AND THE CENTER HAS ALREADY HELPED TRANSFORM THE STATE'S BEHAVIORAL HEALTHCARE LANDSCAPE.

Within a year of opening, the UCC has provided immediate, critical support to more than 500 children in the midst of mental health crises. These children, who were struggling with challenges like depression, anxiety, overwhelming hopelessness, substance use, uncontrollable behaviors, self-harm, or thoughts of suicide, found the help they needed without delay. No appointments, referrals or long waits were necessary—they simply walked in, and our team sprang into action.

For anyone who has ever faced the long wait times typical of hospital emergency departments, the UCC offers a welcome alternative. Here, being seen right away is not the exception—it's the standard.

When families step into the UCC, they find themselves in a space carefully designed to provide comfort and safety. Our multidisciplinary team—comprised of APRNs, nurses, clinicians, family navigators, behavioral support specialists and discharge planners—immediately begins the work of deescalating the crisis. Each child's needs are triaged, followed by a comprehensive evaluation. The team then connects the child to ongoing support, such as regular counseling, and



“My son is on the autism spectrum and he gets dysregulated. We were at a place where we didn't really know where to turn.”

- CHELSEA, VILLAGE CLIENT



SCAN FOR CHELSEA & EVERETT'S VIDEO



Far left: Village clients Chelsea Gouldsbrough and her son Everett.

Left: The Village Urgent Crisis Center located at 1680 Albany Avenue, Hartford, CT.

collaborates with caregivers to develop a safety plan for when they return home. Even after families leave the UCC, our staff continues to provide follow-up support, ensuring they remain connected to the resources they need.

The space itself is also adaptable to help address the unique needs of each child. The 19 patient rooms are vibrant and welcoming, with brightly colored, soft furniture and motivational murals. The center is equipped with fidget toys, weighted blankets, therapeutic rocking chairs and other tools designed to calm and comfort young patients.

In a medical crisis, our first instinct is often to head to the nearest hospital emergency department. This is usually a good choice for physical ailments, but for mental health crises, the right path hasn't always been clear. With the establishment of UCCs across the state, families now have a clear and effective option.

Together with three other UCCs established in Connecticut—at Wellmore Behavioral Health in Waterbury, Child & Family Agency of Southeastern Connecticut in New London and Yale New Haven Hospital in New Haven—more than 1,000 children have already received the help they desperately needed.

The UCC was created in response to the growing number of children in crisis who were getting stuck in emergency departments and often waiting for hours or even days without receiving the specialized

care they needed. The UCCs bridge this gap, offering a new level of care that is specifically designed to stabilize families and connect them with the ongoing support they require.

While the new centers are a beacon of hope, Connecticut's youth need them now more than ever, as suicide is the now the second leading cause of death among young people—including children as young as 10. A recent study found that an alarming 14 percent of Connecticut students reported having suicidal thoughts. It's critical that families, caregivers, schools and service providers know about the UCCs and how to access them.

For parents like Chelsea Gouldsbrough, whose son Everett is on the autism spectrum and struggles with emotional regulation, the UCC has been a source of solace.

During a particularly challenging moment when Chelsea, a mother of three, felt overwhelmed and out of options, the UCC provided both Chelsea and Everett with the support and comfort they needed and something even more vital: hope.

From the moment Chelsea walked in, she was greeted by a calming environment and a compassionate team. The kindness of the staff alleviated her stress, and she knew she was in capable hands as they guided her through the next steps. The UCC is able to provide immediate, streamlined help in a soothing space—a place Chelsea knows her family can rely on in the future. ■

URGENT CRISIS RELIEF



14%

of Connecticut students reported having suicidal thoughts.*

More than

500

children and youth have received help from the Urgent Crisis Center.

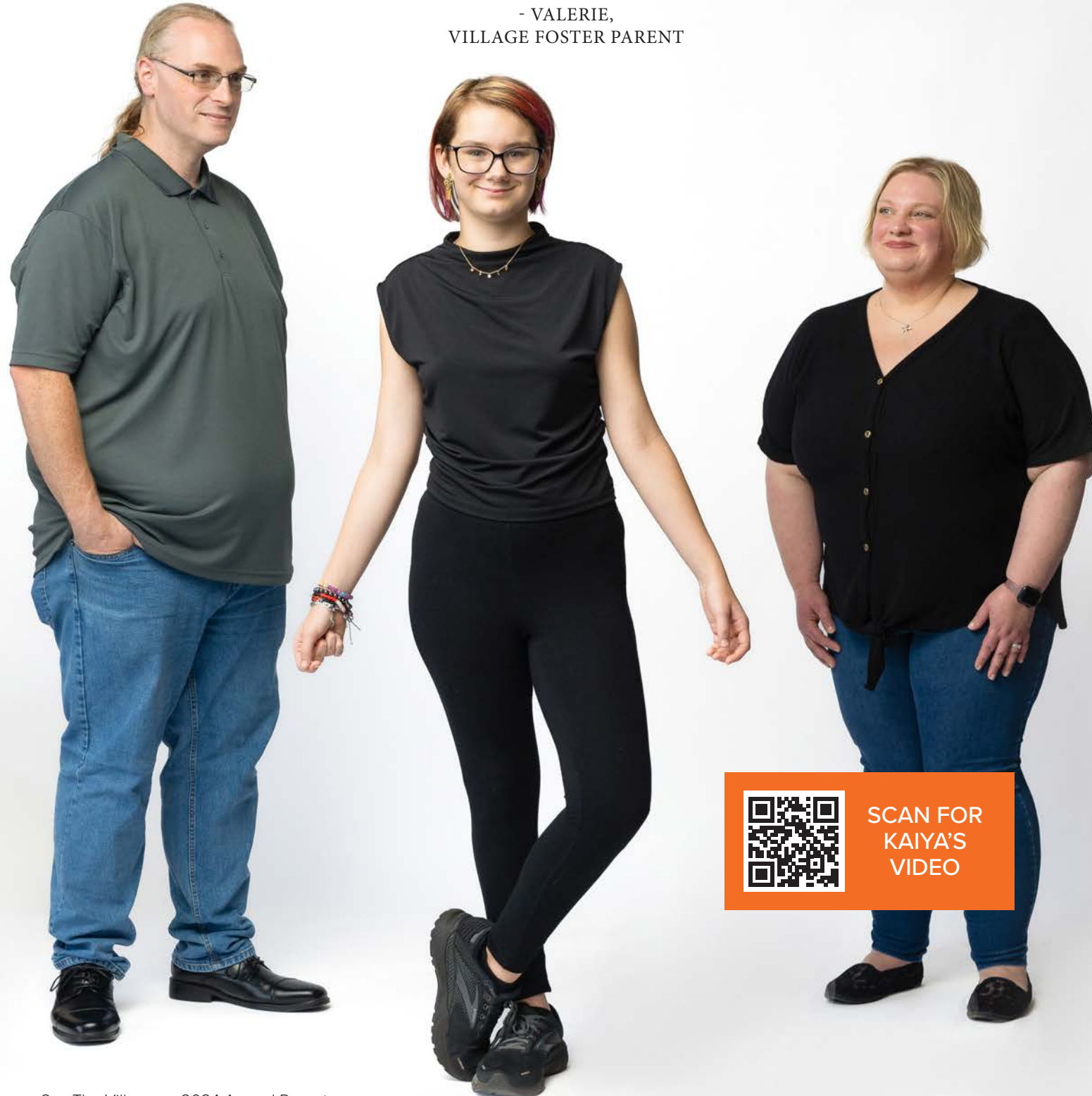
98%

of families who visited the Urgent Crisis Center were satisfied with the service they received.

*data from the Connecticut Department of Public Health

“ The support we received from The Village was invaluable. It felt like we had a lifeline— someone who knew Kaiya and could give us the tips and support we needed. ”

- VALERIE,
VILLAGE FOSTER PARENT



SCAN FOR
KAIYA'S
VIDEO

The Heart of Foster Care: Parents Who Make a Difference

IN RECENT YEARS, THE VILLAGE HAS BEEN AT THE FOREFRONT OF RESHAPING CONNECTICUT'S FOSTER CARE SYSTEM. Partnering closely with the state's Department of Children & Families (DCF), The Village has worked tirelessly to welcome new foster parents into its growing network and provide better support for the children and families who are already involved.

Since 2022, The Village has played a key role in implementing an innovative, evidence-based model known as Functional Family Therapy – Foster Care. This model is designed to offer comprehensive support to foster children, their birth families and their foster or adoptive families, with the overarching goal of keeping families together whenever possible and addressing the challenges that led to foster care placement.

With this new approach to foster care, more foster parents are needed, particularly those who can provide short-term “respite” care, which includes placement for about three to nine months or temporary relief for fellow foster parents who may need childcare for an evening or a weekend.

Sometimes, children may need to live with a relative or family friend while issues at home are resolved. If no relative is available, youth are placed with foster parents who can provide short-term care. When reunification is not possible, some foster families choose to continue fostering for the long term or even pursue adoption.

While the foster care model has evolved, the need for loving and stable homes is greater than ever. On any given day in

Connecticut, thousands of youth are in foster care, with dozens urgently needing a safe and secure home.

The Village's foster care program spans Greater Hartford, Manchester, New Britain and surrounding towns. It stands as one of the largest and most comprehensive programs in the state. The youth supported by The Village's program often have life experiences that have deeply affected them in complex ways. Through the collaborative efforts of DCF, The Village and dedicated foster parents, these youth and their families receive the personalized support they need to heal, grow and thrive.

MEET KAIYA, VALERIE AND JAMES

Before Kaiya met her adoptive parents, her life, as she puts it, was chaotic.

Her birth father was arrested, and in the turmoil that followed, her biological family members were unable to care for her. From a young age, Kaiya was shuffled between homes, never knowing when she'd have to pack up and start over. This instability led to significant trust issues. To protect herself, she became withdrawn and retreated into solitude. Wherever she lived, she would hide in her room, becoming secretive and finding it difficult to open up and make friends.

But when she met Valerie and James, everything began to change for the better.

Valerie and James had always wanted to be parents, and they decided that their path to doing so was to become an adoptive foster family with DCF. After completing the

FOSTER CARE CRISIS



There are more than

400,000

children in foster care across the United States.

On any given day in Connecticut,

100

kids do not know where they will sleep at night.

The Village placed

126

children in foster homes last year.

Pictured left: Former Village foster child Kaiya (middle) with adoptive parents James and Valerie.

necessary training and earning their foster care license, they learned about Kaiya, who was once again in need of a new home. Just from reading about her, Valerie and James knew they could provide the loving and stable environment that Kaiya needed to thrive.

Their instincts were right. Kaiya, an animal lover, was thrilled to discover that Valerie and James's home was filled with pets—four dogs and four cats. Everyone quickly bonded over shared interests in music, art and games. This connection was the beginning of a new chapter for Kaiya, but they soon realized that she would need time and support to truly feel comfortable and begin to open up.

“My confidence has grown because of my parents.”
- KAIYA,
FORMER VILLAGE FOSTER CHILD

As first-time parents caring for a teenager, every day was a learning experience for Valerie and James. Kaiya was now in a new home, in a new town, and preparing to attend a new school. The Village's foster care team was there every step of the way, helping them navigate these changes together. They provided guidance and reassurance, always just a call, text or short drive away.

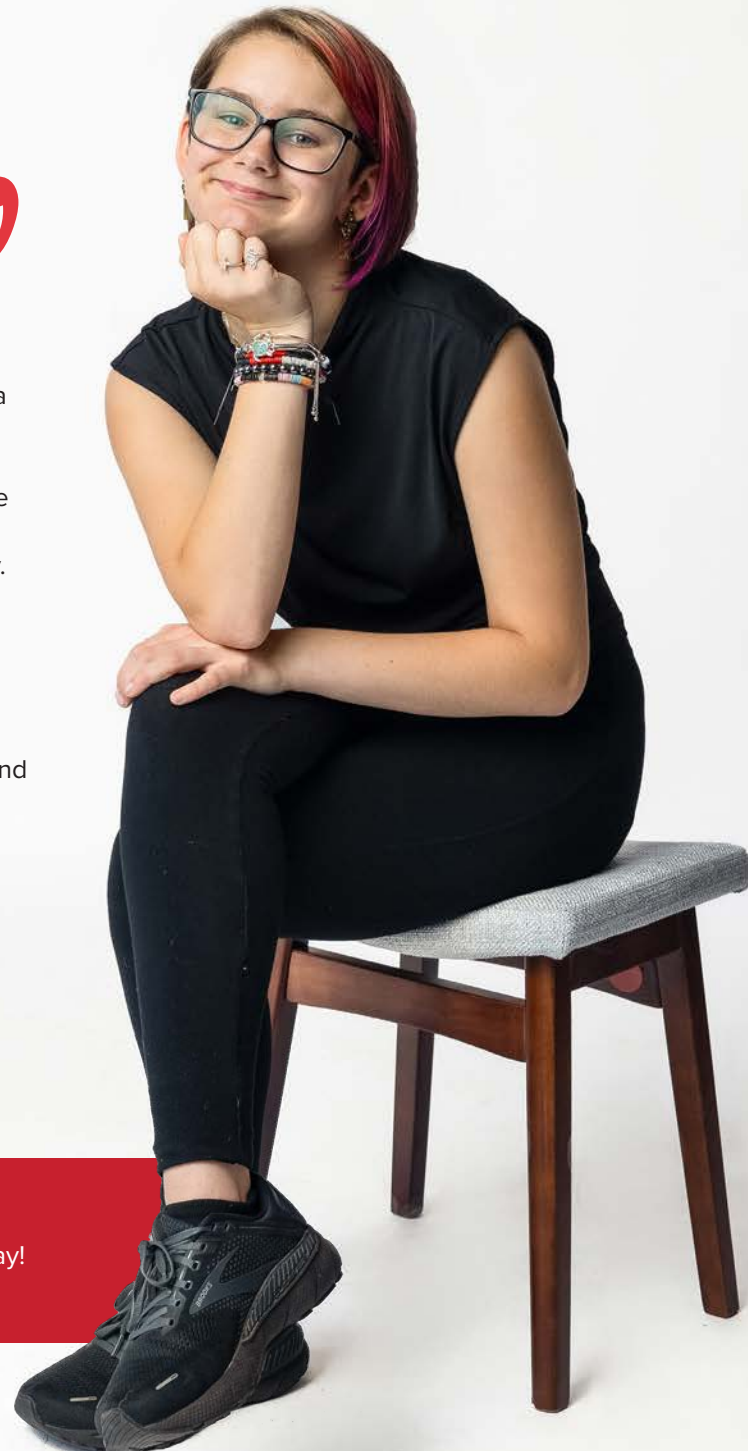
“The support we received from The Village was invaluable,” Valerie said. “From the very beginning, we had weekly home visits. It felt like we had a lifeline—someone who knew Kaiya and could give us the tips and support we needed.”

The loving home that Valerie and James have created has made all the difference in the world. Today, Kaiya is slowly but surely emerging from her shell. She's becoming more comfortable socializing and opening up. Valerie says the change in Kaiya is evident in two photographs taken during the school year—one on her first day and one on her last. In the first photo,

Kaiya is slumped over, looking scared. Nine months later, in the second photo, she's leaning casually against the doorframe with her shoulders back, radiating confidence and comfortable in her own skin. “Now, I feel that my self-confidence has grown because of my parents. I'm much more trusting,” Kaiya said.

Valerie and James adopted Kaiya on James's birthday, which he proudly declares was the best birthday present ever.

“I'm so proud of Kaiya. She's grown so much and is always trying new things,” James said. “She's making friends. It's like watching a rocket ship of growth take off, and it's fun to watch.” ■



FOSTER PARENTS NEEDED!

Start your journey to becoming a foster parent today! Visit thevillage.org/foster for more information.

“Knowing that I have someone who will care and have my back if I fall, knowing that I can reach out for help, is amazing.”
- LIANN,
VILLAGE CLIENT



SCAN FOR
LIANN'S VIDEO

THE VILLAGE PROGRAM DIRECTORY

THE VILLAGE SERVES APPROXIMATELY 20,000 CHILDREN, TEENS AND ADULTS EACH YEAR.

Some of The Village's programs are accessed by referrals; others are open to the public. All programs accept clients regardless of their ability to pay.

For more information or to connect to a Village program, visit thevillage.org or call 860-236-4511.



Care Coordination

Trained staff work to connect and facilitate care within Village services and outside providers to help manage care for the whole system—behavioral and physical.

Clinic-based Multidimensional Family Therapy

Provides children and teens with an integrated, comprehensive, family-centered treatment.

Connecticut Early Years Program

A collaborative initiative among state programs, home visiting services and childcare providers that helps families with children two and a half years old or younger access support to meet their needs and sets children up for future success.

Eagle House Education Program at the Barry Lastra & Alison Coolbrith School

A specialized school program for children who are participating in our Eagle House Psychiatric Residential Treatment Facility that focuses on trauma-informed practices and positive behavior supports.

Eagle House Psychiatric Residential Treatment Facility

Provides comprehensive and intensive behavioral health treatment for children who present with significant emotional or behavioral difficulty and are transitioning from psychiatric hospitalization.

Extended Day Treatment

A six-month day program that supports children in developing and practicing social and coping skills to express their feelings in healthy ways.

Integrated Primary Care

Licensed clinicians and care coordinators work with community physicians and other medical staff to support the whole health of each client—physical, social and emotional.

Intensive Community Program

Provides children and teens with integrated, trauma-informed, relational, multi-level treatment for complex psychiatric and behavioral needs.

Intensive In-Home Child and Adolescent Psychiatric Services

Designed to keep children, who are at risk of psychiatric hospitalization or in need of additional clinical support, in their community.

Outpatient Behavioral Therapy

Our multidisciplinary team of psychiatrists, APRNs, psychologists and clinicians work with youth and their families to achieve progress and change and tackle life’s challenges.

Rapid Response

Provides short-term, in-home services for children who have experienced or witnessed a crime in the past 90 days to help reduce the impact of trauma.

Sub-Acute Crisis Stabilization

A short-term residential stabilization service for youth ages 5-18 years old who are working through a mental health crisis.

Urgent Crisis Center

Provides walk-in outpatient services for children and teens who are experiencing an urgent mental or behavioral health crisis.

Behavioral Health Intensive Outpatient Program

Provides therapy to treat and manage behavioral health, substance use and co-occurring issues and provides support in building and using coping skills, symptom management, managing challenging emotions and cravings, relationship building and repairing, and much more.

Care Coordination

Trained staff work to connect and facilitate care within Village services and outside providers to provide help managing care for the whole system—behavioral and physical.

Clinic-based Multidimensional Family Therapy

Provides adults with an integrated, comprehensive, family-centered treatment.

Integrated Primary Care

Licensed clinicians and care coordinators work with community physicians and other medical staff to support the whole health of each client—physical, social and emotional.

Medication Assisted Treatment

Offers comprehensive support to help adults overcome addiction and set their path to a better life.

Multi-Systemic Therapy - Emerging Adults

Provides in-home clinical services to young adults ages 17 to 26 and families involved in the justice system who are experiencing challenges with mental illness and/or substance use disorders.

Outpatient Behavioral Therapy

Using a client-centered and collaborative approach to behavioral health care, our multidisciplinary team of psychiatrists, advanced practice registered nurses, psychologists and clinicians works with adults to set goals for what they want to achieve and help bring about changes in their lives.

Village Expanded Recovery Vehicle

Offers a range of support to help individuals and family members who have been impacted by opiate use.



“ Before The Village I was homeless. If it wouldn’t have been for The Village, I don’t know where I would have been right now. The future looks very, very bright to me. I can say I can smile.
- ELIZABETH, VILLAGE CLIENT ”

SCAN FOR ELIZABETH'S VIDEO

Ascend

The North Hartford Ascend Pipeline (Ascend) is a “cradle to career” effort in collaboration with Connecticut Children’s, local care providers and community-based organizations committed to helping children and families in and around North Hartford access supportive, critical resources to reach their full potential.

Child First

Helps reduce the impact toxic stress can have on a child’s development by strengthening parents’ relationships with their children and addressing families’ basic needs, such as shelter, food, medical care or employment.

Community Support for Families

A family-driven program that helps families strengthen natural and community support systems to maintain safe and healthy home environments, reducing the risk of child abuse and neglect.

Early Childhood Behavioral Health Program

Provides specialized mental health treatment services designed for children ages three to eight who are experiencing mild to moderate behavioral concerns.

Early Childhood Consultation Partnership (ECCP®)

Provides relationship-based consultation services to help parents manage their child’s behavior and improve their success at school.

Early Childhood Learning Center

Helps prepare preschoolers with the skills necessary to transition to kindergarten and beyond by providing a nurturing, open and safe educational environment that promotes learning, intellectual curiosity, creativity, independence, social skills and physical development.

“ As a mother, it is not easy. With the support of the programs, we are more at ease, as if we were given more strength. ”
- DOMINGA, VILLAGE CLIENT

Head Start Mental Health Consultation

Provides staff, teachers and parents with support for the social-emotional well-being of children in Head Start classrooms across Hartford and Middlesex counties.

Mid-Level Developmental Assessment

Provides families with timely services to address their concerns and bring children who are struggling at home or school back to a normal developmental trajectory before problems escalate.

Parenting During and After Divorce (KIDSAFE)

Educates and trains parents on how to help children adjust in a healthy way to divorce or living apart from a parent.

Parenting Education Program

Helps parents and children adjust in a healthy way after divorce or living apart from a parent/caregiver.

Parents as Teachers

Home visiting program that helps build parental resilience and knowledge of parenting and child development to help children thrive and be healthy, safe and ready to learn.

School-Based Student and Family Support

The Village partners with several Hartford Public Schools to provide children with services and supports to be successful in school and support families’ healthy development through after-school programs, school-based mental health services, family resource centers, teen outreach and truancy prevention.

Stronger Families, Stronger Futures (SF²)

Manages partnerships with birthing hospitals and other non-profits, connecting pregnant people and parents with young children to resources to help families thrive.

Supervised Visitation

Provides private services to help parents and children who are not currently living together have family time in a safe, neutral and comfortable home-like environment.

Vernon ROCKS Coalition

A collaboration of community stakeholders, parents and youth focused on preventing the use of drugs and alcohol among Vernon’s youth.

Words Count

A parent-directed, play-based program that provides parents with support to increase their child’s vocabulary and enhance their conversational abilities.



“ Our daughter is very precious to us. We are not as overwhelmed as we were before. We think she’s going to come along much better thanks to people like The Village. ”
- MICHAEL AND MARIA, VILLAGE CLIENTS



SCAN FOR DOMINGA’S VIDEO

SCAN FOR MICHAEL, CHRISTINA AND MARIA’S VIDEO

FOSTER CARE, CHILD WELFARE & SUPPORT FOR JUSTICE-INVOLVED YOUTH

Family-Based Recovery

Ensures that children develop optimally in drug-free, safe and stable homes with their parents/caregivers.

Fatherhood Engagement Services

Works to help strengthen father-child bonds and enhance the level of involvement of fathers in their Connecticut State Department of Children and Families (DCF) case planning, provision of services and positive parenting.

Functional Family Therapy – Foster Care

Serves local youth ages 6-18 who have forms of trauma resulting from neglect and/or abuse. Using the Functional Family Therapy (FFT) model, we provide in-home clinical treatment focused on trauma recovery, case management services and 24/7 support.

Juvenile Review Board

A community-based program that provides youth who have committed a juvenile offense the opportunity to make things right with an alternative to Juvenile Court.

Linking Youth to Natural Communities

A center-based program for court-involved youth and their families where clinicians work with youth to make sustainable behavioral changes and promote skill-building opportunities and connections to community supports.

Multidisciplinary Evaluation Program

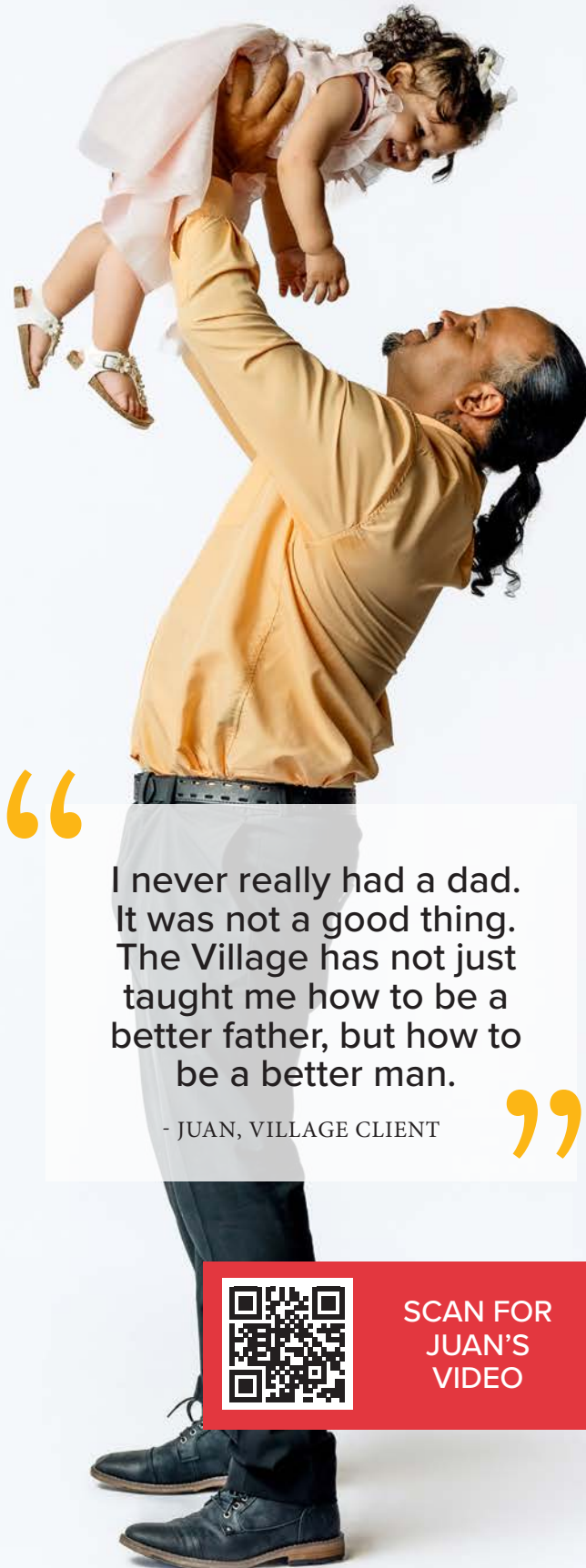
Provides evaluations for children who are placed into the custody of DCF to identify areas of medical, dental or mental health needs.

Quality Parenting Center

Provides a comfortable, home-like environment where parents and caregivers referred by DCF can have family time with their children while they are not currently living together.

Reunification and Therapeutic Family Time

Provides intensive support services for families with children in DCF custody whose permanency goal is family reunification.



“

I never really had a dad. It was not a good thing. The Village has not just taught me how to be a better father, but how to be a better man.

- JUAN, VILLAGE CLIENT

”



SCAN FOR JUAN'S VIDEO

FINANCIAL & CAREER

“

I came to The Village with trauma, with a lot of things to unpack. I was able find myself again and pick up the pieces and take charge of my life.

- GYLLIAN, VILLAGE CLIENT

”



SCAN FOR GYLLIAN'S VIDEO

Career Coaching

Offered through our Financial Opportunity Center® and in partnership with United Way of Central and Northeastern Connecticut, career coaching helps adults identify unique skills and interests, build a professional resume, learn about applying for jobs online, improve networking skills and connect to certification programs to build job skills.

Financial Coaching

Our financial coaching services, offered through our Financial Opportunity Center® and in partnership with United Way of Central and Northeastern Connecticut, help adults effectively manage their finances and achieve financial goals.

Upward Mobility

A partnership program where coaches work one-on-one with parents and families, empowering them to identify and achieve life goals, connect to community resources and like-minded peers, practice self-advocacy and gain problem-solving and organizational skills.

Volunteer Income Tax Assistance (VITA)

Offered through our Financial Opportunity Center® and in partnership with United Way of Central and Northeastern Connecticut and 211 Connecticut, VITA helps individuals and families access free tax preparation, asset-building opportunities, financial education and additional resources.



Above: Village staff provide financial resources at a workshop for first-time homebuyers.

CLIENT SATISFACTION

CLIENT FEEDBACK AND INPUT IS KEY TO OUR ABILITY TO PROVIDE QUALITY, EFFECTIVE SERVICES. While we are always looking for ways to improve, we are pleased with the results of this year's surveys. Here's a sample of client feedback from our more than 40 program offerings at The Village.

94%

of children in The Village's Eagle House Residential Treatment program **were discharged to a less restrictive environment.**

98%

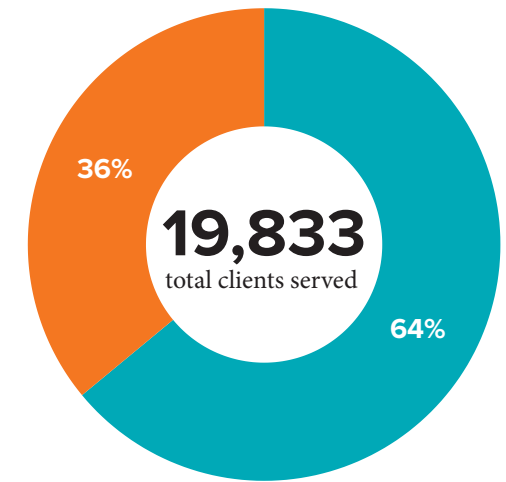
of children in The Village's Extended Day Treatment Program **did not require placement in a more restrictive setting.**

Program/Service	Overall Satisfaction	Access to Services	Felt Safe	Cultural Sensitivity	Engaged in Treatment Planning	Improved Social Support	Improved Functioning/Outcomes
Ascend	99%	NA	100%	100%	93%	83%	96%
Child First	97%	100%	74%	100%	97%	94%	81%
Community Schools/After School Programming	96%	95%	97%	97%	91%	NA	NA
Community Support for Families	100%	100%	92%	100%	100%	NA	100%
Eagle House Psychiatric Residential Treatment Facility	89%	89%	100%	100%	93%	96%	89%
Early Childhood Consultation Partnership	99%	NA	NA	NA	NA	NA	99%
Early Childhood Learning Center	100%	NA	NA	93%	NA	NA	100%
Extended Day Treatment	94%	94%	100%	100%	94%	94%	89%
Family Based Recovery	100%	100%	100%	100%	100%	NA	100%
Fatherhood Engagement Services	90%	90%	NA	95%	81%	95%	95%
Functional Family Therapy – Foster Care	100%	NA	NA	NA	NA	NA	NA
Intensive In-Home Child and Adolescent Psychiatric Services	88%	89%	NA	92%	88%	83%	71%
Juvenile Review Board	100%	100%	100%	100%	100%	NA	NA
Linking Youth to Natural Communities	95%	95%	95%	91%	91%	90%	86%
Mid-Level Developmental Assessment	92%	100%	NA	NA	NA	NA	69%
Outpatient Behavioral Therapy (Adults)	98%	98%	93%	100%	98%	NA	90%
Outpatient Behavioral Therapy (Children & Teens)	99%	95%	100%	100%	98%	97%	87%
Quality Parenting Center	100%	93%	NA	100%	100%	NA	100%
Rapid Response	86%	100%	NA	NA	NA	NA	97%
Reunification and Therapeutic Family Time	98%	100%	100%	100%	98%	98%	94%
Stronger Families, Stronger Futures	99%	NA	100%	100%	100%	NA	99%
Sub-Acute Crisis Stabilization	95%	95%	100%	100%	91%	86%	55%
Urgent Crisis Center	98%	NA	98%	96%	NA	NA	96%
Overall	97%	96%	98%	99%	97%	92%	93%

OUTCOMES

OUR IMPACT CAN BE FOUND IN THE THOUSANDS OF CHILDREN, ADULTS AND FAMILIES WHO HAVE OVERCOME ENORMOUS CHALLENGES TO ACHIEVE REAL AND MEANINGFUL CHANGE IN THEIR LIVES WITH HELP FROM THE TREATMENT, SERVICES AND ADVOCACY OF THE VILLAGE.

Our wraparound approach includes individual and family counseling, group home, residential and outpatient treatment, school-based support programs and in-home family strengthening. Our goal each day is to do whatever it takes to improve the health, well-being and success of children, adults and families.



- Clients receiving outpatient services, early childhood and youth support, addiction and recovery support, foster care and additional support services: 12,625
- Volunteer Income Tax Assistance (VITA) clients: 7,208

100%

of the children in The Village's Early Childhood Learning Center **graduated to kindergarten.**

95%

of clients in The Village's Rapid Response Program **had a decrease in trauma symptoms.**

5,305

children, teens and adults received services in The Village's outpatient behavioral health programs.

97%

of children and teens in The Village's Urgent Crisis Center **were not discharged to the emergency department.**

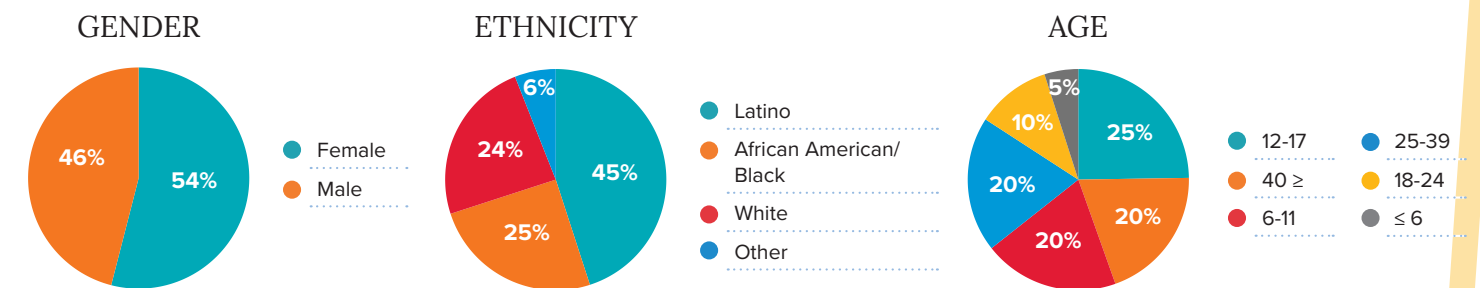
\$13.9M

in refunds and credits were returned to families as a result of Volunteer Income Tax Assistance (VITA) tax returns.

96%

of clients in The Village's Child First Program **met treatment goals.**

CLIENTS SERVED



(The above demographic statistics do not include VITA)

Partnering for a Greater Impact

PARTNERSHIPS HELP THE VILLAGE DO MORE. We have collaborated with some of our partners for decades, sharing resources and expertise. Newer partnerships provide an opportunity for The Village to innovate and expand its reach. The demand for services is too great for any organization to do it alone. We love combining forces with other non-profits to maximize impact and make limited resources go a long way. Check it out.

SECRETARY OF THE STATE STEPHANIE THOMAS

Why does The Village, a nonpartisan, non-profit organization and one of Connecticut's largest mental health providers, want to increase voter participation? It's simple: voting is good for your health. Communities with high voter turnout report better health outcomes, and there's a mountain of evidence to suggest this is not just a coincidence. Civic participation improves health by building social capital and encouraging coordination and cooperation within a community for mutual benefit. Of course, a high-turnout community is also more likely to have its interests represented when policy is being crafted.

Despite the benefits, more than half of eligible voters in the nation did not vote in 2022. Connecticut's Secretary of the State Stephanie Thomas also wants to increase voter turnout and says a partnership with The Village makes a lot of sense: "It's so important for us to partner with local organizations and non-profits for many reasons. One, they're closest to the community. But also, there's a lot of funding for election infrastructure but not a lot for public outreach and education, so we really rely on these local partnerships to push information out to people. When people are better informed, they're more engaged."

The Village now regularly includes voter registration tables at staff events. We also distribute information about registering and early voting to clients and featured Secretary Thomas on our social media and in our digital communications. Our efforts will continue after Election Day because there is always another election and a need to ensure everyone's voice is heard. Our health depends on it!

“ We really rely on these local partnerships to push information out to people. When people are better informed, they're more engaged. ”

- SEC. THOMAS



Above: Voter registration at a Village staff event. Right: Secretary of the State Stephanie Thomas.



SCAN FOR
SEC. THOMAS'S
VIDEO

DIGNITY GROWS

The Village is proud to have forged a strong partnership with Dignity Grows, a national non-profit leader in the fight against period poverty, to ensure that our clients and students in Greater Hartford have access to the menstrual and hygiene products they need.

Period poverty is defined as "limited or uncertain access to basic menstrual hygiene products due to financial constraints." This issue affects people of all ages and is particularly prevalent in Greater Hartford, where more than 35% of individuals struggle to access or afford these essential products for themselves or their families. The consequences are far-reaching, contributing to chronic school absenteeism, difficulties in employment and significant mental health challenges, including depression and anxiety. Period poverty is an often-overlooked form of health inequity, but thanks to Dignity Grows, the issue is gaining attention.

"Dignity Grows assembles and acquires the products, but we wouldn't be able to get them to those who need them without partnerships like The Village," said Rebecca Carroll, Flagship Operations Associate at Dignity Grows. "The Village can distribute these totes to a wide range of communities, whether through their work with individuals impacted by opioid use or through home visits with families and children. This ensures that people have these essential items when they need them, allowing them to live their lives fully and attend school or work."

We teamed up with Dignity Grows during our annual back-to-school drive to create a first-of-its-kind event that provided students in middle school and above with totes of hygiene and period-care essentials alongside backpacks, pencils, notebooks and uniforms to ensure that they truly had everything they needed to begin the school year with confidence.

We know that when students have the basic supplies they need, they are in a better position to thrive and succeed. No student should have to miss school or be unable to participate fully in daily activities due to shame or anxiety around accessing period products. Social stigma regarding menstruation remains strong: according to the National Institutes of Health (NIH), in the United States 58% of women are ashamed of having a period, and 51% of men believe it is improper to discuss periods. Through their partnership with The Village and other community groups, Dignity Grows is challenging this stigma, helping families and youth in Greater Hartford feel respected, secure and prepared.



“ Dignity Grows assembles and acquires the products, but we wouldn't be able to get them to those who need them without partnerships like The Village. ”

- REBECCA CARROLL,
DIGNITY GROWS



SCAN FOR THE
DIGNITY GROWS
VIDEO

Pictured: Rebecca Carroll,
Dignity Grows Flagship
Operations Associate.

HARTFORD HEALTHCARE & ONMED

Hartford is Connecticut's capital city and home to two hospitals, yet it can feel like a healthcare desert—especially for families in need of primary and pediatric care. The lack of providers in Hartford creates a real barrier for families to get the healthcare they need. The Village understands the importance of integrating primary care with behavioral health, so we created a new partnership to improve outcomes in Hartford.

Thanks to the collaboration with Hartford HealthCare and OnMed, an innovative healthcare and technology company, we have a virtual CareStation in our building on Wethersfield Avenue in the city's South End. Anyone can walk in with no appointment, have their vital signs taken and speak with a real-life certified healthcare professional through the CareStation. Insurance is not required, and during each visit the glass automatically darkens to ensure patient privacy. The kiosk even cleans itself after each visit.

Debra Hayes, Chief Integration Officer at Hartford HealthCare, says this could be a game changer for all

families who struggle to access healthcare. "Hartford HealthCare and The Village share the same mission and belief of meeting people where they are in the community, and this partnership does precisely that."

The Village South site also offers clients a pharmacy, outpatient mental health services and even free income tax preparation during tax season. The result is an easy one-stop shop for families and healthier outcomes all around.

"Together we have helped The Village's clients and our patients, and members of the surrounding community, access more affordable, high-quality healthcare services right in their backyard."

“Hartford HealthCare and The Village share the same mission and belief of meeting people where they are in the community, and this partnership does precisely that.”

- DEBRA HAYES,
HARTFORD HEALTHCARE



SCAN FOR THE ONMED VIDEO



Above: The OnMed CareStation located at 331 Wethersfield Avenue, Hartford, CT. Right: Hartford HealthCare Chief Integration Officer Debra Hayes.

HARTFORD PROMISE

In Connecticut, 20% of 14-26-year-olds are at-risk or disconnected, meaning they're struggling to find adequate work or education. According to a recent report commissioned by the Dalio Foundation, and led by an advisory group which includes Hector Glynn, The Village's president & CEO, the crisis is especially dire in Hartford, where nearly half of all high school students are at risk of not graduating. The Village believes the report is a call to action to expand opportunities for all youth.

The Village is strengthening our partnership with Hartford Promise, which provides \$20,000 college scholarships to Hartford students who graduate with a 3.0 GPA and have an attendance rate of at least 93%. Scholars also benefit from a support team, which keeps them on track and assists them with employment after college graduation.

Dr. Sivan Hines, Hartford Promise's president, says the program is transformational. "There are so many of these really smart young people in Hartford Public Schools and some of whom don't even see college as a possibility, so this scholarship opens that whole world to them."

Jenika Carrillo was a Promise Scholar who graduated from Eastern Connecticut State University and now works at The Village as a family support specialist. "Without Hartford Promise there is no way I could have gone to college. My message to teens who are struggling, don't give up. You got this," Carrillo said.

The Village supports Promise Scholars with mental health services, attends their career fairs and launched a marketing campaign to make sure every student and family knows about Hartford Promise.

Pictured: (L-R) Hartford Promise President Dr. Sivan Hines and Hartford Promise Scholar Jenika Carrillo.

“Without Hartford Promise there is no way I could have gone to college. My message to teens who are struggling, don't give up. You got this.”

- JENIKA CARRILLO,
PROMISE SCHOLAR



SCAN FOR THE HARTFORD PROMISE VIDEO

HARTFORD FOUNDATION FOR PUBLIC GIVING

The Village and the Hartford Foundation for Public Giving (HFPG) have a combined 300+ years of experience helping families in Greater Hartford.

Jay Williams, HFPG's president & CEO, describes both non-profits as anchor institutions with a long-term partnership. That does not mean it hasn't evolved over the years. The HFPG now provides The Village with general operational support, allowing it to best meet the changing and complex needs of its clients.

The creation of The Village's Upward Mobility program, which serves dozens of people every year, is a perfect example. Clients meet one-on-one with coaches who help them navigate a host of issues, including mental illness and financial duress.

Upward Mobility also helps to empower people with self-advocacy and problem-solving skills to support their ongoing success. The ultimate goal: to help families become self-sufficient, gain financial stability

and forge the life they want. "The Village has helped me to understand how to save and manage my money. Upward Mobility takes you step by step to work on your goals," said Joan Soto.

For Soto and her son, achieving their goals required holistic support to help them grow and thrive. They accessed therapeutic care, were constantly motivated by their coach and gained valuable tools for financial empowerment.

"The Village has provided an excellent opportunity for us, and I recommend it to any family that can benefit from these free programs," Soto said.

Williams says programs like this are just one way the HFPG addresses its own strategic priorities with helping families secure housing, education and employment. "There are so many instances where the services The Village provides and the population it serves align with our core fundamental values." ■

“There are so many instances where the services The Village provides and the population it serves align with our core fundamental values.”

- JAY WILLIAMS,
HARTFORD FOUNDATION
FOR PUBLIC GIVING

*Pictured: Hartford Foundation for Public Giving
President & CEO Jay Williams.*



SCAN FOR
THE HARTFORD
FOUNDATION
VIDEO



Above: An Upward Mobility self-care art group and Culture Sharing Workshop held with CT Mental Health at the Family Wellness Center. Right: Village client Joan Soto with son Jonil.

UPWARD MOBILITY



97

adults participated in The Village's Upward Mobility program, which focuses on:

- Family stability
- Well-being
- Financial management
- Education and training
- Employment and career

“The Village has helped me to understand how to save and manage my money. Upward Mobility takes you step by step to work on your goals.”

- JOAN,
VILLAGE CLIENT



SCAN FOR
JOAN'S VIDEO

A Legacy of Compassion, Empowerment & Opportunity

FOR MORE THAN A DECADE, LOREN GODFREY HAS BEEN A STEADFAST SUPPORTER OF THE VILLAGE, driven by a deeply personal mission: to honor the legacy of his late wife, Cynthia. Though Cynthia sadly passed away in 2014, Loren continues to carry out their shared vision to empower women and girls to overcome adversity and reach their full potential.

Cynthia was a transformative force in the community, known for her extensive volunteer work with the Shelter for Women. Her legacy includes the establishment of the Alison Gill Lodge in Manchester, CT, a tribute to the dear friend she worked alongside for many years. When the Shelter for Women merged with The Village in 2010, the organizations' combined forces helped expand services for women and girls in Greater Hartford.

As parents of four, Loren and Cynthia were especially attuned to the needs of teenagers. After Cynthia's passing,

Loren continued to champion the causes they cared about, focusing on supporting teen girls and addressing the challenges they face today. Their shared commitment has since evolved into the creation of the Sisterhood Group at Martin Luther King, Jr. Middle School in Hartford—a program designed to help teen girls build bonds, explore new interests and access opportunities that might otherwise seem out of reach.

“My motivation is the memory of my wife. I've continued to support The Village because I believe in trying to help children.”

LOREN, VILLAGE DONOR

At the Sisterhood Group, the girls take part in skill-building activities like dance and etiquette lessons. They get to attend experiences in the arts and theatre, luncheons at an upscale restaurant and inspirational events like The Village's annual Girl Within event.



Above: Village Donor Loren Godfrey. Right: Cynthia Godfrey, a longtime Village supporter and Loren's late wife.



SCAN FOR LOREN'S VIDEO

The Sisterhood Group also inspires students to take on leadership roles at school through initiatives like their annual Wear Red Day inspired by the American Heart Association, where they help teach their classmates and younger students at local elementary schools about the importance of heart health.

By helping provide these activities, Loren's hope is that the girls will know that they are deserving of these opportunities, view college as a possibility and be equipped with the confidence to pursue their dreams.

Loren also created the Cynthia Godfrey Memorial Endowment at The Village with the intent that the fund would remain in perpetuity to continue helping girls and young women. Thanks to Loren's unwavering support in memory of Cynthia, they are not only positively impacting the trajectory of girls' lives but also inspiring girls for generations to come. ■

Right: (L-R) Student Shekera, Village Lead Positive Youth Development Worker Sherine and student Anniecia. Below: The Sisterhood Group enjoys an outing at an upscale restaurant.



“ We focus on empowering young girls so they know their values and morals, become future leaders of tomorrow and move on to high school believing that they can be who they want to be.

- SHERINE, VILLAGE STAFF



THANK YOU, DONORS!

July 1, 2023 — June 30, 2024

We operate almost all of our programs at a loss and accept all clients, regardless of their ability to pay. Our generous donors make this open-door policy possible.

We are grateful for every gift, no matter the size or designation.

All told, more than 1,700 people made contributions to The Village last fiscal year, totaling more than \$3 million in cash and commitments.

The outpouring of support furthers our mission and sends a powerful message to the families, children and adults who receive critical services at The Village; they're not alone. The following pages don't just contain a list; they constitute a community of caring individuals who are transforming lives.

Gifts made in memory or in honor of a loved one can be viewed at thevillage.org/memory-honor.

AGENCIES

FEDERAL

- US Department of Health & Human Services, Health Resources & Services Administration
- US Department of Health & Human Services, Substance Abuse and Mental Health Services Administration
- US Department of the Treasury, Internal Revenue Service

STATE

- State of Connecticut Judicial Branch, Court Support Services Division
- State of Connecticut Judicial Branch, Office of Victim Services
- State of Connecticut, Department of Banking
- State of Connecticut, Department of Children and Families
- State of Connecticut, Department of Education
- State of Connecticut, Department of Mental Health and Addiction Services

- State of Connecticut, Department of Social Services
- State of Connecticut, Office of Early Childhood

MUNICIPAL

- City of Hartford
- Town of East Hartford
- Town of Manchester
- Town of Vernon

VIRGINIA THRALL SOCIETY

\$100,000+

ORGANIZATIONS

- Hartford Foundation for Public Giving
- LEGO Community Fund U.S.
- The Glastonbury Auxiliary of The Village
- The Hartford
- The Simsbury Auxiliary of The Village
- The Suffield Auxiliary of The Village
- United Way of Central & Northeastern Connecticut

INDIVIDUALS

- Mrs. Beth A. Costello & Mr. Rick Costello
- Mr. David Gavrich
- Mr. Barry N. Lastra

AUGUSTA WILLIAMS/GRAY LODGE SOCIETY

\$50,000+

ORGANIZATIONS

- Arbella Insurance Foundation
- Gawlicki Family Foundation
- Local Initiatives Support Corporation
- NBT Bank
- The Robert and Judith Sturgis Family Foundation
- The West Hartford Auxiliary of The Village

INDIVIDUALS

- MacLean Family Fund at the Hartford Foundation for Public Giving
- Mr. Josh Solomon & Mrs. Nancy Solomon

ALISON GILL LODGE SOCIETY

\$25,000+

ORGANIZATIONS

- The Ayco Charitable Foundation
- The Sandy River Charitable Foundation

INDIVIDUALS

- Mr. Patrick J. Kinney & Mrs. Patricia C. Kinney

PRESIDENT'S SOCIETY

\$10,000+

ORGANIZATIONS

- Anonymous
- Ensworth Charitable Foundation, Bank of America, N.A., Trustee
- ESPN, Inc.
- Fairview Capital Partners, Inc.
- J. Walton Bissell Foundation, Inc.
- Kloter Farms
- Max Cares Foundation, Inc.
- Morgan Stanley Global Impact Funding Trust, Inc.
- Samuel Bailey Family Foundation
- SIMONIZ USA
- TD Bank Charitable Foundation
- Webster Bank, N.A.

INDIVIDUALS

- Anonymous
- Mr. Samuel G. Bailey, Jr. & Mrs. Janet Bailey
- Budd Family Fund at the Hartford Foundation for Public Giving
- Barbara V.G. Coffin Fund at the Hartford Foundation for Public Giving
- Mr. Colin Cooper & Mrs. Jeanmarie Cooper
- Mr. Gregory Deavens & Mrs. Beverly Deavens
- Mr. Loren Godfrey
- Mr. Peter Lombardo & Mrs. Rosemary Lombardo

BRAINARD-GOODWIN SOCIETY

\$5,000+

ORGANIZATIONS

- Anonymous
- All Waste, Inc.
- Ares Management
- Aspen Insurance Group
- Asylum Hill Congregational Church
- Cantor Fitzgerald Relief Fund
- Chubb Insurance
- The Cigna Group
- Connecticut Foodshare, Inc.
- Connecticut Sun
- Elizabeth Carse Foundation, Bank of America, N.A., Trustee
- Ellis A. Gimbel Trust
- Emanuel Lutheran Church
- Exchange Club of Rockville
- Farmington Bank Community Foundation
- Hartford Federal Credit Union
- Independence Blue Cross
- John and Kelly Hartman Foundation
- KPMG LLP
- Liberty Bank Corporation
- Liberty Bank Foundation
- McLelland Family Foundation
- The William & Alice Mortensen Foundation
- OneDigital



The entire fourth grade class at Bugbee Elementary School in West Hartford wrote encouraging messages to children living at The Village during the holidays thanks to Sydney (front right), a nine-year-old student who wanted to help other kids and inspired her classmates to join her.



Kingswood Oxford School student-run fashion magazine "thread," led by Ava Cashman, once again held a fashion show to benefit The Village and support our work. We are grateful for their generosity and the support of all who participated and attended.

- Penwood Real Estate Investment Management, LLC
- Petit Family Foundation
- Robinson & Cole, LLP
- Rossmore Private Capital, LLC
- SBM Charitable Foundation, Inc.
- The Ellen Jeanne Goldfarb Memorial Charitable Trust
- The McPhee Foundation, Inc.
- The Stocker Foundation
- The Zachs Family Foundation, Inc.

INDIVIDUALS

- Anonymous
- Mr. Andrew G. Baldassarre, CFA
- Mrs. Carrie Casciani & Mr. Chris Casciani
- Mrs. Ruth E. Clark
- Mr. Thomas M. Daugherty
- Ms. Jeanne Dunne
- Mr. William J. Gillilan III
- Mr. Kevin W. Grenham & Mrs. Elizabeth Grenham
- Mr. Mark D. Hodson & Mrs. Elisabeth C. Pruett-Hodson
- Mrs. Elinor Hoffman
- Mr. John Hurley & Mrs. Christina Hurley
- Mr. Richard Kaplan & Mrs. Catherine Kaplan
- Ms. Judith Kissane
- Mr. Charles Landrey
- Mr. William Leikin & Mrs. Deanna Leikin
- Mr. Zachary Malet & Mrs. Kathleen Malet
- Mr. David Misorski & Mrs. Dana Misorski
- Dr. Rocco III & Mrs. Joanne Orlando
- Mr. Brian P. Reilly & Mrs. Anne Reilly
- Mr. Mark F. Rieder

- Mr. John C. Taussig & Mrs. Barbara Taussig
- Mr. John J. Turgeon, CPA, HCS & Mrs. Maryellen Turgeon
- Mr. Daniel Watt & Ms. Emma Humiston

HARTFORD TROLLEY BARN SOCIETY

\$2,500+

ORGANIZATIONS

- Anonymous
- Blessed Sacrament Catholic Parish
- Butler Family Foundation
- CohnReznick, LLP
- CoreNet Connecticut Westchester Chapter
- Deloitte & Touche LLP
- Enterprise Holdings Foundation
- Ernst & Young LLP
- Exchange Club of Durham/Middlefield
- Field Activate LLC
- Hartford Hospital at Hartford HealthCare
- Kingswood-Oxford School
- Morris Group, Inc.
- Northrop Grumman
- PwC - Pricewaterhouse Coopers
- Raytheon Technologies
- Simsbury Granby Rotary Club
- Smith Brothers Insurance, LLC
- Symetra Investment Management
- Teel's Marsh Foundation
- The Exchange Club of Madison Project Aims
- Thomas Hooker Brewing Company LLC
- Triumph Group Charitable Foundation
- Unitarian Society of Hartford
- Walt Disney World Co.

INDIVIDUALS

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- Mr. Thomas B. Byrne, III & Mrs. Ellen Byrne
- Mr. Curt A. Cameron & Mrs. Jennifer Cameron
- Ms. Tina Cervin
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- Ms. Catherine M. Daly & Mr. Roy Dion
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- Mrs. Janice F. Klein & Mr. David Klein
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- Mr. Lawrence Mowell & Mrs. Carle Mowell
- Mr. Brewster Perkins & Mrs. Judith Perkins
- Mrs. Susan K. Pomeroy & Mr. Robert Pomeroy
- Dr. Galo A. Rodriguez & Mrs. Moraima Gutierrez
- Ms. Claudia M. Shelton
- Ms. Sally L. Speer
- Mr. Ketan Vaidya

TRUMBULL-ROBINSON SOCIETY

\$1,000+

ORGANIZATIONS

- Anonymous
- Alpha Xi Delta - The University of Hartford
- AXA XL
- Bill's Auto Parts, Inc.
- Bombardier Hartford Employees
- Bundy Motors, Inc.
- Child Health and Development Institute
- Chubb Charitable Foundation
- CLA, West Hartford
- Community Renewal Team
- Connecticut APA
- Connecticut Children's Medical Center
- Connecticut Health Foundation
- Delamar West Hartford
- Delta Dental of NJ
- DND Construction Services
- Durham-Middlefield Exchange Club
- Employees at the Office of the Attorney General
- Ensign-Bickford Aerospace & Defense
- Exchange Club of West Hartford
- Gravelle Family Fund
- Greater Hartford Community Foundation, Inc.
- Hartford Yard Goats Charitable Foundation, Inc.
- Heffernan Foundation
- Hoffman Auto Group
- iCare Health Network
- Interscape Commercial Environments
- KeyBank Foundation



The Village's Suffield Second Chance Shop received a grant from Amiel and Mary Anne Zak Public Service Fund through the Hartford Foundation for Public Giving for essential renovations, including new flooring, lighting, shop accessories and paint.



NBT Bank stepped up to invest an amazing \$75,000 to help youth The Village serves overcome challenges and heal through crucial services, including our Hartford Urgent Crisis Center.

L.E. Whitford Company, Inc.
 Legal & General America
 MetalFinish LLC
 Microsoft Corporation
 Risk Strategies
 Rockville High School Class of 1970
 Santini Villa Apartments & Grand Lofts
 Schwab Fund for Charitable Giving
 Shady Glen Restaurant and Ice Cream Parlor
 Talcott Financial Group
 Thomas Byrne Associates
 Town Fair Tire Foundation Inc.
 UConn Foundation, Inc.
 UnitedHealth Group
 Wolff Financial Group, LLC
 Your Choice Brands, LLC - Jeff's Granola

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 Mr. Edward Danek, Jr. & Mrs. Anne Danek
 Mr. Alden E. Davis & Dr. Annette E. Rogers
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 Ms. Diane Lipes
 Dr. Thomas Lipscomb
 Ms. Marjorie Loring & Mr. David Loring
 Mr. Brendan Lynch & Mrs. Mary Ellen Lynch

Mr. John Mallin
 Ms. Patricia Marealle
 Mrs. Sue Palms & Mr. George Palms
 Mr. Jeffrey Paul & Mrs. Lindsay Paul
 Mrs. Janet M. Peyton
 Ms. Janet Porriello
 Ms. JoAnn Price
 Mr. Ronald Ranaldi & Ms. Emily Ranaldi
 Mrs. Ann Ritson & Mr. John Ritson
 Mrs. Linda Roderick
 Ms. Jane Roets
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\$500+

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Volunteers from The Hartford helped The Village prepare hundreds of backpacks with school supplies like pencils and notebooks so they could be given to local families before the new school year.



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Volunteers from Travelers Insurance and PKF O'Connor Davies handed out hundreds of backpacks and supplies to families at M.D. Fox Elementary School, while Goya Foods donated 6,000 pounds of healthy food to help students prepare for school.



Thanks to a generous donation from Little Passports, children at The Village's Hartford Community School partners received interactive educational toys designed to help them discover wonders of the world and learn about other cultures.

In-kind donors can be viewed on our website:
thevillage.org/inkind.

VILLAGE EVENTS



The Village's 2023 Girl Within event raised more than \$200,000 to aid women and girls thanks to the amazing support of guests and sponsors! Young Woman of the Year Grace DiTunno and Woman of the Year Jessica Zachs (pictured L-R) inspired us with their dedication to helping those in need. View more photos at thevillage.org/gw.



Thousands of car enthusiasts and community members gathered for the 12th Annual KIDSAFE CT Car Show, where hundreds of unique hotrods, roadsters, new and classic cars and tricked-out tractors were on display. View more photos at thevillage.org/cars.



With more than 120 golfers hitting the links, the 13th Annual Foursomes for Fatherhood Golf Classic at TPC River Highlands was a swinging success, raising upwards of \$100,000 to benefit dads who are receiving crucial support from The Village as they work to reunite with their children. Pictured (L-R) Chris Derham, Village Board Member and Golf Committee Chair Brian Reilly, Dan Skoczylas and Andy Salone. View more photos at thevillage.org/golf.

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COMMITTEE OF THE AUXILIANS

THE VILLAGE AND THE CHILDREN AND FAMILIES WE SERVE ARE FORTUNATE TO HAVE THE SUPPORT OF MORE THAN 400 VOLUNTEER AUXILIANS.

The Auxilians run our Second Chance Shops, thrift boutiques located in Glastonbury, Simsbury, Suffield and West Hartford that sell new and gently used clothing and household items. All proceeds from the Shops support The Village.

Learn more at thevillage.org/shops.

Pictured: (L-R) Glastonbury Auxiliary Chair Cathy Daly; Simsbury Auxiliary Jewelry Display Chair Andrea Lavoie; Suffield Auxiliary Treasurer Darlene Burrell; West Hartford Auxiliary Co-Jewelry Manager Jannie DesRosiers-Berman.



SCAN FOR THE AUXILIANS' VIDEO

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Cathy Daly, Chair
JoAnn Adams, Shop Manager

Simsbury
Jennifer Herbeck, Co-Chair
Julie Zehren, Co-Chair

Suffield
Ellen Peterson, Co-President
Cindy McMurray, Co-President
Janeene Crane, Shop Manager
Chris Rago, Shop Manager

West Hartford
Jill Scully, Chair
Carol Waxman, Vice Chair



GLASTONBURY. Pictured (L-R): Sandra Nix, Auxiliary Treasurer; Jeannette Urban, Shop Treasurer; Cathy Daly, Auxiliary Chair; Hector Glynn, Village President & CEO.



SIMSBURY. Pictured (L-R): Julie Zehren, Co-Chair; Hector Glynn, Village President & CEO; Jennifer Herbeck, Co-Chair.



SUFFIELD. Pictured (L-R): Ellen Peterson, Auxiliary Co-President; Hector Glynn, Village President & CEO; Cindy McMurray, Auxiliary Co-President.



WEST HARTFORD. Pictured (L-R): Jill Scully, Auxiliary Chair; Hector Glynn, Village President & CEO.

AMBASSADORS

AMBASSADORS ARE ENGAGED MEMBERS OF THE COMMUNITY WHO SHARE A COMMITMENT TO THE VILLAGE'S MISSION, HELP SPREAD THE WORD AND GARNER SUPPORT FOR THE VILLAGE.

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ENDOWMENT GIFTS

A strong endowment is a critical component of an institution's financial strength. Funds established in support of The Village's endowment provide program support for the families we serve today and for future generations. They also generate steady and predictable income for daily operations. We are grateful to the donors who established these lasting gifts:

Abbott-Carlson Memorial Endowed Scholarship Fund
 Ruth E. Clark Memorial Endowment Fund
 Norbert Fried Memorial Scholarship Fund
 Dian D. and Irving J. Friedman Family Fund
 Friends of the Family Endowed Fund
 Cynthia B. Godfrey Memorial Fund
 Betty Goumas Memorial Fund
 The Helping Hands Emergency Assistance Fund



Pictured: (L-R) Village President & CEO Hector Glynn, Board Member and Donor Jeanmarie Cooper, Donor Colin Cooper and Board Chair Curt Cameron stand in the newly named "Jeanmarie & Colin Cooper Family Courtyard" in honor of the Coopers' legacy gift to The Village.

MATCHING GIFTS

The Village welcomes matching gifts that leverage the generosity of an initial donor and inspire others to give.



Pictured: (L-R) Village Board Chair Curt Cameron, Board Member and Donor Barry Lastra, President & CEO Hector Glynn and Lastra's family members Peter and Connie Gallagher in front of the school named in honor of Lastra and his late wife Alison Coolbrith for Lastra's legacy gift to The Village.

THE VILLAGE LEGACY SOCIETY

The Village Legacy Society is a devoted group of donors who have named The Village as a beneficiary in their estate plans. We are honored to be the guardian of these meaningful contributions:

Estate of Flora W. Arnoldi
 Mr. Brian & Mrs. Wendy Carberg
 Mrs. Francine Christiansen
 Mr. Colin & Mrs. Jeanmarie Cooper
 Estate of Mary Hannon
 Mrs. Janice Klein
 Mr. Barry Lastra
 Mrs. Pamela P. Little

Estate of Sallie Norris
 Ms. Susan Varnum Smith
 Rubin
 Mr. Henry R. Schwartz
 Mrs. Erika M. Smith
 Ms. Jennifer R. Walkwitz
 Mrs. Louise Wilder
 Estate of Mella Yaneski



Nancy and Josh Solomon, owners of the Hartford Yard Goats, know how to inspire great performances on and off the field. Their \$50,000 matching gift to The Village's Urgent Crisis Center (UCC) encouraged other donors to give and ultimately generated another \$50,000 to help youth experiencing a mental health crisis. The Solomons also helped promote the UCC to baseball fans at Dunkin' Park by hosting a billboard in right field all summer long.



The Village celebrated a monumental day with the grand opening of our new children's mental health Urgent Crisis Center. Governor Ned Lamont, alongside partners, leaders and legislators, cut the ribbon for this game-changing level of care.



The Village proudly stood with partners at Hartford HealthCare and OnMed to launch a brand new OnMed CareStation, now available at Village South (331 Wethersfield Ave, Hartford). The CareStation offers private, walk-in virtual care consultations in a blend of primary and urgent care services—providing an accessible alternative for quality healthcare visits.

AFFILIATIONS & PARTNERSHIPS

Alliance For Bloomfield Children
 Blue Hills Civic Association
 Capital Workforce Partners
 Catholic Charities Archdiocese of Hartford, CT
 Child and Family Agency of Southeastern CT
 Community Guidance Clinic for Central Connecticut
 City of Hartford Department of Families, Children, Youth and Recreation
 Community Health Services
 Community Renewal Team
 Connecticut Children's
 Connecticut Foodshare
 Dignity Grows
 Hartford Board of Education
 Hartford HealthCare
 Hartford Promise
 Hartford Public Library
 Hartford Yard Goats
 Hispanic Health Council
 Institute of Living
 KIDSAFE CT
 Local Initiatives Support Corporation (LISC)
 Middlesex Hospital
 The National Child Traumatic Stress Network
 National Health Service Corps
 National Service Office for Nurse-Family Partnership and Child First
 OnMed
 Putnam Public Library
 Read To Grow
 Stafford Public Library

Town of Enfield
 Upper Albany Neighborhood Collaborative
 UConn Health
 United Way of Central and Northeastern Connecticut
 Urban Alliance
 Urban League of Greater Hartford
 Wellmore Behavioral Health
 Yale Child Study Center
 Yale New Haven Children's Hospital

LICENSURE & ACCREDITATION

Department of Children and Families Licenses

Child Care Facility to provide Group Home Services
 Child Care Facility to provide Temporary Shelter Services
 Child Placing Agency and Foster Care and Adoption Services
 Extended Day Treatment
 Outpatient Psychiatric Clinic for Children
 Residential Treatment

Department of Public Health Licenses

Psychiatric Outpatient Clinic for Adults
 Facility for the Care or Treatment of Substance Abusive or Dependent Persons

Office of Early Childhood

Child Day Care Center for Preschool Services

Accrediting Bodies

American Psychological Association
 The Joint Commission
 National Association for the Education of Young Children (NAEYC)

ASSOCIATIONS & MEMBERSHIPS

Association of Psychology Postdoctoral and Internship Centers
 Asylum Hill Neighborhood Association
 Child Welfare League of America
 Connecticut Alliance of Family Resource Centers
 Connecticut Council on Adoption
 Connecticut Council of Family Service Agencies
 CT Community Nonprofit Alliance
 Family Support Network
 Fatherhood Initiative of Connecticut
 Hartford/West Hartford System of Care/Community Collaborative
 MetroHartford Alliance
 National Council for Mental Wellbeing
 New England Children's Behavioral Health Network
 North Hartford Triple Aim Collaborative
 Parents as Teachers
 Planned Giving Group of Connecticut
 West End Civic Association
 West Hartford Chamber of Commerce

The Village staff is available to discuss your family's planned giving options. Contact us at 860-297-0545 or development@thevillage.org.

FINANCIAL REPORT

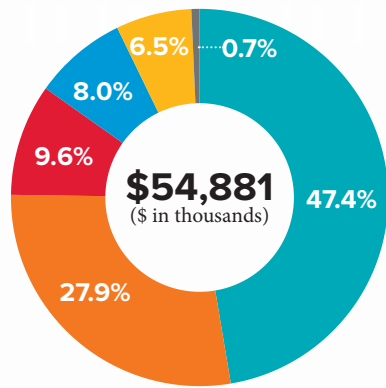
THE VILLAGE BOARD AND EXECUTIVE LEADERSHIP ARE COMMITTED TO THE SAFEGUARDING OF THE AGENCY'S ASSETS AND OPERATING ITS PROGRAMS IN A COST-EFFICIENT MANNER WITH OPTIMAL RESULTS.

This dedication to fiscal oversight and a disciplined management style has enabled the organization to experience significant planned growth and commendation from regulators, funders and lenders.

The generosity of donors and the commitment of our staff have placed The Village in the top tier of fiscally strong non-profit providers.

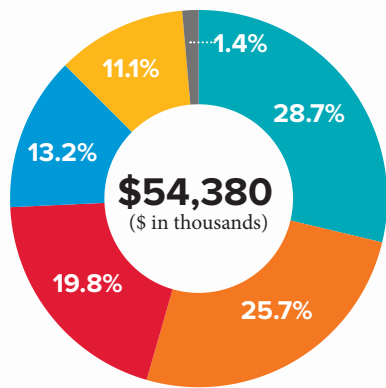


PROGRAM FUNDING



Grants - State Funds	\$26,035
Program Fees and Contracts	\$15,291
Other Grants and Contributions	\$5,256
Grants - Federal Funds	\$4,392
Authorized Endowment Contribution	\$3,547
United Way	\$360

PROGRAM EXPENSES



Residential Services, Urgent Crisis Center and Extended Day Treatment Programs	\$15,601
Community Services	\$13,952
Outpatient Behavioral Health Services	\$10,780
General & Administrative	\$7,200
Permanency	\$6,062
Fundraising	\$785

Proud to Be a Top Workplace!

IN 2024, THE VILLAGE WAS NAMED A TOP WORKPLACE BY THE HARTFORD COURANT FOR THE FIFTH CONSECUTIVE YEAR, an honor made possible by the tireless efforts of more than 600 employees.

A national recognition with the National Top Workplaces Non-Profit Industry Award was also given for the third time since the award's inception in 2021, as well as honors for professional development and diversity, equity and inclusion practices.

"The Village has been home. It has given me a space to grow and develop. The culture and diversity here is like nowhere else,"

shared Alyssa Skewes, Village Family Support Specialist.

Top Workplace awards are based on anonymous employee surveys that evaluate an organization's values, commitment to diversity and equity, alignment around a common cause and support for innovation, learning and development.

Each team member is a vital part of a diverse group of professionals committed to helping children and adults from all walks of life cope with challenges, build stronger families and live fulfilling lives. ■

“ The Village has been home. It has given me a space to grow and develop. The culture and diversity here is like nowhere else. ”

- ALYSSA, VILLAGE STAFF

Pictured: Anadyn Medina, Talent Acquisition Coordinator; Israel Bermudez, Help Desk Technician; Alyssa Skewes, Family Support Specialist.



SCAN FOR THE VILLAGE STAFF VIDEO



ABOUT THE VILLAGE

BOARD OF DIRECTORS

Hector Glynn, MSW*
Village President & CEO

Curt Cameron*
Board Chair
President, Thomas Hooker
Brewing Company

Diana Sousa Jepsen, MBA
Board Vice Chair
Community Volunteer

Andrew G. Baldassarre*
Principal & Chief Market
Strategist, Rossmore Private
Capital, LLC

Arianna Baret Peralta
Manager Asset Management
Technology, Eversource Energy

Jeffrey A. Brine, Esq.
Member & Attorney at Law,
Kurien Ouellette, LLC

Richard (Jerry) Bundy
Community Volunteer

Carrie M. Casciani
Partner, KPMG US

Jeanmarie H. Cooper*
Community Volunteer

Beth A. Costello*
Executive Vice President &
CFO, The Hartford Financial
Services Group, Inc.

Thomas Daugherty
Partner, KPMG

William D. Field
President, FieldActivate

Lawrence J. Gavrich
Founder & President, Home on
The Course, LLC

Stephen E. Goldman, Esq.
Partner, Robinson+Cole

Cathy Iacovazzi*
Board Secretary
Community Volunteer

Frederick E. Jenoure, Jr.
Owner, FEJ Consulting

Richard M. Kaplan, Esq.*
Professor of Practice,
NYU School of Law

Patrick Kinney
President & CEO,
Keystone Agency Partners

Nicole Lake
Chief of Staff & Special Counsel
to the Commissioner of the
Connecticut Department of
Emergency Services and Public
Protection (DESPP)

Barry N. Lastra
Community Volunteer

Barbara Laurain
Auxiliary Representative

Zachary Malet
Senior Director, ESPN Business
Development & Innovation

John Mallin, CPA, MBA
Partner, Ernst & Young, LLP

Patricia Marealle, Esq.
Founder/Managing Partner,
The Marealle Ndu Law Firm

Mark Nisbett
President & CEO,
People, Places & Spaces

JoAnn Price
Co-Founder/Managing Partner,
Fairview Capital Partners

Brian P. Reilly*
Retired Chief Auditor and
Sr. Vice President, Travelers

Wanita Thorpe, MBA
Director of Administration,
Department of Medicine,
Hartford Hospital Hartford
HealthCare

John Turgeon, CPA, HCS*
Partner, CohnReznick

Michael F. Zurcher
Executive Vice President,
Surety, IAT Insurance Group

LEADERSHIP TEAM

Current

Hector Glynn, MSW
President & CEO

Deborah Bradley
Vice President of
Human Resources

Victor De La Paz, MBA
Chief Administrative Officer

Tammy K. Freeberg, MSW
Senior Vice President of
Strategy and Planning

Amanda Hemmelgarn, LCSW
Vice President of Outpatient
Services

Sandy Kyriakopoulos, PsyD
Vice President of Child Welfare

Marjorie Loring
Chief Financial Officer

Amy Samela, LPC
Vice President of Residential
Programs

Toral Sanghavi, PhD
Senior Vice President of
Programs

Derek Slap, MBA
Vice President of Advancement

Laine Taylor, DO, MBA
Chief Medical Officer

LOCATIONS



MAIN LOCATIONS

Albany Avenue Campus & Urgent Crisis Center
1680 Albany Ave., Hartford, CT 06105
860-236-4511

Church Street
450 Church St., Hartford, CT 06103

Spring Street
105 Spring St., Hartford, CT 06105

Village South
331 Wethersfield Ave., Hartford, CT 06114

The QPC at Alison Gill Lodge
151 Hartford Rd., Manchester, CT 06040

KIDSAFE CT
An affiliate of The Village
19 Elm St., Vernon, CT 06066

INTEGRATED PEDIATRIC CARE

A partnership with Connecticut Children's

800 Connecticut Blvd., 1st Floor,
East Hartford, CT 06108

599 Farmington Ave., Suite 202
Farmington, CT 06032

120 Park Lane Rd., Suite A-101
New Milford, CT 06776

43 Enterprise Dr., Suite 1
Bristol, CT 06010

SCHOOL-BASED SERVICES

Hartford

Alfred E. Burr Middle School
Bulkeley High School
Burns Latino Studies Academy
Dr. James H Naylor/CCSU Leadership Academy
Dwight Bellizzi Dual Language Academy
Fred D. Wish Museum School
Hartford Public High School
Hartford Magnet Trinity College Academy
Martin Luther King, Jr. Middle School
Milner Middle School
Michael D. Fox Elementary School
Noah Webster MicroSociety Magnet School
OPPortunity High School
S.A.N.D. Elementary School
Sarah J. Rawson Elementary School
Thomas Snell Weaver High School
West Middle Community School

Vernon

Rockville High School
Vernon Center Middle School

LINKING YOUTH TO NATURAL COMMUNITIES (LYNC)

450 Church St., Hartford, CT 06103
145 S. Whiting St., New Britain, CT 06051

EXTENDED DAY TREATMENT

1680 Albany Ave., Hartford, CT 06105
300 Parker St., Manchester, CT 06042
282 Main St. Ext., Middletown, CT 06457

SECOND CHANCE SHOPS

Suffield Second Chance Shop
116 Mountain Rd., Suffield, CT 06078
860-668-2841

Simsbury Second Chance Shop
12 Station St., Simsbury, CT 06070
860-658-7152

Glastonbury Second Chance Shop
730 Hebron Ave., Glastonbury, CT 06033
860-633-5188

West Hartford Second Chance Shop
175 Park Rd., West Hartford, CT 06119
860-461-7067



The Village hosted U.S. Senator Chris Murphy and Lt. Governor Susan Bysiewicz's Social Connection Campaign Roundtable event, where civic leaders, local partners and providers came together to discuss the impact of loneliness on mental health and the power social connection has in strengthening communities.



The Village welcomed U.S. Senator Richard Blumenthal for a discussion on youth suicide prevention and resources to help youth who are experiencing a mental health crisis, including our walk-in, mental health Urgent Crisis Center in Hartford. Pictured (L-R): Senator Richard Blumenthal and Village Chief Medical Officer Dr. Laine Taylor.

CONNECT WITH US



The Village for Families & Children

thevillage.org • 860-236-4511